

UK-Manchester: system and support services

OJ S 158/2012 18/08/2012

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

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**I.1. Name and addresses**

Official name: General Medical Council

Postal address: 3 Hardman Street

Town: Manchester

Postal code: M3 3AW

Country: United Kingdom

Contact person: Procurement

For the attention of: Chris Park

E-mail: [gmctenders@gmc-uk.org](mailto:gmctenders@gmc-uk.org)

Telephone: +44 1619236360

Fax: +44 8453570025

**Internet address(es):**

General address of the contracting authority: <http://www.gmc-uk.org>

Address of the buyer profile: [http://www.mytenders.org/search/Search\\_AuthProfile.aspx?ID=AA19541](http://www.mytenders.org/search/Search_AuthProfile.aspx?ID=AA19541)

**Additional information can be obtained from:**

Official name: General Medical Council

Postal address: 3 Hardman Street

Town: Manchester

Postal code: M3 3AW

Country: United Kingdom

Contact person: Procurement

For the attention of: Chris Park

E-mail: [gmctenders@gmc-uk.org](mailto:gmctenders@gmc-uk.org)

Telephone: +44 1619236360

Fax: +44 8453570025

Internet address: <http://www.gmc-uk.org>

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

Official name: General Medical Council

Postal address: 3 Hardman Street

Town: Manchester

Postal code: M3 3AW

Country: United Kingdom

Contact person: Procurement

For the attention of: Chris Park

E-mail: [gmctenders@gmc-uk.org](mailto:gmctenders@gmc-uk.org)

Telephone: +44 1619236360

Fax: +44 8453570025

Internet address: <http://www.gmc-uk.org>

**Tenders or requests to participate must be submitted:** Official name: General Medical Council  
Postal address: 3 Hardman Street  
Town: Manchester  
Postal code: M3 3AW  
Country: United Kingdom  
Contact person: Procurement  
For the attention of: Chris Park  
E-mail: [gmctenders@gmc-uk.org](mailto:gmctenders@gmc-uk.org)  
Telephone: +44 1619236360  
Fax: +44 8453570025  
Internet address: <http://www.gmc-uk.org>

**I.2. Type of the contracting authority**

Other: Medical regulator

**I.3. Main activity**

Health

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

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**Section II: Object of the contract**

**II.1. Description**

**II.1.1. Title attributed to the contract by the contracting authority**

Infrastructure Maintenance and Support.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 7: Computer and related services

Main site or place of performance: All GMC Offices.

NUTS code UK United Kingdom

**II.1.3. Information about a framework agreement or a dynamic purchasing system**

The notice involves a public contract

**II.1.4. Information about framework agreement**

**II.1.5. Short description of the contract or purchase(s)**

The requirement is for the provision of Infrastructure Maintenance and Support to the General Medical Council (GMC). The GMC currently has an outsourced arrangement for this service which they are looking to re-tender.

Support is required on the majority of the infrastructure, which consists mainly of HP Servers, HP SAN, Sun Hardware, Solaris Systems, Citrix systems. The main requirement is to provide 24x7x365day helpdesk and engineering support for mission critical systems and various other support models for less critical systems.

Types of cover will include Server level technical assistance, Hardware Replacement, Onsite Cover, the addition and removal of infrastructure items (from the contract) at short notice.

The service provision would be across multiple sites including London, Manchester (2 sites), Cardiff, Belfast and Edinburgh utilising a consistent Service Level Agreement.

NOTE: To register your interest in this notice and obtain any additional information please visit the myTenders Web Site at [http://www.myTenders.org/Search/Search\\_Switch.aspx?ID=91873](http://www.myTenders.org/Search/Search_Switch.aspx?ID=91873).

**II.1.6. CPV code(s)**

72250000 System and support services

**II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**II.1.8. Lots**

This contract is divided into lots: no

**II.1.9. Information about variants**

Variants will be accepted: no

**II.2. Scope of the procurement**

**II.2.1. Total quantity or scope**

**II.2.2. Information about options**

Options: no

**II.2.3. Information about renewals**

This contract is subject to renewal: no

**II.3. Duration of the contract or time limit for completion**

**Section III: Legal, economic, financial and technical information**

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**III.1. Conditions related to the contract**

**III.1.1. Deposits and guarantees required**

**III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

**III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

**III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: no

**III.2. Conditions for participation**

**III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

**III.2.2. Economic and financial ability**

**III.2.3. Technical and professional ability**

**III.2.4. Information about reserved contracts**

**III.3. Conditions specific to services contracts**

**III.3.1. Information about a particular profession**

### **III.3.2. Information about staff responsible for the performance of the contract**

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Restricted

#### **IV.1.2. Information about the limits on the number of candidates to be invited**

Envisaged minimum number 6

#### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

### **IV.3. Administrative information**

#### **IV.3.1. File reference number attributed by the contracting authority**

GMC093

#### **IV.3.2. Previous publication concerning this procedure**

#### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

#### **IV.3.4. Time limit for receipt of tenders or requests to participate**

13.9.2012 - 12:00

#### **IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

18.9.2012

#### **IV.3.6. Languages in which tenders or requests to participate may be submitted**

English.

#### **IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

#### **IV.3.8. Conditions for opening of tenders**

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

### **VI.2. Information about European Union funds**

### **VI.3. Additional information**

(MT Ref:91873).

**VI.4. Procedures for review**

**VI.4.1. Review body**

**VI.4.2. Review procedure**

**VI.4.3. Service from which information about the review procedure may be obtained**

**VI.5. Date of dispatch of this notice**

14.8.2012