

266846-2026 - Result

Croatia – Security services – Usluge zaštite objekata

OJ S 76/2026 20/04/2026

Contract or concession award notice – light regime

Services

1. Buyer

1.1. Buyer

Official name: HEP d.d.

Email: info_nabava@hep.hr

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Electricity-related activities

1.1. Buyer

Official name: HEP-Operator distribucijskog sustava d.o.o.

Email: HEP_ODS_EOJN@hep.hr

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Electricity-related activities

1.1. Buyer

Official name: HEP ELEKTRA d.o.o.

Email: nabava.elektra@hep.hr

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Electricity-related activities

1.1. Buyer

Official name: HEP-PLIN d.o.o.

Email: antun.kranjec@hep.hr

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Production, transport or distribution of gas or heat

1.1. Buyer

Official name: HEP-Proizvodnja d.o.o.

Email: proizvodnja-nabava@hep.hr

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Production, transport or distribution of gas or heat

1.1. Buyer

Official name: HEP-TOPLINARSTVO d.o.o.

Email: nabava.toplinarstvo@hep.hr

Legal type of the buyer: Public undertaking, controlled by a central government authority

Activity of the contracting entity: Production, transport or distribution of gas or heat

2. Procedure

2.1. Procedure

Title: Usluge zaštite objekata

Description: Predmet nabave obuhvaća usluge zaštitara/čuvara/recepcionara u svrhu provođenja tjelesne zaštite na objektima HEP grupe

Procedure identifier: 62e87f03-f4af-4c43-ab16-356140681d4c

Internal identifier: DD-V-1/26-D2

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79710000 Security services

2.1.2. Place of performance

Country: Croatia

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 23 591 542,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/25/EU

5. Lot

5.1. Lot: LOT-0001

Title: Usluge tjelesne zaštite za područje sjeverozapadne Hrvatske

Description: Usluge tjelesne zaštite za područje sjeverozapadne Hrvatske

Internal identifier: DD-V-1/26-D2-1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79710000 Security services

5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Objekti HEP grupe na području sjeverozapadne Hrvatske u skladu s Adresarom Prilog 7.

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 9 150 050,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude
Category of award weight criterion: Weight (points, exact)
Award criterion number: 100

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition
Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave
Organisation providing additional information about the procurement procedure: HEP d.d.
Organisation providing more information on the review procedures: HEP d.d.

5.1. Lot: LOT-0002

Title: Usluge tjelesne zaštite za područje zapadne i istočne Hrvatske
Description: Usluge tjelesne zaštite za područje zapadne i istočne Hrvatske
Internal identifier: DD-V-1/26-D2-2

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 79710000 Security services

5.1.2. Place of performance

Country subdivision (NUTS): Osječko-baranjska županija (HR025)
Country: Croatia
Additional information: Objekti HEP grupe na području zapadne i istočne Hrvatske u skladu s Adresarom– Prilog 7.

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 2 008 190,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price
Name: Cijena ponude
Description: Cijena ponude
Category of award weight criterion: Weight (points, exact)
Award criterion number: 100

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition
Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave
Organisation providing additional information about the procurement procedure: HEP d.d.
Organisation providing more information on the review procedures: HEP d.d.

5.1. Lot: LOT-0003

Title: Usluge tjelesne zaštite za područje Istre, Primorja i središnje Hrvatske
Description: Usluge tjelesne zaštite za područje Istre, Primorja i središnje Hrvatske
Internal identifier: DD-V-1/26-D2-3

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 79710000 Security services

5.1.2. Place of performance

Country subdivision (NUTS): Istarska županija (HR036)
Country: Croatia
Additional information: Objekti HEP grupe na području Istre, Primorja i središnje Hrvatske u skladu s Adresarom – Prilog 7.

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 6 799 170,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition
Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave
Organisation providing additional information about the procurement procedure: HEP d.d.
Organisation providing more information on the review procedures: HEP d.d.

5.1. Lot: LOT-0004

Title: Usluge tjelesne zaštite za područje Dalmacije i južne Hrvatske
Description: Usluge tjelesne zaštite za područje Dalmacije i južne Hrvatske
Internal identifier: DD-V-1/26-D2-4

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 79710000 Security services

5.1.2. Place of performance

Country subdivision (NUTS): Splitsko-dalmatinska županija (HR035)
Country: Croatia
Additional information: Objekti HEP grupe na području Dalmacije i južne Hrvatske u skladu s Adresarom Prilog 7.

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 5 634 132,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave
Organisation providing additional information about the procurement procedure: HEP d.d.
Organisation providing more information on the review procedures: HEP d.d.

6. Results

Approximate value of the framework agreements

:

23 373 552,00

EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Re-estimated value of the framework agreement: 9 147 819,00 EUR

6.1.2. Information about winners

Winner:

Leader of tendering party: SOKOL d.o.o.

