

258835-2026 - Result

Croatia – Maintenance of information technology software – Usluga održavanja videokonferencijskih sustava
OJ S 74/2026 16/04/2026
Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: MINISTARSTVO PRAVOSUĐA, UPRAVE I DIGITALNE TRANSFORMACIJE
Email: nabava@mpudt.hr
Legal type of the buyer: Central government authority
Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Usluga održavanja videokonferencijskih sustava
Description: Usluga održavanja videokonferencijskih sustava, te podrška proizvođača audio-video sustava koji su implementirani na lokacijama iz priloga u Tehničkim specifikacijama. Ponuda treba obuhvatiti usluge održavanja za svu navedenu opremu opisanu ovim dokumentom na lokaciji korisnika kao i podršku proizvođača navedene opreme. Predmet nabave detaljno je definiran Troškovnikom i Tehničkom specifikacijom koji čine sastavni dio ove Dokumentacije o nabavi.
Procedure identifier: feb24e7b-f61e-4333-989f-860e918f2784
Internal identifier: 162/25
Type of procedure: Open
Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72267100 Maintenance of information technology software

2.1.2. Place of performance

Country subdivision (NUTS): Extra-Regio NUTS 3 (HRZZZ)
Country: Croatia
Additional information: Tablica lokacija Prilog u Tehničkoj specifikaciji

2.1.3. Value

Estimated value excluding VAT: 170 000,00 EUR

2.1.4. General information

Legal basis:
Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Usluga održavanja videokonferencijskih sustava

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Internal identifier: 162/25

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267100 Maintenance of information technology software

5.1.2. Place of performance

Country subdivision (NUTS): Extra-Regio NUTS 3 (HRZZZ)

Country: Croatia

Additional information: Tablica lokacija Prilog u Tehničkoj specifikaciji

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 170 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

Criterion:

Type: Quality

Name: Stručno iskustvo stručnjaka

Description: Naručitelj kao nefinancijski kriterij određuje tehničku kvalitetu ponude kroz nekoliko podkriterija, koja se promatra kroz stručno iskustva stručnjaka u području koja su vezana uz predmet nabave, kako bi se osigurala uspješna i pravovremena provedba ugovora o uslugama koje su predmet ove nabave. S obzirom na ozbiljnost i složenost usluga koje se nabavljaju te s obzirom da će ovi stručnjaci biti odgovorni za koordinaciju različitih izvršitelja, Naručitelj je stava kako je za uspješno i pravovremeno izvršenje usluga nužno da u izvršenju usluga koji su predmet ove nabave sudjeluje gospodarski subjekt, odnosno, stručnjaci sa značajnim dodatnim iskustvom. Maksimalan broj bodova koji ponuditelj može ostvariti u okviru ovog podkriterija je 30 bodova. o Životopise (Obrazac – Životopis 4a)-4d) za stručnjake u kojima mora biti vidljivo: - ime i prezime stručnjaka uz naznaku pozicije stručnjaka na koju se

imenuje, - ugovori na kojima je stručnjak sudjelovao, a koje su predmet bodovanja ekonomski najpovoljnije ponude, uključujući: - aktivnosti koje je stručnjak imao u izvršenju ugovora, - naziv tvrtke i adresa naručitelja/druge ugovorne strane/investitora, - kontakti kod naručitelja /druge ugovorne strane/investitora u svrhu provjere podataka iz životopisa, - razdoblje početka i izvršenja ugovora. Ukoliko gospodarski subjekt u ponudi za pojedini nefinancijski kriterij odabira ne dostavi dokaz (životopis) biti će bodovan 0 (nulom) za taj podkriterij. Pojedinom ponuditelju utvrditi će se točan broj bodova po svakom pojedinom kriteriju na temelju načina dodjeljivanja bodova određenog u tablici, detaljno u dokumentu - Kriterij za odabir.. Ukupnim zbrojem bodova svakog kriterija utvrdit će se maksimalan ukupan broj bodova koje ponuditelj ima prema kriteriju stručnog iskustva stručnjaka.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure:

MINISTARSTVO PRAVOSUĐA, UPRAVE I DIGITALNE TRANSFORMACIJE

Organisation providing more information on the review procedures: MINISTARSTVO PRAVOSUĐA, UPRAVE I DIGITALNE TRANSFORMACIJE

6. Results

Value of all contracts awarded in this notice: 68 827,00 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: COMBIS d.o.o.

Tender:

Tender identifier: TEN-0001

Identifier of lot or group of lots: LOT-0000

Value of the tender: 68 827,00 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: OS162/25UG2 CON-0001

Title: Usluga održavanja videokonferencijskih sustava

Date of the conclusion of the contract: 13/04/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 5c999bb1-5b90-4920-a562-1452d0732368-01

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

8. Organisations

8.1. ORG-0001

Official name: MINISTARSTVO PRAVOSUĐA, UPRAVE I DIGITALNE TRANSFORMACIJE

Registration number: 72910430276

Postal address: Ulica grada Vukovara 49

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: nabava@mpudt.hr

Email: nabava@mpudt.hr

Telephone: +385 13714000

Internet address: <https://mpudt.gov.hr/>

Buyer profile: <https://mpudt.gov.hr/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: dkom@dkom.hr

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Narodne novine d.d.
Registration number: TED94
Registration number: HR64546066176
Postal address: Savski gaj XIII. 6
Town: Zagreb
Postcode: 10020
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: EOJN Helpdesk
Email: eojn@nn.hr
Telephone: +385 16652889
Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: COMBIS d.o.o.
Size of the economic operator: Large
Registration number: 91678676896
Postal address: Radnička cesta 21
Town: Grad Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Tibor Detoni
Email: combis@combis.hr
Telephone: +385 13651222
Internet address: <https://www.combis.hr/>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

The winner is listed on a regulated market

Notice information

Notice identifier/version: 4825a8db-b406-4a3a-b002-dd65960c5044 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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