

**United Kingdom-London: Computer platforms
OJ S 149/2013 02/08/2013
Contract notice – utilities
Services**

Directive 2004/17/EC

Section I: Contracting entity

I.1. Name and addresses

Official name: Rail Settlement Plan Limited
Postal address: 2nd Floor, 200 Aldersgate Street
Town: London
Postal code: EC1A 4HD
Country: United Kingdom
For the attention of: Jeffrey Bunting
E-mail: seft.tenders@atoc.org
Telephone: +44 2078418231

Additional information can be obtained from:

Official name: Rail Settlement Plan Limited
Postal address: 2nd Floor, 200 Aldersgate Street
Town: London
Postal code: EC1A 4HD
Country: United Kingdom
For the attention of: Jeffrey Bunting
E-mail: SEFT.tenders@atoc.org
Telephone: +44 2078418231

Specifications and additional documents (including documents for a dynamic purchasing system) can be obtained from:

Official name: Rail Settlement Plan Limited
Postal address: 2nd Floor, 200 Aldersgate Street
Town: London
Postal code: EC1A 4HD
Country: United Kingdom
For the attention of: Jeffrey Bunting
E-mail: SEFT.tenders@atoc.org
Telephone: +44 2078418231

Tenders or requests to participate must be submitted:

Official name: Rail Settlement Plan Limited
Postal address: 2nd Floor, 200 Aldersgate Street
Town: London
Postal code: EC1A 4HD
Country: United Kingdom
For the attention of: Jeffrey Bunting
Telephone: +44 2078418231

I.2. Main activity

Railway services

I.3. Contract award on behalf of other contracting entities

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting entity

Provision of a Host Operator Processing System (HOPS) and a Transaction Management System (TMS).

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Initially in the South East of England rail network with scope to extend nationally in the UK to rail and other modes of public transport.

NUTS code UK United Kingdom

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Rail Settlement Plan Limited (RSP) is a company owned by the UK Train Operating Companies (TOCs). RSP provides and manages on behalf of TOCs a number of shared services, ranging from the provision of ticket stock to the allocation of industry revenue. RSP is currently working with the TOCs to provide a "smart ticketing" infrastructure at stations in the South East of England.

Central to the operation of the "smart ticketing system" is the HOPS which shall interface with thousands of devices including gates, validators, ticket machines and handheld devices. The HOPS will be compliant with ITSO 2.1.4 (or above) and RSPS 3002 (as amended).

The TMS will be the primary source of information for customer support functionality and will hold data communicated in principle from the HOPS so a prime requirement is communication capability with the HOPS. It must also be capable of communication with various portals, including those owned and/or operated by TOCs and third parties. Access to the TMS will be internet based and the TMS must be configurable to allow a matrix of access rights based on the requestor profile.

II.1.6. CPV code(s)

30211300 Computer platforms, 72500000 Computer-related services

II.1.7. Information about the Government Procurement Agreement (GPA)

II.1.8. Information about lots

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9. Information about variants

Variants will be accepted: yes

II.2. Scope of the procurement

II.2.1. Total quantity or scope

II.2.2. Information about options

Options: yes

Description of options: RSP shall have the option of either a two year extension or two one year extensions dependent on market conditions and contract performance.

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Information about lots

Lot No: 1

Lot title: Provision of ITSO Compliant Host Operator Processing System (HOPS) and appropriate integration services

1) Short description

Central to the operation of the "smart ticketing system" is the HOPS which shall interface with thousands of devices including gates, validators, ticket machines and handheld devices. The HOPS will be compliant with ITSO 2.1.4 (or above) and RSPS 3002 (as amended).

2) CPV code(s)

30211300 Computer platforms, 72500000 Computer-related services

3) Quantity or scope

A HOPS based in a secure environment which will interact with thousands of ITSO Secure Application Modules (ISAMs) in the South East of England initially with scope for a wider roll-out.

4) Indication about different time frame or duration

Duration in months: 48 (from the award of the contract)

5) Additional information about lots

RSP shall have the option of either a two year extension or two one year extensions dependent on market conditions and contract performance.

Lot No: 2

Lot title: Provision of Transaction Management System (TMS) and appropriate integration services

1) Short description

The TMS will be the primary source of information for customer support functionality and will hold data communicated in principle from the HOPS so a prime requirement is communication capability with the HOPS. It must also be capable of communication with various portals, including those owned and/or operated by TOCs and third parties. Access to the TMS will be internet based and the TMS must be configurable to allow a matrix of access rights based on the requestor profile.

2) CPV code(s)

30211300 Computer platforms, 72500000 Computer-related services

3) Quantity or scope

A TMS based in a secure environment.

4) Indication about different time frame or duration

Duration in months: 48 (from the award of the contract)

5) Additional information about lots

RSP shall have the option of either a two year extension or two one year extensions dependent on market conditions and contract performance.

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

RSP's particular requirements will be set out in the ITN documentation and RSP reserves the right to require guarantees over performance.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

The successful supplier will be paid on the basis of milestone payments upon provision of all deliverables for specified milestones. Ongoing costs will be payable on a run and maintain basis.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

The particular requirements are to be determined, but RSP may require that any contract awarded for either Lot shall be entered into by a single legal entity on the part of the successful tenderer.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: The services provided under Lot 1 must comply with ITSO standards (currently ITSO 2.1.4) and RSPS3002 as a minimum.

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Details required are included within the Pre-Qualification Questionnaire.

III.2.2. Economic and financial ability

List and brief description of conditions: Details required are included within the Pre-Qualification Questionnaire.

III.2.3. Technical and professional ability

List and brief description of conditions: Details required are included within the Pre-Qualification Questionnaire.

It is envisaged that Proof of Concept testing shall be carried out prior to bidder selection being finalised.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures): no

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of the criteria stated in the specifications or in the invitation to tender or to negotiate

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting entity

IV.3.2. Previous publication concerning this procedure

Periodic indicative notice

Notice number in the OJ S: [2012/S 247-408050](#) of 22.12.2012

IV.3.3. Conditions for obtaining specifications and additional documents

(except for a DPS)

Time limit for receipt of requests for documents or for accessing documents: ..

IV.3.4. Time limit for receipt of tenders or requests to participate

2.9.2013 - 12:00

IV.3.5. Languages in which tenders or requests to participate may be submitted

English.

IV.3.6. Minimum time frame during which the tenderer must maintain the tender

IV.3.7. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

VI.2. Information about European Union funds

VI.3. Additional information

Any party wishing to express an interest in the provision of RSP's requirements shall be required to complete and forward to RSP by the deadline set out in this notice a Prequalification Questionnaire (PQQ). A PQQ may be obtained from RSP upon request by email at SEFT.tenders@atoc.org

Responses shall be submitted electronically in either MS Word or PDF format and forwarded to the email address provided in the PQQ and Tender documentation.

Details of the full requirements and a draft contract will be made available in the Invitation To Negotiate (ITN) document provided to shortlisted respondents.

Whilst it is intended that a maximum of four of the highest scoring submissions will be invited to participate in the ITN for each of the two Lots advertised RSP reserves the right to alter the number of invitees.

Respondents will be required to maintain all commercial offers for a period of no less than 12 months from the date of their tender documents if they are selected to proceed to that stage.

Should one respondent be awarded both lots it is envisaged that two separate contracts will be entered into for both services.

(MT Ref:107218)

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

30.7.2013