Official name: SIGURNOST d.o.o.

Tender:

Tender identifier: 037/26/ZG

Identifier of lot or group of lots: LOT-0001

Value of the tender: 9 147 819,41 EUR

The tender was ranked: yes

Rank in the list of winners: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: SD4-6/26 za grupu 1

Title: Usluge tjelesne zaštite za područje sjeverozapadne Hrvatske

Date on which the winner was chosen: 09/03/2026

Date of the conclusion of the contract: 01/04/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

Framework agreement:

Re-estimated value of the framework agreement: 1 794 543,00 EUR

6.1.2. Information about winners

Winner:

Official name: KLEMM SIGURNOST d.o.o.

Tender:

Tender identifier: 063/26

Identifier of lot or group of lots: LOT-0002

Value of the tender: 1 794 542,80 EUR

The tender was ranked: yes

Rank in the list of winners: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: SD4-9/26 za grupu 2

Title: Usluge tjelesne zaštite za područje zapadne i istočne Hrvatske

Date on which the winner was chosen: 09/03/2026

Date of the conclusion of the contract: 01/04/2026

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 2

6.1. Result lot identifier: LOT-0003

Winner selection status: At least one winner was chosen.

Framework agreement:

Re-estimated value of the framework agreement: 6 799 170,00 EUR

6.1.2. Information about winners**Winner:**

Official name: BILIĆ-ERIĆ d.o.o.

Tender:

Tender identifier: TJZ 08/01/26

Identifier of lot or group of lots: LOT-0003

Value of the tender: 6 799 170,00 EUR

The tender was ranked: yes

Rank in the list of winners: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: SD4-7/26 za grupu 3

Title: Usluge tjelesne zaštite za područje Istre, Primorja i središnje Hrvatske

Date on which the winner was chosen: 09/03/2026

Date of the conclusion of the contract: 01/04/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

6.1. Result lot identifier: LOT-0004

Winner selection status: At least one winner was chosen.

Framework agreement:

Re-estimated value of the framework agreement: 5 632 020,00 EUR

6.1.2. Information about winners

Winner:

Leader of tendering party: GRADSKA SIGURNOST Šimac i sin d.o.o.

Official name: 007 MILETIĆ d.o.o.

Official name: VRDOLJAK d.o.o.

Official name: NOKY SECURITY d.o.o.

Official name: BILIĆ-ERIĆ d.o.o.

Tender:

Tender identifier: 27/01

Identifier of lot or group of lots: LOT-0004

Value of the tender: 5 632 020,00 EUR

The tender was ranked: yes

Rank in the list of winners: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: SD4-8/26 za grupu 4

Title: Usluge tjelesne zaštite za područje Dalmacije i južne Hrvatske

Date on which the winner was chosen: 09/03/2026

Date of the conclusion of the contract: 01/04/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: HEP d.d.

Registration number: 28921978587

Postal address: Ulica grada Vukovara 37

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Sektor za nabavu

Email: info_nabava@hep.hr

Telephone: +385 16322111

Internet address: <https://www.hep.hr/>

Buyer profile: <https://www.hep.hr/>

Roles of this organisation:

Buyer

Central purchasing body awarding public contracts or concluding framework agreements for works, supplies or services intended for other buyers

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: HEP-Operator distribucijskog sustava d.o.o.

Registration number: 46830600751

Postal address: Ulica grada Vukovara 37

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Extra-Regio NUTS 3 (HRZZZ)

Country: Croatia

Contact point: Sektor za nabavu HEP ODS-a

Email: HEP_ODS_EOJN@hep.hr

Telephone: +385 16322111

Internet address: <https://www.hep.hr/>

Buyer profile: <https://www.hep.hr/ods/hr>

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: HEP ELEKTRA d.o.o.

Registration number: 43965974818

Postal address: Ulica grada Vukovara 37

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Vesna Blažević
Email: nabava.elektra@hep.hr
Telephone: +385 16321876
Internet address: <https://www.hep.hr/elektra>

Roles of this organisation:

Buyer

8.1. ORG-0004

Official name: HEP-PLIN d.o.o.
Registration number: 41317489366
Postal address: Ulica cara Hadrijana 7
Town: Osijek
Postcode: 31000
Country subdivision (NUTS): Osječko-baranjska županija (HR025)
Country: Croatia
Contact point: Antun Kranjčec
Email: antun.kranjcec@hep.hr
Telephone: +385 994884052
Internet address: <https://hep.hr>

Buyer profile: <https://hep.hr>

Roles of this organisation:

Buyer

8.1. ORG-0005

Official name: HEP-Proizvodnja d.o.o.
Registration number: 09518585079
Postal address: Zagorska ulica 1
Town: Grad Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Mate Bubalo, dipl.oec.
Email: proizvodnja-nabava@hep.hr
Telephone: +385 16321857
Internet address: <https://www.hep.hr/proizvodnja/>
Buyer profile: <https://www.hep.hr/proizvodnja/>

