

**Netherlands-The Hague: Consular services**  
**OJ S 106/2019 04/06/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Ministry of Foreign Affairs

National registration number: 50200097

Postal address: Wilhelmina van Pruisenweg 52

Town: Den Haag

NUTS code: NL Nederland

Postal code: 2595 AN

Country: Netherlands

Contact person: Tony Kersbergen

E-mail: [Tony.kersbergen@rijksoverheid.nl](mailto:Tony.kersbergen@rijksoverheid.nl)

**Internet address(es):**

Main address: <http://www.ubrijk.nl/organisatieonderdelen/ubr-his>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/65299>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

Other activity: Foreign Affairs, Consular Services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Concession Award Procedure Outsourcing Consular Services

Reference number: 201700266.059

**II.1.2. Main CPV code**

75211110 Consular services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The Ministry of Foreign Affairs of the Kingdom of the Netherlands is seeking companies specialized in operating as external service providers to assist Dutch Foreign missions with the handling of visa applications and other consular services.

The contracts that are the object of this concession award procedure are service concessions.

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 152 000 000,00 EUR

### **II.2. Description**

#### **II.2.1. Title**

Africa

Lot No: 1

#### **II.2.2. Additional CPV code(s)**

75210000 Foreign affairs and other services, 75211000 Foreign-affairs services

#### **II.2.3. Place of performance**

NUTS code: NL Nederland

Main site or place of performance: Africa

#### **II.2.4. Description of the procurement**

The Ministry of Foreign Affairs of the Kingdom of the Netherlands is seeking Companies specialized in operating as External service providers to assist Dutch Foreign missions with the handling of visa applications and other Consular Services.

#### **II.2.5. Award criteria**

Quality criterion - Name: quality / Weighting: 90

Price - Weighting: 10

#### **II.2.11. Information about options**

Options: yes

Description of options:

See Selection Guidelines.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

See Selection Guidelines.

### **II.2. Description**

#### **II.2.1. Title**

Northern America

Lot No: 2

#### **II.2.2. Additional CPV code(s)**

75210000 Foreign affairs and other services, 75211000 Foreign-affairs services

#### **II.2.3. Place of performance**

NUTS code: NL Nederland

Main site or place of performance: Northern America

#### **II.2.4. Description of the procurement**

The Ministry of Foreign Affairs of the Kingdom of the Netherlands is seeking

Companies specialized in operating as External service providers to assist Dutch Foreign missions with the handling of visa applications and other Consular Services.

**II.2.5. Award criteria**

Quality criterion - Name: quality / Weighting: 90

Price - Weighting: 10

**II.2.11. Information about options**

Options: yes

Description of options:

See Selection Guidelines.

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

See Selection Guidelines.

**II.2. Description**

**II.2.1. Title**

Middle & Southern America

Lot No: 3

**II.2.2. Additional CPV code(s)**

75210000 Foreign affairs and other services, 75211000 Foreign-affairs services

**II.2.3. Place of performance**

NUTS code: NL Nederland

Main site or place of performance: Middle & Southern America

**II.2.4. Description of the procurement**

The Ministry of Foreign Affairs of the Kingdom of the Netherlands is seeking Companies specialized in operating as External service providers to assist Dutch Foreign missions with the handling of visa applications and other Consular Services.

**II.2.5. Award criteria**

Quality criterion - Name: quality / Weighting: 90

Price - Weighting: 10

**II.2.11. Information about options**

Options: yes

Description of options:

See Selection Guidelines.

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

See Selection Guidelines.

**II.2. Description**

**II.2.1. Title**

Asia & Pacific

Lot No: 4

**II.2.2. Additional CPV code(s)**

75210000 Foreign affairs and other services, 75211000 Foreign-affairs services

**II.2.3. Place of performance**

NUTS code: NL Nederland

Main site or place of performance: Asia & Pacific

**II.2.4. Description of the procurement**

The Ministry of Foreign Affairs of the Kingdom of the Netherlands is seeking Companies specialized in operating as External service providers to assist Dutch Foreign missions with the handling of visa applications and other Consular Services.

**II.2.5. Award criteria**

Quality criterion - Name: quality / Weighting: 90

Price - Weighting: 10

**II.2.11. Information about options**

Options: yes

Description of options:

See Selection Guidelines.

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

See Selection Guidelines.

**II.2. Description****II.2.1. Title**

China

Lot No: 5

**II.2.2. Additional CPV code(s)**

75210000 Foreign affairs and other services, 75211000 Foreign-affairs services

**II.2.3. Place of performance**

NUTS code: NL Nederland

Main site or place of performance: China

**II.2.4. Description of the procurement**

The Ministry of Foreign Affairs of the Kingdom of the Netherlands is seeking Companies specialized in operating as External service providers to assist Dutch Foreign missions with the handling of visa applications and other Consular Services.

