

Sweden-Linköping: Telephone-answering services
OJ S 84/2023 28/04/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Sankt Kors Fastighetsaktiebolag

National registration number: 556026-4342

Postal address: Westmansgatan 47

Town: LINKÖPING

NUTS code: SE123 Östergötlands län

Postal code: 58216

Country: Sweden

Contact person: Mats Skeppstedt

E-mail: matts.skeppstedt@dukatn.se

Internet address(es):

Main address: <http://www.dukaten.se>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Upphandling av ramavtal avseende kundtjänst med intercom

Reference number: 2023-1

II.1.2. Main CPV code

79510000 Telephone-answering services

II.1.3. Type of contract

Services

II.1.4. Short description

Dukaten Parkeringservice AB, i egenskap av dotterbolag till Sankt Kors Fastighets AB, bjuder in till anbudsgivning avseende kundtjänst med intercom.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7.

Total value of the procurement

Value excluding VAT: 3 000 000,00 SEK

II.2. Description

II.2.2. Additional CPV code(s)

79342300 Customer services, 79510000 Telephone-answering services, 98351100 Car park services

II.2.3. Place of performance

NUTS code: SE123 Östergötlands län

Main site or place of performance: Linköping

II.2.4. Description of the procurement

Dukaten Parkeringservice AB bjuder in till anbudsgivning avseende kundtjänst med intercom.

II.2.5. Award criteria

Price

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 053-155656](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

20/04/2023

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Securitas Sverige Aktiebolag

National registration number: 556108-6082

Postal address: Box 12516

Town: STOCKHOLM

NUTS code: SE110 Stockholms län

Postal code: 10229

Country: Sweden

E-mail: Emil.poikela@securitas.se

Internet address: <http://www.securitas.se>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 5 000 000,00 SEK

Total value of the contract/lot: 3 000 000,00 SEK

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information

Mercell annons: <https://opic.com/id/afwefxmaft>

VI.4. Procedures for review**VI.4.1. Review body**

Official name: Förvaltningsrätten

Town: Linköping

Country: Sweden

VI.5. Date of dispatch of this notice

26/04/2023