Roles of this organisation:

Buyer

8.1. ORG-0006

Official name: HEP-TOPLINARSTVO d.o.o.
Registration number: 15907062900
Postal address: Miševečka ulica 15a
Town: Grad Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Jurica Barun, mag.oec.
Email: nabava.toplinarstvo@hep.hr

Telephone: +385 16009585
Internet address: <https://www.hep.hr/toplinarstvo/>
Buyer profile: <https://www.hep.hr/toplinarstvo/>

Roles of this organisation:

Buyer

8.1. ORG-0007

Official name: Državna komisija za kontrolu postupaka javne nabave
Registration number: 95857869241
Postal address: Ulica grada Vukovara 23/V
Town: Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Kontakt
Email: dkom@dkom.hr
Telephone: +385 14559 930
Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. ORG-0008

Official name: Narodne novine d.d.
Registration number: TED94
Registration number: HR64546066176
Postal address: Savski gaj XIII. 6
Town: Zagreb
Postcode: 10020
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: EOJN Helpdesk
Email: eojn@nn.hr
Telephone: +385 16652889
Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

8.1. ORG-0009

Official name: BILIĆ-ERIĆ d.o.o.
Size of the economic operator: Medium
Registration number: 68580128211
Postal address: Ljudevita Posavskog 3, Trgovački centar Millennium
Town: Sesvete
Postcode: 10360
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Srđan Mijović
Email: bilic-eric@bilic-eric.hr
Telephone: +385 12009455
Internet address: <http://www.bilic-eric.hr>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0003, LOT-0004

8.1. ORG-0010

Official name: KLEMM SIGURNOST d.o.o.

Size of the economic operator: Medium

Registration number: 35596498125

Postal address: Ulica Drage Gervaisa 3

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Anamaria Klemm Čavlina

Email: info@klemmsecurity.hr

Telephone: +385 013700233

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0002

8.1. ORG-0011

Official name: GRADSKA SIGURNOST Šimac i sin d.o.o.

Size of the economic operator: Small

Registration number: 16003380887

Postal address: Kroz Smrdečac 45

Town: Split

Postcode: 21000

Country subdivision (NUTS): Splitsko-dalmatinska županija (HR035)

Country: Croatia

Contact point: Jadranka Smolković

Email: gradska.sigurnost@gmail.com

Telephone: +385 21395833

Internet address: <https://gradska-sigurnost.hr>

Roles of this organisation:

Tenderer

Leader of tendering party

Winner of these lots: LOT-0004

8.1. ORG-0012

Official name: 007 MILETIĆ d.o.o.

Size of the economic operator: Small

Registration number: 67028344067

Postal address: Kralja Zvonimira 75

Town: Solin

Postcode: 21210

Country subdivision (NUTS): Splitsko-dalmatinska županija (HR035)

Country: Croatia

Contact point: Ante Miletić

Email: miletic.ante@yandex.com

Telephone: +385 21212205

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0004

8.1. ORG-0013

Official name: VRDOLJAK d.o.o.

Size of the economic operator: Micro

Registration number: 04887032416

Postal address: Istarska 11

Town: Sinj

Postcode: 21230

Country subdivision (NUTS): Splitsko-dalmatinska županija (HR035)

Country: Croatia

Contact point: Jerko Vrdoljak

Email: vr doljak-i-dr@st.htnet.hr

Telephone: +385 021826914

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0004

8.1. ORG-0014

Official name: NOKY SECURITY d.o.o.

Size of the economic operator: Small

Registration number: 40877863597

Postal address: Ulica Jakova Gotovca 1

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Jozo Marić

Email: info@noky-security.hr

Telephone: +385 14824278

Internet address: <https://www.noky-security.hr/>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0004

The winner is listed on a regulated market

8.1. ORG-0015

Official name: SOKOL d.o.o.

Size of the economic operator: Medium

Registration number: 82812328597

Postal address: Trg Republike Hrvatske 8

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Ana Pavić

Email: komercijala@sokol-security.hr

Telephone: +385 14896471

Internet address: <https://www.sokol-security.hr>

Roles of this organisation:

Tenderer

Leader of tendering party
Winner of these lots: LOT-0001

8.1. ORG-0016

Official name: SIGURNOST d.o.o.
Size of the economic operator: Small
Registration number: 77306500476
Postal address: Ivana Gundulića 5
Town: Osijek
Postcode: 31000
Country subdivision (NUTS): Osječko-baranjska županija (HR025)
Country: Croatia
Contact point: Stjepan Stojak
Email: sigurnost@sigurnost.hr
Telephone: +385 031283470
Internet address: <https://www.sigurnost.hr/>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

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Notice type: Contract or concession award notice – light regime
Notice subtype: 34
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