**II.2.5. Award criteria**

Quality criterion - Name: quality / Weighting: 90

Price - Weighting: 10

**II.2.11.**

### **Information about options**

Options: yes

Description of options:

See Selection Guidelines.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

#### **II.2.14. Additional information**

See Selection Guidelines.

### **II.2. Description**

#### **II.2.1. Title**

Eastern Europe

Lot No: 6

#### **II.2.2. Additional CPV code(s)**

75210000 Foreign affairs and other services, 75211000 Foreign-affairs services

#### **II.2.3. Place of performance**

NUTS code: NL Nederland

Main site or place of performance: Eastern Europe

#### **II.2.4. Description of the procurement**

The Ministry of Foreign Affairs of the Kingdom of the Netherlands is seeking Companies specialized in operating as External service providers to assist Dutch Foreign missions with the handling of visa applications and other Consular Services.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

#### **II.2.11. Information about options**

Options: yes

Description of options:

See Selection Guidelines.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

#### **II.2.14. Additional information**

See Selection Guidelines.

### **II.2. Description**

#### **II.2.1. Title**

India

Lot No: 7

#### **II.2.2. Additional CPV code(s)**

75210000 Foreign affairs and other services, 75211000 Foreign-affairs services

### **II.2.3. Place of performance**

NUTS code: NL Nederland

Main site or place of performance: India

### **II.2.4. Description of the procurement**

The Ministry of Foreign Affairs of the Kingdom of the Netherlands is seeking Companies specialized in operating as External service providers to assist Dutch Foreign missions with the handling of visa applications and other Consular Services.

### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

### **II.2.11. Information about options**

Options: yes

Description of options:

See Selection Guidelines.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

See Selection Guidelines.

## **II.2. Description**

### **II.2.1. Title**

Middle East

Lot No: 8

### **II.2.2. Additional CPV code(s)**

75210000 Foreign affairs and other services, 75211000 Foreign-affairs services

### **II.2.3. Place of performance**

NUTS code: NL Nederland

Main site or place of performance: Middle East

### **II.2.4. Description of the procurement**

The Ministry of Foreign Affairs of the Kingdom of the Netherlands is seeking Companies specialized in operating as External service providers to assist Dutch Foreign missions with the handling of visa applications and other Consular Services.

### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

### **II.2.11. Information about options**

Options: yes

Description of options:

See Selection Guidelines.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

See Selection Guidelines.

### **II.2. Description**

#### **II.2.1. Title**

Western Europe

Lot No: 9

#### **II.2.2. Additional CPV code(s)**

75210000 Foreign affairs and other services, 75211000 Foreign-affairs services

#### **II.2.3. Place of performance**

NUTS code: NL Nederland

Main site or place of performance: Western Europe

#### **II.2.4. Description of the procurement**

The Ministry of Foreign Affairs of the Kingdom of the Netherlands is seeking Companies specialized in operating as External service providers to assist Dutch Foreign missions with the handling of visa applications and other Consular Services.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

#### **II.2.11. Information about options**

Options: yes

Description of options:

See Selection Guidelines.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

See Selection Guidelines.

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Restricted procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2017/S 184-377057](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 1

**Lot No:** 1

**Title:**

Africa

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

21/03/2019

##### **V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: VF Worldwide Holdings Ltd

National registration number: N/A

Postal address: Unit 3205 — 3209, JBC 1, Plot No. JLT- PH1 – G2A, Jumeirah Lakes Tower

Town: Dubai

NUTS code: NL Nederland

Postal code: 114100

Country: United Arab Emirates

E-mail: [merielr@vfsglobal.com](mailto:merielr@vfsglobal.com)

Telephone: +971 43059000

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1,00 EUR

##### **V.2.5. Information about subcontracting**

### **Section V: Award of contract**

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**Contract No:** 2

**Lot No:** 2

**Title:**

Northern America

A contract/lot is awarded: yes

#### **V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

21/03/2019

**V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: VF Worldwide Holdings Ltd

National registration number: N/A

Postal address: Unit 3205 — 3209, JBC 1, Plot No. JLT- PH1 – G2A, Jumeirah Lakes Tower

Town: Dubai

NUTS code: NL Nederland

Postal code: 114100

Country: United Arab Emirates

E-mail: [merielr@vfsglobal.com](mailto:merielr@vfsglobal.com)

Telephone: +971 43059000

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1,00 EUR

**V.2.5. Information about subcontracting****Section V: Award of contract**

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**Contract No:** 3

**Lot No:** 3

**Title:**

Middle and Southern America

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

21/03/2019

**V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: VF Worldwide Holdings Ltd

National registration number: N/A

Postal address: Unit 3205 - 3209, JBC 1, Plot No. JLT- PH1 – G2A, Jumeirah Lakes Tower

