

**United Kingdom-Belfast: IT services: consulting, software development, Internet and support
OJ S 128/2017 07/07/2017
Contract award notice – utilities
Services**

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: Viridian Group Ltd

National registration number: NI33250

Postal address: 64 Newforge Lane

Town: Belfast

NUTS code: UKN06 Belfast

Postal code: BT9 5NF

Country: United Kingdom

Contact person: Jim Clendinning

E-mail: procurement@viridiangroup.co.uk

Telephone: +44 2890385721

Internet address(es):

Main address: <http://www.viridiangroup.co.uk>

Address of the buyer profile: <http://www.viridiangroup.co.uk>

I.6. Main activity

Electricity

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Automated Customer Payment Services.

Reference number: VG14008

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

To appoint a contractor to provide a range of Automated Customer Payment Services for the supply of energy in Northern Ireland and the Republic of Ireland (RoI) via telephone, internet and mobile device applications.

Applicants will be assessed in accordance with Part 4 of the Utilities Contracts Regulations 2006, as amended, on the basis of information provided in response to a pre-qualification questionnaire ('PQQ') in line with those instructions outlined in the Project Information Memorandum (PIM).

Copies of the PIM and PPQ are available on request by email to procurement@viridiangroup.co.uk which will issue login details for electronic access. Completed PQQs must be returned to Viridian, electronically at the address in section I.1) before the deadline specified.

Applicants intending to respond to the PIM need to register their interest with Viridian by email to procurement@viridian.co.uk Viridian will then issue login details to the procurement portal for future electronic.

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72210000 Programming services of packaged software products, 72220000 Systems and technical consultancy services, 72230000 Custom software development services, 72240000 Systems analysis and programming services, 72250000 System and support services, 72260000 Software-related services, 48100000 Industry specific software package, 48400000 Business transaction and personal business software package, 48600000 Database and operating software package, 48800000 Information systems and servers, 48900000 Miscellaneous software package and computer systems

II.2.3. Place of performance

NUTS code: UKN06 Belfast

II.2.4. Description of the procurement

To appoint a contractor to provide a range of Automated Customer Payment Services for the supply of energy in Northern Ireland and the Republic of Ireland (RoI) via telephone, internet and mobile device applications.

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2016/S 181-325141](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a periodic indicative notice

Section V: Award of contract

Contract No: 1

Title:

Automated Customer Payment Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

04/07/2017

V.2.3. Name and address of the contractor

Official name: BT

Postal address: 81 Newgate Street

Town: London

NUTS code: UKN06 Belfast

Postal code: EC1A 7AJ

Country: United Kingdom

Internet address: www.bt.com

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

V.2.5. Information about subcontracting

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Proportion: 85 % Short description of the part of the contract to be subcontracted:

Processing of customer payments and maintaining the systems.

V.2.6. Price paid for bargain purchases

Section VI: Complementary information

VI.3. Additional information

Applicants are reminded that as Viridian Group comprises a mix of regulated (Power NI) and non-regulated (Energia Group) businesses covering multiple jurisdictions, specified services to each must remain separate, be priced independently and data cannot be shared at any time throughout the procurement or over the term of the contract.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Viridan Group

Postal address: 64 Newforge Lane

Town: Belfast

Postal code: BT9 5NF

Country: United Kingdom

E-mail: procurement@viridiangroup.co.uk

Telephone: +44 2890385721

VI.5. Date of dispatch of this notice

05/07/2017