

United Kingdom-London: Health and social work services

OJ S 117/2018 21/06/2018

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Care Quality Commission

Postal address: 151 Buckingham Palace Road

Town: London

NUTS code: UK United Kingdom

Postal code: SW1W 9SZ

Country: United Kingdom

Contact person: Commercial and Contracts Team

E-mail: [commercialcontracts@cqc.org.uk](mailto:commercialcontracts@cqc.org.uk)

**Internet address(es):**

Main address: <http://www.cqc.org.uk>

Address of the buyer profile: <http://www.cqc.org.uk>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://cqc-commercial.bravosolution.co.uk/>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://cqc-commercial.bravosolution.co.uk/>

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Other activity: Regulatory Body

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Care Quality Commission ("CQC") — Experts by Experience

Reference number: CQC PSO 123

**II.1.2. Main CPV code**

85000000 Health and social work services

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

The Care Quality Commission (“CQC”) is seeking to re-procure its future “Experts by Experience” service requirement. Experts by Experience (ExE) are people who have experience of using (or caring for someone who uses) health and/or social care services. They take part in CQC's inspections of health and social care services and our visits to monitor the application of the Mental Health Act in health and social care settings. ExE will also help us in other ways, including gathering intelligence from the public about services in local areas to inform our regulatory practise as well as taking part in CQC consultations and delivering CQC staff training. To aid CQC in developing its ways of working, the day-to-day activities of ExE will be managed by an external organisation on CQC's behalf, which will involve the co-ordination and arrangements of activities.

#### **II.1.5. Estimated total value**

Value excluding VAT: 9 500 000,00 EUR

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.3. Place of performance**

NUTS code: UK United Kingdom  
NUTS code: UKC North East (England)  
NUTS code: UKD North West (England)  
NUTS code: UKE Yorkshire and the Humber  
NUTS code: UKF East Midlands (England)  
NUTS code: UKG West Midlands (England)  
NUTS code: UKH East of England  
NUTS code: UKI London  
NUTS code: UKK South West (England)  
NUTS code: UKJ South East (England)

#### **II.2.4. Description of the procurement**

The Care Quality Commission (“CQC”) is seeking to re-procure its future “Experts by Experience” service requirement. Experts by Experience (ExE) are people who have experience of using (or caring for someone who uses) health and/or social care services. They take part in CQC's inspections of health and social care services and our visits to monitor the application of the Mental Health Act in health and social care settings. ExE will also help us in other ways, including gathering intelligence from the public about services in local areas to inform our regulatory practise as well as taking part in CQC consultations and delivering CQC staff training.

To aid CQC in developing its ways of working, the day-to-day activities of ExE will be managed by an external organisation on CQC's behalf, which will involve the co-ordination and arrangements of activities.

CQC is seeking to utilise the Competitive Procedure with Negotiation (as defined in Regulation 29 of the Public Contract Regulations 2015) and also employing the provisions of the Light Touch Regime (LTR) as detailed in Regulations 74 to 76 of the Public Contract Regulations 2015.

In accordance with Regulation 29 (15) Public Contract Regulations 2015, CQC reserves the right to award the contract on the basis of the initial tender submissions and without negotiation subject to the provisions detailed within the Invitation to Tender (ITT) documentation. Tenderers should therefore not rely on the possibility of further negotiation

following the submission of initial tender responses, and are therefore requested to ensure full and complete tender responses are submitted.

In the event that award based on initial tender evaluation is not possible, the top three scoring Tenderers will be invited to participate in negotiation in accordance with Regulation 29. A final tender will be required to be submitted after negotiation and evaluated in accordance with the award criteria.

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

Value excluding VAT: 9 500 000,00 GBP

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

Potential extension for up to 24 months (2 x 12 months)

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**Section III: Legal, economic, financial and technical information**

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**III.1. Conditions for participation**

**III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

**Section IV: Procedure**

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**IV.1. Description**

**IV.1.1. Type of procedure**

Competitive procedure with negotiation

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

**IV.1.4.**

## **Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

### **IV.1.5. Information about negotiation**

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

## **IV.2. Administrative information**

### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 23/07/2018 Local time: 12:00

### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

Date: 06/08/2018

### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 12 (from the date stated for receipt of tender)

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Care Quality Commission

Postal address: 151 Buckingham Palace Road

Town: London

Postal code: SW1W 9SZ

Country: United Kingdom

E-mail: [commercialcontracts@cqc.org.uk](mailto:commercialcontracts@cqc.org.uk)

Internet address: <http://www.cqc.org.uk>

### **VI.5. Date of dispatch of this notice**

20/06/2018