

Norway-Oslo: Systems and technical consultancy services

OJ S 98/2021 21/05/2021

Contract notice – utilities

Services

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: Nettalliansen AS

National registration number: 994 870 343

Postal address: Haakon VIIIs gt 9

Town: Oslo

NUTS code: NO081 Oslo

Postal code: 0113

Country: Norway

Contact person: Gunnar Bell

E-mail: gunnar.bell@nettalliansen.no

Internet address(es):

Main address: <http://www.nettalliansen.no>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tendsign.no/doc.aspx?UniqueId=afmdhidrqb&GoTo=Docs>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://tendsign.no/doc.aspx?UniqueId=afmdhidrqb&GoTo=Tender>

I.6. Main activity

Electricity

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

CRM — Nettalliansen 2021

Reference number: 21/3

II.1.2. Main CPV code

72220000 Systems and technical consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

Nettalliansen will hold a competition for procurement of establishment, implementation, operation and maintenance of a CRM and (M)AFI system support i.e. system support for the on-line business processes (measuring), settling of accounts, invoicing and collection.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

48300000 Document creation, drawing, imaging, scheduling and productivity software package , 48311100 Document management system, 48333000 Contact management software package, 48400000 Business transaction and personal business software package, 48444100 Billing system, 48445000 Customer Relation Management software package, 72222300 Information technology services, 72250000 System and support services, 72260000 Software-related services, 72263000 Software implementation services, 72268000 Software supply services

II.2.3. Place of performance

NUTS code: NO081 Oslo

II.2.4. Description of the procurement

Nettalliansen will hold a competition for procurement of establishment, implementation, operation and maintenance of a CRM and (M)AFI system support i.e. system support for the on-line business processes (measuring), settling of accounts, invoicing and collection.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 03/08/2021 End: 02/08/2027

This contract is subject to renewal: yes

Description of renewals:

Two extensions, each of 24 months.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Negotiated procedure with prior call for competition

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 11/06/2021 Local time: 08:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 23/09/2021

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

MerCell notice: <https://opic.com/id/afmdhidrqb>

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo Tingrett

Postal address: C.J Hambros plass 4

Town: Oslo

Postal code: 0164

Country: Norway

VI.5. Date of dispatch of this notice

18/05/2021