

259316-2026 - Result

Norway – Supply services of personnel including temporary staff – Procurement of temporary staff services - Mercantile personnel

OJ S 74/2026 16/04/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten

Email: postmottak@okf.oslo.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Procurement of temporary staff services - Mercantile personnel

Description: PURPOSE AND SCOPE Purpose Entering into cooperative purchasing agreements shall contribute to the Contracting Authority achieving its goal of utilising its economies of scale by making the municipality's procurements more efficient and standardised. The contract area has been chosen based on the possibility of achieving this. The objective of the procurement is to ensure access to qualified personnel for absences, holidays and extraordinary situations where it is necessary to enter with more resources than the municipality itself can at the relevant time. Scope The joint procurement contract for commercial personnel includes, among other things, temporary staff in areas: case handling, accountant/consultant, office worker, exchange, reception, archive, customer service, IT support/employee (the list is not exhaustive). Oslo municipality's entities are obliged to make purchases with the tenderers who have signed a joint procurement agreement with. The following exceptions will apply to this agreement: * In cases where call-off contracts have been signed for the current framework agreement, the call-off contract will go beyond the duration of the framework agreement. In such cases call-offs will first be made on the new framework agreement when the call-offs made under the existing framework agreement have expired. * Where the entities themselves hire temporary resources as needed. The cooperative purchasing agreement has an annual estimated value of NOK 20,000,000 for all involved entities. The contracting authority draws attention to the fact that the estimate is based on previous consumption and the expected future need. The estimate is only a guideline and is without obligation for the Contracting Authority. This framework agreement is valid for up to a maximum value of NOK 120,000,000 for all involved entities.

Procedure identifier: 2ab53956-1756-4d17-93e9-dee4c18cf130

Internal identifier: 2978

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79620000 Supply services of personnel including temporary staff

2.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

2.1.3. Value

Estimated value excluding VAT: 80 000 000,00 NOK

Maximum value of the framework agreement: 120 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Procurement of temporary staff services - Mercantile personnel

Description: PURPOSE AND SCOPE Purpose Entering into cooperative purchasing agreements shall contribute to the Contracting Authority achieving its goal of utilising its economies of scale by making the municipality's procurements more efficient and standardised. The contract area has been chosen based on the possibility of achieving this. The objective of the procurement is to ensure access to qualified personnel for absences, holidays and extraordinary situations where it is necessary to enter with more resources than the municipality itself can at the relevant time. Scope The joint procurement contract for commercial personnel includes, among other things, temporary staff in areas: case handling, accountant/consultant, office worker, exchange, reception, archive, customer service, IT support/employee (the list is not exhaustive). Oslo municipality's entities are obliged to make purchases with the tenderers who have signed a joint procurement agreement with. The following exceptions will apply to this agreement: * In cases where call-off contracts have been signed for the current framework agreement, the call-off contract will go beyond the duration of the framework agreement. In such cases call-offs will first be made on the new framework agreement when the call-offs made under the existing framework agreement have expired. * Where the entities themselves hire temporary resources as needed. The cooperative purchasing agreement has an annual estimated value of NOK 20,000,000 for all involved entities. The contracting authority draws attention to the fact that the estimate is based on previous consumption and the expected future need. The estimate is only a guideline and is without obligation for the Contracting Authority. This framework agreement is valid for up to a maximum value of NOK 120,000,000 for all involved entities.

Internal identifier: 3888

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79620000 Supply services of personnel including temporary staff

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Duration: 48 Months

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: 12 + 12 months. The cooperative purchasing agreement applies for 24 months, planned to start 30.03.2026. The contracting authority has an option to extend the contract for up to 12+12 months on unchanged terms.

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Price

Description: Mark-up percentage

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Quality

Description: Assignment comprehension

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Organisation providing additional information about the procurement procedure: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten

Organisation providing more information on the review procedures: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten

6. Results

Value of all contracts awarded in this notice: 120 000 000,00 NOK

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Studentconsulting Norge AS

Tender:

Tender identifier: 4202

Identifier of lot or group of lots: LOT-0001

Value of the tender: 80 000 000,00 NOK

Subcontracting: No

Contract information:

Identifier of the contract: 4400

Date of the conclusion of the contract: 13/04/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 50969-2026

Winner:

Official name: Manpower AS

Tender:

Tender identifier: 4276

Identifier of lot or group of lots: LOT-0001

Value of the tender: 80 000 000,00 NOK

Subcontracting: No

Contract information:

Identifier of the contract: 4401

Date of the conclusion of the contract: 13/04/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 50969-2026

Winner:

Official name: Randstad AS

Tender:

Tender identifier: 4785

Identifier of lot or group of lots: LOT-0001

Value of the tender: 80 000 000,00 NOK

Subcontracting: No

Contract information:

Identifier of the contract: 4402

Date of the conclusion of the contract: 13/04/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 50969-2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 7

8. Organisations

8.1. ORG-0001

Official name: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten

Registration number: 935346282

Postal address: Rådhusplassen 1

Town: Oslo

Postcode: 0037

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Milena Kadic-Zikic

Email: postmottak@okf.oslo.kommune.no

Telephone: +47 21802180

Internet address: <https://www.oslo.kommune.no>

Buyer profile: <https://www.oslo.kommune.no>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Oslo tingrett

Registration number: 926725939

Postal address: Postboks 2106 Vika

Town: Oslo

Postcode: 0125

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: oslo.tingrett@domstol.no

Telephone: +47 22035200

Internet address: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Artifik AS

Registration number: 925364967

Postal address: Stortingsgata 12

Town: Oslo

Postcode: 0161

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: support@artifik.no

Internet address: <https://artifik.no>

Roles of this organisation:

Procurement service provider

8.1. ORG-0004

Official name: Studentconsulting Norge AS

Size of the economic operator: Large

Registration number: 990659788

Postal address: Kongens gate 14

Town: Oslo

Postcode: 0153

Country subdivision (NUTS): Extra-Regio NUTS 3 (NOZZZ)

Country: Norway

Email: upphandlingar@studentconsulting.com

Telephone: +47 23897555

Internet address: <https://studentconsulting.com>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0005

Official name: Manpower AS

Size of the economic operator: Large

Registration number: 920968201

Postal address: Lakkegata 53

Town: Oslo

Postcode: 0187
Country subdivision (NUTS): Extra-Regio NUTS 3 (NOZZZ)
Country: Norway
Email: firmapost@manpower.no
Telephone: +47 22018000
Internet address: <https://manpower.no>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0006

Official name: Randstad AS
Size of the economic operator: Large
Registration number: 948762404
Postal address: Kristian Augusts gate 15C
Town: Oslo
Postcode: 0164
Country subdivision (NUTS): Extra-Regio NUTS 3 (NOZZZ)
Country: Norway
Email: info@randstad.no
Telephone: +47 40021400
Internet address: <https://www.randstad.no/>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

Notice identifier/version: 609aaab6-b831-4346-9bc4-7e99141d34af - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
Notice dispatch date: 15/04/2026 11:24:06 (UTC+00:00) Western European Time, GMT
Languages in which this notice is officially available: English
Notice publication number: 259316-2026
OJ S issue number: 74/2026
Publication date: 16/04/2026