

**Netherlands-Zaandam: Telecommunications services**  
**OJ S 108/2020 05/06/2020**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: GGD Zaanstreek-Waterland

National registration number: 1829383

Postal address: Vurehout 2

Town: Zaandam

NUTS code: NL Nederland

Postal code: 1507 EC

Country: Netherlands

Contact person: Dagmar Hekelaar

E-mail: [dhekelaar@ggdzw.nl](mailto:dhekelaar@ggdzw.nl)

Telephone: +31 756518307

**Internet address(es):**

Main address: <http://www.ggdzw.nl>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.tenderned.nl/tenderned-web/aankondiging/detail/publicatie/akid/b961fc1042ec8f6e05c4379c11cd204f>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.tenderned.nl/tenderned-web/aankondiging/detail/publicatie/akid/b961fc1042ec8f6e05c4379c11cd204f>

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Europese aanbesteding Mobiele- en vaste telefonie GGD Zaanstreek-Waterland

Reference number: I0010

**II.1.2. Main CPV code**

64200000 Telecommunications services

**II.1.3.**

## **Type of contract**

Services

### **II.1.4. Short description**

Vanwege het verlopen van het huidige contract is GGD Zaanstreek - Waterland op zoek naar een oplossing voor optimale integratie van vaste telefonie met callcenter functionaliteit en mobiele telefonie.

### **II.1.5. Estimated total value**

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.3. Place of performance**

NUTS code: NL Nederland

Main site or place of performance: Noord-Holland.

### **II.2.4. Description of the procurement**

De opdracht betreft ongeveer 500 medewerkers verspreid over 17 locaties in acht gemeenten die via telefoon communiceren.

### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Conformiteit aan het pakket van eisen (minimumeisen, geen weging) / Weighting: 0

Quality criterion - Name: Kwaliteit / Weighting: 70

Price - Weighting: 30

### **II.2.6. Estimated value**

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

### **II.2.14. Additional information**

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

### III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

### IV.2. Administrative information

#### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 21/08/2020 Local time: 08:00

#### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

#### IV.2.4. Languages in which tenders or requests to participate may be submitted

Dutch

#### IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 21/02/2021

#### IV.2.7. Conditions for opening of tenders

Date: 21/08/2020 Local time: 10:00

Place:

Zaandam

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.3. Additional information

Voor deze aanbesteding hanteert de aanbestedende dienst een periode van vier jaar plus vier optie jaren.

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Rechtbank Noord-Holland

Postal address: Jansstraat 81

Town: Haarlem

Postal code: 2011 RW

Country: Netherlands

E-mail: [voorlichting.rb-nho@rechtspraak.nl](mailto:voorlichting.rb-nho@rechtspraak.nl)

Telephone: +31 8003611171

Fax: +31 8003610142

Internet address: <http://www.rechtspraak.nl/>

**VI.5. Date of dispatch of this notice**

02/06/2020