Town: Dubai

NUTS code: NL Nederland

Postal code: 114100  
Country: United Arab Emirates  
E-mail: [merielr@vfsglobal.com](mailto:merielr@vfsglobal.com)  
Telephone: +971 43059000  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1,00 EUR

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No: 4**

**Lot No: 4**

**Title:**

Asia and Pacific

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

21/03/2019

**V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: VF Worldwide Holdings Ltd

National registration number: N/A

Postal address: Unit 3205 — 3209, JBC 1, Plot No. JLT- PH1 – G2A, Jumeirah Lakes Tower

Town: Dubai

NUTS code: NL Nederland

Postal code: 114100

Country: United Arab Emirates

E-mail: [merielr@vfsglobal.com](mailto:merielr@vfsglobal.com)

Telephone: +971 43059000

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1,00 EUR

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No: 5**

**Title:**

China

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

27/02/2019

**V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: TLS Group S.A.

National registration number: B135935

Postal address: 153-155 C rue du Kiem

Town: Strassen

NUTS code: NL Nederland

Postal code: L-8030

Country: Luxembourg

E-mail: [andy.mcfarlin@tlscontact.com](mailto:andy.mcfarlin@tlscontact.com)

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 1,00 EUR

Total value of the contract/lot: 1,00 EUR

**V.2.5. Information about subcontracting****Section V: Award of contract**

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**Contract No:** 6

**Lot No:** 6

**Title:**

Eastern Europe

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

21/03/2019

**V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: VF Worldwide Holdings Ltd

National registration number: N/A

Postal address: Unit 3205 - 3209, JBC 1, Plot No. JLT- PH1 – G2A, Jumeirah Lakes Tower

Town: Dubai

NUTS code: NL Nederland

Postal code: 114100

Country: United Arab Emirates

E-mail: [merielr@vfsglobal.com](mailto:merielr@vfsglobal.com)

Telephone: +971 43059000

The contractor is an SME: no

### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 1,00 EUR

Total value of the contract/lot: 1,00 EUR

### **V.2.5. Information about subcontracting**

## **Section V: Award of contract**

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**Contract No: 7**

**Lot No: 7**

**Title:**

India

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

21/03/2019

#### **V.2.2. Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: VF Worldwide Holdings Ltd

National registration number: N/A

Postal address: Unit 3205 - 3209, JBC 1, Plot No. JLT- PH1 – G2A, Jumeirah Lakes Tower

Town: Dubai

NUTS code: NL Nederland

Postal code: 114100

Country: United Arab Emirates

E-mail: [merielr@vfsglobal.com](mailto:merielr@vfsglobal.com)

Telephone: +971 43059000

The contractor is an SME: no

### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 1,00 EUR

Total value of the contract/lot: 1,00 EUR

#### **V.2.5. Information about subcontracting**

### **Section V: Award of contract**

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**Contract No:** 8

**Lot No:** 8

**Title:**

Middle East

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

21/03/2019

##### **V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: VF Worldwide Holdings Ltd

National registration number: N/A

Postal address: Unit 3205 - 3209, JBC 1, Plot No. JLT- PH1 – G2A, Jumeirah Lakes Tower

Town: Dubai

NUTS code: NL Nederland

Postal code: 114100

Country: United Arab Emirates

E-mail: [merielr@vfsglobal.com](mailto:merielr@vfsglobal.com)

Telephone: +971 43059000

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 1,00 EUR

Total value of the contract/lot: 1,00 EUR

#### **V.2.5. Information about subcontracting**

### **Section V: Award of contract**

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**Contract No:** 9

**Lot No:** 9

**Title:**

Western Europe

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

21/03/2019

### **V.2.2. Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: VF Worldwide Holdings Ltd

National registration number: N/A

Postal address: Unit 3205 — 3209, JBC 1, Plot No. JLT- PH1 – G2A, Jumeirah Lakes Tower

Town: Dubai

NUTS code: NL Nederland

Postal code: 114100

Country: United Arab Emirates

E-mail: [merielr@vfsglobal.com](mailto:merielr@vfsglobal.com)

Telephone: +971 43059000

The contractor is an SME: no

### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 1,00 EUR

Total value of the contract/lot: 1,00 EUR

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

Because of commercial confidentiality, the size of the various lots has been set at 1 EUR.

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Court of the Hague

Town: The Hague

Country: Netherlands

#### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

If objects to the intended selection initiate interim injunction proceedings with the Hague district court by serving a summons within the standstill period of twenty (20) calendar days.

This has already taken place.

### **VI.5. Date of dispatch of this notice**

31/05/2019