

Sweden-Falkenberg: Telecommunications services
OJ S 98/2021 21/05/2021
Contract notice – utilities
Services

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: Hallandstrafiken Aktiebolag
National registration number: 556225-2998
Postal address: Box 269
Town: Falkenberg
NUTS code: SE231 Hallands län
Postal code: 311 23
Country: Sweden
Contact person: Folke Bergqvist HLT konsult
E-mail: folke@fbq.se
Telephone: +46 706501818
Internet address(es):
Main address: <http://www.hallandstrafiken.se>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tendsign.com/doc.aspx?UniquelId=afhllcchxd&GoTo=Docs>
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted electronically via: <https://tendsign.com/doc.aspx?UniquelId=afhllcchxd&GoTo=Tender>

I.6. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Telefoni & Kontaktcenter
Reference number: 21/2

II.1.2. Main CPV code

64200000 Telecommunications services

II.1.3. Type of contract

Services

II.1.4. Short description

Upphandling av tjänster för telefoni och kontaktcenter för Hallandstrafiken ABs verksamhet.

II.1.5. Estimated total value

Value excluding VAT: 9 600 000,00 SEK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

64210000 Telephone and data transmission services, 64215000 IP telephone services

II.2.3. Place of performance

NUTS code: SE231 Hallands län

II.2.4. Description of the procurement

Upphandling av tjänster för telefoni och kontaktcenter för Hallandstrafiken ABs verksamhet. Avtalet omfattar nättjänster för fast och mobil telefoni, mobilt bredband samt funktioner för handläggare av växel och kontaktcenter. Upphandlingen omfattar inte nättjänster för trafiknära utrustning (IoT).

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 9 600 000,00 SEK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

4 förlängning/ar á 12 månader

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Anbud ska omfatta optioner avseende:

- Integration mellan telefonisystem och Hallandstrafikens digitala kommunikationsplattform (MS Teams),
- Funktion för att integrerad hantering av digitala meddelandeflöden i kontaktcenter,
- Tjänster för utbildning och support/projektarbete.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Rätt att tillhandahålla telekommunikationstjänster.

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Negotiated procedure with prior call for competition

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 07/06/2021 Local time: 23:59

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 21/06/2021

IV.2.4. Languages in which tenders or requests to participate may be submitted

Swedish

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31/12/2021

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

Mercell annons: <https://opic.com/id/afhllcchxd>

VI.4. Procedures for review

VI.4.1. Review body

Official name: Förvaltningsrätten i Göteborg

Town: Göteborg

Country: Sweden

VI.5. Date of dispatch of this notice

18/05/2021

