

261479-2026 - Competition

Norway – Software package and information systems – A MOMD-system (management, operation, maintenance and development) for Oslo municipality, c/o Oslobygg KF

OJ S 74/2026 16/04/2026

Contract or concession notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: Oslo kommune v/ Oslobygg KF

Email: postmottak@obf.oslo.kommune.no

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: A MOMD-system (management, operation, maintenance and development) for Oslo municipality, c/o Oslobygg KF

Description: Oslo municipality c/o Oslobygg KF, hereafter called the contracting authority, invites interested tenderers to apply for participation in a competitive dialogue for the procurement of a FDVU system. The objective of the procurement is to digitalise and make the work with FDVU more efficient in the company. Oslobygg would like a future orientated system with a large degree of standard functionality. It involves functional support for the core processes management, operation, maintenance, development, replacement and disposal, as well as support for management, procurement and financial and cost follow-up. Furthermore, emphasis will be put on possibilities for digital interaction with tenants, operations managers, suppliers and other important cooperation partners, as well as good data flow through integrations with relevant systems. See the tender contest's attached documents for a more detailed description of the contracting authority's needs.

Procedure identifier: ab66ea3b-8505-47d7-8a35-d30946549bc0

Internal identifier: 3946

Type of procedure: Competitive dialogue

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support, 72230000 Custom software development services, 48420000 Facilities management software package and software package suite, 48400000 Business transaction and personal business software package, 48100000 Industry specific software package, 48219000 Miscellaneous networking software package

2.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Bankruptcy: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Arrangement with creditors: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Participation in a criminal organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).

Agreements with other economic operators aimed at distorting competition: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Breaching of obligations in the fields of environmental law: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Money laundering or terrorist financing: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and

Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraud: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Child labour and including other forms of trafficking in human beings: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvency: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract. Breaching of obligations in the fields of labour law: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Assets being administered by liquidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict of interest due to its participation in the procurement procedure: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direct or indirect involvement in the preparation of this procurement procedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Grave professional misconduct: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Early termination, damages, or other comparable sanctions: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Breaching of obligations in the fields of social law: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching obligation relating to payment of social security contributions: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Business activities are suspended: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Breaching obligation relating to payment of taxes: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Terrorist offences or offences linked to terrorist activities: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Offence concerning its professional conduct in the domain of defence procurement: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Lack of reliability to exclude risks to the security of the country: Is the tenderer assessed to lack reliability that is necessary to exclude the risk of national security?

Breaching of obligations set under purely national exclusion grounds: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lot

5.1. Lot: LOT-0001

Title: A MOMD-system (management, operation, maintenance and development) for Oslo municipality, c/o Oslobygg KF

Description: Oslo municipality c/o Oslobygg KF, hereafter called the contracting authority, invites interested tenderers to apply for participation in a competitive dialogue for the

procurement of a FDVU system. The objective of the procurement is to digitalise and make the work with FDVU more efficient in the company. Oslobygg would like a future orientated system with a large degree of standard functionality. It involves functional support for the core processes management, operation, maintenance, development, replacement and disposal, as well as support for management, procurement and financial and cost follow-up. Furthermore, emphasis will be put on possibilities for digital interaction with tenants, operations managers, suppliers and other important cooperation partners, as well as good data flow through integrations with relevant systems. See the tender contest's attached documents for a more detailed description of the contracting authority's needs.

Internal identifier: 5154

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support, 72230000 Custom software development services, 48420000 Facilities management software package and software package suite, 48400000 Business transaction and personal business software package, 48100000 Industry specific software package, 48219000 Miscellaneous networking software package

Options:

Description of the options: Oslo municipality c/o the Agency for Urban Environment has the option to enter into a contract with the chosen tenderer on equivalent terms as Oslobygg KF. It is estimated that by using the option, the Agency for Urban Environment will need approx. 25 internal users and 40 external users. Oslo municipality/Boligbygg KF also has a separate option to enter into a contract with the chosen tenderer on equivalent terms as Oslobygg KF. It is estimated that Boligbygg KF, by option, will need approx. 210 internal users and 40 external users.

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Start date: 15/03/2027

Other duration: Unlimited

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Reduction of environmental impact

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Enrolment in a trade register

Description of selection criterion: The tenderer shall be a legally established company.
Documentation requirements: Norwegian companies: Company Registration Certificate.
Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Criterion: Other economic or financial requirements

Description of selection criterion: Tenderers must have good financial capacity to fulfil the contract and must have a minimum turnover of $\geq$ NOK 40 million per year in the last three years. Documentation requirements: The contracting authority will obtain a credit rating based on the last known accounting figures. The contracting authority reserves the right to obtain annual accounts or other documentation if this is necessary to evaluate the requirement. Tenderers can submit all documentation that they believe is relevant for assessing their financial capacity.

