

260614-2026 - Result

Croatia – Software-related services – ODRŽAVANJE I NADOGRADNJA PROGRAMSKOG SUSTAVA CENTRIX

OJ S 74/2026 16/04/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: GRAD ZAGREB

Email: javna.nabava@zagreb.hr

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: ZAGREBAČKI HOLDING d.o.o.

Email: informacije.upiti@zgh.hr

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: GRADSKA PLINARA ZAGREB-OPSKRBA d.o.o.

Email: dalibor.ganoci@zgh.hr

Legal type of the buyer: Public undertaking, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: GRADSKO STAMBENO KOMUNALNO GOSPODARSTVO d.o.o.

Email: info@gskg.hr

Legal type of the buyer: Local authority

Activity of the contracting authority: Housing and community amenities

1.1. Buyer

Official name: VODOOPSKRBA I ODVODNJA d.o.o.

Email: vio@zgh.hr

Legal type of the buyer: Public undertaking

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: ODRŽAVANJE I NADOGRADNJA PROGRAMSKOG SUSTAVA CENTRIX

Description: ODRŽAVANJE I NADOGRADNJA PROGRAMSKOG SUSTAVA CENTRIX CPV oznaka i naziv: 72260000-5 Detalji u dokumentu Opći podaci o predmetu nabave i upute za ponuditelje-dodatno

Procedure identifier: 6d1058f5-8a85-409c-902d-c0788bad7b4b

Internal identifier: 2025-333

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

2.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Grad Zagreb

2.1.3. Value

Estimated value excluding VAT: 915 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: ODRŽAVANJE I NADOGRADNJA PROGRAMSKOG SUSTAVA CENTRIX

Description: ODRŽAVANJE I NADOGRADNJA PROGRAMSKOG SUSTAVA CENTRIX CPV oznaka i naziv: 72260000-5 Detalji u dokumentu Opći podaci o predmetu nabave i upute za ponuditelje-dodatno

Internal identifier: 2025-333

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Grad Zagreb

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 915 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included with the following justification
Justification: Pri izradi tehničkih specifikacija nisu uzeti u obzir kriteriji dostupnosti za osobe s invaliditetom, jer isto nije primjenjivo na predmet nabave.

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude
Description: Cijena ponude
Category of award weight criterion: Weight (points, exact)
Award criterion number: 90

Criterion:

Type: Quality

Name: Vrijeme odaziva za kvarove kritičnog prioriteta

Description: Minimalno vrijeme odaziva za kvarove kritičnog prioriteta je 10 minuta, a maksimalno vrijeme odaziva je 30 minuta od trenutka zaprimanja prijave kvara e-mailom. Ponudeno vrijeme odaziva za kvarove kritičnog prioriteta mora se iskazati kao jedinstveno vrijeme odaziva za sve kvarove kritičnog prioriteta za cjelokupan predmet nabave.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: GRAD ZAGREB

Organisation providing more information on the review procedures: GRAD ZAGREB

6. Results

Value of all contracts awarded in this notice: 24 420,00 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Leader of tendering party: Omega software d.o.o.

Official name: Abysalto d.o.o.

Tender:

Tender identifier: TEN-0001

Identifier of lot or group of lots: LOT-0000

Value of the tender: 24 420,00 EUR

The tender was ranked: yes

Rank in the list of winners: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 5-25/NOS-7/25 CON-0001

Title: ODRŽAVANJE I NADOGRADNJA PROGRAMSKOG SUSTAVA CENTRIX

Date of the conclusion of the contract: 05/01/2026

The contract is awarded within a framework agreement: yes

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: GRAD ZAGREB

Registration number: 61817894937

Postal address: Trg Stjepana Radića 1

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Javna nabava

Email: javna.nabava@zagreb.hr

Telephone: +385 16506578

Internet address: <https://www.zagreb.hr>

Buyer profile: <https://www.zagreb.hr>

Roles of this organisation:

Buyer

Central purchasing body awarding public contracts or concluding framework agreements for works, supplies or services intended for other buyers

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: ZAGREBAČKI HOLDING d.o.o.

Registration number: 85584865987

Postal address: Ulica grada Vukovara 41

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: /

Email: informacije.upiti@zgh.hr

Telephone: 016420001

Internet address: <https://www.zgh.hr/>

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: GRADSKA PLINARA ZAGREB-OPSKRBA d.o.o.

Registration number: 74364571096

Postal address: Radnička cesta 1

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Dalibor Ganoci

Email: dalibor.ganoci@zgh.hr

Telephone: +385 16437472

Internet address: <https://gpz-opskrba.hr>

Buyer profile: <https://gpz-opskrba.hr>

Roles of this organisation:

Buyer

8.1. ORG-0004

Official name: GRADSKO STAMBENO KOMUNALNO GOSPODARSTVO d.o.o.

Registration number: 03744272526

Postal address: Savska cesta 1

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Danijela Kasun Perše

Email: info@gskg.hr

Telephone: +385 (0)1 456 5811

Internet address: <http://www.gskg.hr/>

Buyer profile: <http://www.gskg.hr/>

Roles of this organisation:

Buyer

8.1. ORG-0005

Official name: VODOOPSKRBA I ODVODNJA d.o.o.

Registration number: 83416546499

Postal address: Ulica Frana Folnegovića 1

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Marko Blažević

Email: vio@zgh.hr

Telephone: +3851 6163000

Internet address: <https://vio.hr>

Buyer profile: <https://vio.hr>

Roles of this organisation:

Buyer

8.1. ORG-0006

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: dkom@dkom.hr

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. ORG-0007

Official name: Narodne novine d.d.

Registration number: TED94

Registration number: HR64546066176

Postal address: Savski gaj XIII. 6

Town: Zagreb

Postcode: 10020

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: EOJN Helpdesk

Email: eojn@nn.hr

Telephone: +385 16652889

Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

8.1. ORG-0008

Official name: Omega software d.o.o.

Size of the economic operator: Medium

Registration number: 40102169932

Postal address: Kamenarka 37

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Sandra Turčić

Email: odjelprodaje@omega-software.eu

Telephone: +385 16659780

Internet address: <https://www.omega-software.eu/>

Roles of this organisation:

Tenderer

Leader of tendering party

Winner of these lots: LOT-0000

8.1. ORG-0009

Official name: Abysalto d.o.o.
Size of the economic operator: Small
Registration number: 60550309153
Postal address: Buzinski prilaz 10
Town: Grad Zagreb
Postcode: 10010
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Sandra Turčić
Email: info@abysalto.eu
Telephone: +3851 6690800
Internet address: <https://abysalto.eu>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

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