

262865-2026 - Competition

Greece – Maintenance of information technology software – ΣΥΝΤΗΡΗΣΗ ΠΛΗΡΟΦΟΡΙΑΚΩΝ ΣΥΣΤΗΜΑΤΩΝ

OJ S 75/2026 17/04/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: ΔΗΜΟΣ ΒΕΡΟΙΑΣ

Email: mizantzidou@veria.gr

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: ΣΥΝΤΗΡΗΣΗ ΠΛΗΡΟΦΟΡΙΑΚΩΝ ΣΥΣΤΗΜΑΤΩΝ

Description: Συντήρηση – Τεχνική Υποστήριξη και Αναβάθμιση Πληροφοριακών Συστημάτων του Δήμου Βέροιας για τα έτη 2026-2027

Procedure identifier: 3ac53902-8efb-4b72-9e62-ddf281c3e0dc

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267100 Maintenance of information technology software

2.1.2. Place of performance

Town: ΒΕΡΟΙΑ

Postcode: 59132

Country subdivision (NUTS): Ημαθία (EL521)

Country: Greece

2.1.3. Value

Estimated value excluding VAT: 286 500,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Τμήμα Α

Description: Πλατφόρμα υπηρεσιών ΕΓΚΡΙΤΟΣ GROUP-ΣΥΝΕΡΓΑΣΙΑ Α.Ε.

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267100 Maintenance of information technology software

Quantity: 0

5.1.2. Place of performance

Postal address: ΜΗΤΡΟΠΟΛΕΩΣ 46

Town: ΒΕΡΟΙΑ

Postcode: 59132

Country subdivision (NUTS): Ημαθία (EL521)

Country: Greece

5.1.3. Estimated duration

Other duration: Unknown

5.1.5. Value

Estimated value excluding VAT: 218 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Description: ΧΑΜΗΛΟΤΕΡΗ ΤΙΜΗ

5.1.11. Procurement documents

Deadline for requesting additional information: 16/05/2026 14:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Address of the procurement documents: <https://nepps.eprocurement.gov.gr/>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://nepps.eprocurement.gov.gr>

Languages in which tenders or requests to participate may be submitted: Greek

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Description of the financial guarantee: 4.360,00€

Deadline for receipt of tenders: 26/05/2026 14:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Duration during which the tender must remain valid: 365 Days

Information about public opening:

Opening date: 01/06/2026 10:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Place: BEPOIA

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: ENIAIA APXH ΔΗΜΟΣΙΩΝ ΣΥΜΒΑΣΕΩΝ

Organisation providing additional information about the procurement procedure: ΔΗΜΟΣ ΒΕΡΟΙΑΣ

Organisation providing offline access to the procurement documents: ΔΗΜΟΣ ΒΕΡΟΙΑΣ

Organisation providing more information on the review procedures: ΔΗΜΟΣ ΒΕΡΟΙΑΣ

Organisation receiving requests to participate: ΔΗΜΟΣ ΒΕΡΟΙΑΣ

Organisation processing tenders: ΔΗΜΟΣ ΒΕΡΟΙΑΣ

5.1. Lot: LOT-0002

Title: Πλατφόρμα υπηρεσιών DOTSOFT ΟΛΟΚΛΗΡΩΜΕΝΕΣ ΛΥΣΕΙΣ ΤΕΧΝΟΛΟΓΙΑΣ ΠΛΗΡΟΦΟΡΙΚΗΣ Α.Ε.

Description: Πλατφόρμα υπηρεσιών DOTSOFT ΟΛΟΚΛΗΡΩΜΕΝΕΣ ΛΥΣΕΙΣ ΤΕΧΝΟΛΟΓΙΑΣ ΠΛΗΡΟΦΟΡΙΚΗΣ Α.Ε.

Internal identifier: ΤΜΗΜΑ Β

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72261000 Software support services

Quantity: 1 piece

5.1.2. Place of performance

Postal address: ΜΗΤΡΟΠΟΛΕΩΣ 46

Town: ΒΕΡΟΙΑ

Postcode: 59132

Country subdivision (NUTS): Ημαθία (EL521)

Country: Greece

5.1.3. Estimated duration

Other duration: Unknown

5.1.5. Value

Estimated value excluding VAT: 68 500,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Description: ΧΑΜΗΛΟΤΕΡΗ ΤΙΜΗ

5.1.11. Procurement documents

Deadline for requesting additional information: 16/05/2026 14:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Address of the procurement documents: <https://nepps.eprocurement.gov.gr/>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://nepps.eprocurement.gov.gr>

Languages in which tenders or requests to participate may be submitted: Greek

Electronic catalogue: Not allowed

Description of the financial guarantee: εγγύηση 1.370,00€ ΓΙΑ ΤΟ ΤΜΗΜΑ Β

Deadline for receipt of tenders: 26/05/2026 14:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Duration during which the tender must remain valid: 365 Days

Information about public opening:

Opening date: 01/06/2026 10:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Place: ΒΕΡΟΙΑ

Additional information: ΕΠΙΤΡΟΠΗ ΔΙΑΓΩΝΙΣΜΟΥ

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: ΕΝΙΑΙΑ ΑΡΧΗ ΔΗΜΟΣΙΩΝ ΣΥΜΒΑΣΕΩΝ

Organisation providing additional information about the procurement procedure: ΔΗΜΟΣ ΒΕΡΟΙΑΣ

Organisation providing offline access to the procurement documents: ΔΗΜΟΣ ΒΕΡΟΙΑΣ

Organisation providing more information on the review procedures: ΔΗΜΟΣ ΒΕΡΟΙΑΣ

8. Organisations

8.1. ORG-0001

Official name: ΔΗΜΟΣ ΒΕΡΟΙΑΣ

Registration number: 1007.E80801.0001

Postal address: Μητροπόλεως 46

Town: ΒΕΡΟΙΑ

Postcode: 59132

Country subdivision (NUTS): Ημαθία (EL521)

Country: Greece

Contact point: ΜΙΖΑΝΤΖΙΔΟΥ ΑΝΑΣΤΑΣΙΑ

Email: mizantzidou@veria.gr

Telephone: 2331350616

Buyer profile: <https://nepps.eprocurement.gov.gr/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: ΕΝΙΑΙΑ ΑΡΧΗ ΔΗΜΟΣΙΩΝ ΣΥΜΒΑΣΕΩΝ

Registration number: 1015.E00195.0001

Postal address: ΚΕΦΑΛΛΗΝΙΑΣ 45 & ΚΟΜΝΑ ΤΡΑΚΑ

Town: ΑΘΗΝΑ

Postcode: 11257

Country subdivision (NUTS): Ανατολική Αττική (EL305)

Country: Greece

Contact point: ΠΡΟΕΔΡΟΣ ΕΑΔΗΣΥ

Email: proedros@aepp-procurement.gr

Telephone: 2132141260

Roles of this organisation:

Review organisation

8.1. ORG-0000

Official name: Publications Office of the European Union

Registration number: PUBL

Town: Luxembourg

Postcode: 2417

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: ted@publications.europa.eu

Telephone: +352 29291

Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 5895f197-0aa9-44fc-a3f0-2c9cd6e291a0 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 16/04/2026 07:33:58 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: Greek

Notice publication number: 262865-2026

OJ S issue number: 75/2026

Publication date: 17/04/2026