Criterion: References on specified works

Description of selection criterion: Tenderers shall have experience with comparable contracts, hereunder tenderers must refer to: · delivery of a cloud based MOMD system for an organisation with more than 100 users. · minimum 1 reference with a value $\geq$ NOK 30 million over a minimum of three years. The following also applies for consortiums (supplier groups in the Public Procurement Regulations § 16-11). The references are assessed together for the participants in the group. At least one of the references shall document a delivery where at least two of the central participants in the community have collaborated on the provision of equivalent services. Documentation requirements: Description of the tenderer's most relevant contracts during the last 5 years. Tenderers shall document at least two and a maximum of four assignments. The references must collectively cover implementation + management + integrations. The attached template for references shall be used, see Annex 05 - Reply Form, tenderers prequalification requirements and selection criteria. All fields shall be filled in. Maximum 1.5 A4 page per reference.

Criterion: Security of information

Description of selection criterion: Tenderers shall document a systematic and satisfactory work with information security in their activities. Documentation requirements: 1) The tenderer's description of work with information security. See Annex 05 - Response Form for tenderers prequalification requirements and selection criteria. Or 2) Valid certificate for the tenderer's information security system issued by independent bodies that confirms the tenderer fulfils relevant quality assurance standards, e.g. ISO27001.

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Quality

Category of award weight criterion: Order of importance

Award criterion number: 1

Criterion:

Type: Price

Description: Price

Category of award weight criterion: Order of importance

Award criterion number: 2

Criterion:

Type: Quality

Description: Operation, support and continual improvement.

Category of award weight criterion: Order of importance

Award criterion number: 3

Criterion:

Type: Quality

Description: OVERALL APPROACH TO CLIMATE AND THE ENVIRONMENT The contracting authority assumes that climate and environmental considerations shall be taken care of through requirements in the requirement specification, not as award criteria. The reason is that absolute requirements give a safe and predictable climate and environmental effect. SAAS SYSTEM'S SERVER OPERATION In a procurement of software as a service (SaaS), the predominant climate and environmental impact is connected to energy consumption and energy source in the data centres that run the system. Setting absolute requirements for data centre operation is therefore considered to provide a clearly better climate and environmental effect than to premiere this through award criteria, cf. the procurement regulations § 7-9 fourth paragraph of the first period. The procurement will be carried out as a competitive dialogue. To ensure that the market can actually fulfil the requirements, final requirement values are set during the dialogue - in accordance with DFØ's recommendations for complex SaaS procurements. The requirements will be directed towards the data centres that are used to operate the system, based on the EU code of conduct for energy efficient data centres.

Relevant requirement parameters that are subject to dialogue: · Energy efficiency (PUE) · Share of renewable energy in electricity consumption (REF) · Water consumption for cooling (HENCEFORTH ALSO DEFINED AS) · Reuse of waste heat (ERF) TRANSPORT AND IMPLEMENTATION ASSISTANCE In the area of transport, the climate and environmental impact can be significantly reduced through absolute requirements. This procurement has contractual requirements regarding the use of zero emission or biogas vehicles for implementation assistance, cources etc., which, to a greater degree than the award criteria, will ensure a reduction of greenhouse gas emissions from transport in the contract period. The market for zero emission or biogas vehicles is considered mature. The requirements for emission free transport will therefore not be a dialogue.

Category of award weight criterion: Order of importance

Award criterion number: 4

5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://app.artifik.no/procurements/3946>

Ad hoc communication channel:

Name: e-Tendering

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://app.artifik.no/procurements/3946>

Languages in which tenders or requests to participate may be submitted: English, Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 19/05/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: N/A

Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes
Financial arrangement: N/A

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Organisation providing additional information about the procurement procedure: Oslo kommune v/ Oslobygg KF

Organisation providing more information on the review procedures: Oslo kommune v/ Oslobygg KF

Organisation receiving requests to participate: Artifikk AS

8. Organisations

8.1. ORG-0001

Official name: Oslo kommune v/ Oslobygg KF

Registration number: 924599545

Postal address: Postboks 6391 Etterstad

Town: Oslo

Postcode: 0604

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Torstein Nordrum

Email: postmottak@obf.oslo.kommune.no

Telephone: +47 21802180

Internet address: <https://www.oslo.kommune.no/etater-foretak-og-ombud/oslobygg-kf/>

Buyer profile: <https://www.oslo.kommune.no/etater-foretak-og-ombud/oslobygg-kf/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Oslo tingrett

Registration number: 926725939

Postal address: Postboks 2106 Vika

Town: Oslo

Postcode: 0125

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: oslo.tingrett@domstol.no

Telephone: +47 22035200

Internet address: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Roles of this organisation:

Review organisation

8.1. **ORG-0003**

Official name: Artifik AS

Registration number: 925364967

Postal address: Stortingsgata 12

Town: Oslo

Postcode: 0161

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: support@artifik.no

Internet address: <https://artifik.no>

Roles of this organisation:

Procurement service provider

Organisation receiving requests to participate

Notice information

Notice identifier/version: d9a071e9-bb28-4b07-84f4-0d72341f7454 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 15/04/2026 12:43:23 (UTC+00:00) Western European Time, GMT

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