

268448-2026 - Competition

Norway – IT services: consulting, software development, Internet and support – Kvalifikasjon_Avregnings and invoicing system (AFI) for district heating customers.

OJ S 76/2026 20/04/2026

Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: Lunera Energi AS

Email: tale.nergardronne@statkraft.com

Activity of the contracting entity: Production, transport or distribution of gas or heat

2. Procedure

2.1. Procedure

Title: Kvalifikasjon_Avregnings and invoicing system (AFI) for district heating customers.

Description: This procurement shall cover parts of the value chain that measure, calculate, invoice and send collections to customers for the consumption of district heating (the MAFI process). The measurement values are to be collected in a separate system and are not included in the scope/delivery in this procurement. This procurement is for clearing and correcting meter values, invoicing and collection, referred to as the AFI process. Lunera Energi was formed on December 1 after Statkraft Varme was acquired. It is uncertain whether parts of the contract's extent (under survey) shall be an area of focus and the extent of the contract value is therefore somewhat uncertain. The value of the contract is estimated to be NOK 30-50 million over a ten year period, but if the surveying becomes a target area, the maximum extent of the contract is NOK 70 million over ten years, including options.

Procedure identifier: cf7fe63e-abea-40b0-bf3c-e4ac6aa35cd0

Previous notice: 121174-2025

Internal identifier: 02/2026

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

Main features of the procedure: This procurement shall cover parts of the value chain that measure, calculate, invoice and send collections to customers for the consumption of district heating (the MAFI process). The measurement values are to be collected in a separate system and are not included in the scope/delivery in this procurement. This procurement is for clearing and correcting meter values, invoicing and collection, referred to as the AFI process. Lunera Energi was formed on December 1 after Statkraft Varme was acquired. It is uncertain whether parts of the contract's extent (under survey) shall be an area of focus and the extent of the contract value is therefore somewhat uncertain. The value of the contract is estimated to be NOK 30-50 million over a ten year period, but if the surveying becomes a target area, the maximum extent of the contract is NOK 70 million over ten years, including options. The totality of the scope shall be provided as a connected integrated service, but direct contractual relationships will be signed between the contracting authority and the supplier of collection services.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems, 48444100 Billing system, 79940000 Collection agency services, 79999200 Invoicing services

2.1.2. Place of performance

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

2.1.3. Value

Estimated value excluding VAT: 70 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/25/EU

Forsyningsforskriften - The enquiry will be carried out in accordance with the Act 12 August 2016 no. 974 on public procurements (the Procurement Act) and the regulations 12 August 2016 no. 975 on procurement rules in the supply sectors (the Supply Regulations) parts I and part II. The scope of the delivery is calculated to above the EEA threshold.

Forsyningsforskriften - Lunera Energi is a manufacturer of heating and operates on concession and is therefore subject to the supply regulations.

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD), Notice, Procurement Document

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraud: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Money laundering or terrorist financing: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of

the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Participation in a criminal organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terrorist offences or offences linked to terrorist activities: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Child labour and including other forms of trafficking in human beings: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Breaching of obligations in the fields of environmental law: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching of obligations in the fields of labour law: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching of obligations in the fields of social law: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Agreements with other economic operators aimed at distorting competition: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Grave professional misconduct: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or

negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict of interest due to its participation in the procurement procedure: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direct or indirect involvement in the preparation of this procurement procedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Early termination, damages, or other comparable sanctions: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Breaching of obligations set under purely national exclusion grounds: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Breaching obligation relating to payment of social security contributions: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Breaching obligation relating to payment of taxes: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Business activities are suspended: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Bankruptcy: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Arrangement with creditors: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvency: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Assets being administered by liquidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Is the supplier in a situation where he has been forced debt arrangement? Specify why,

under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lot

5.1. Lot: LOT-0000

Title: Kvalifikasjon_Avregnings and invoicing system (AFI) for district heating customers.

Description: This procurement shall cover parts of the value chain that measure, calculate, invoice and send collections to customers for the consumption of district heating (the MAFI process). The measurement values are to be collected in a separate system and are not included in the scope/delivery in this procurement. This procurement is for clearing and correcting meter values, invoicing and collection, referred to as the AFI process. Lunera Energi was formed on December 1 after Statkraft Varme was acquired. It is uncertain whether parts of the contract's extent (under survey) shall be an area of focus and the extent of the contract value is therefore somewhat uncertain. The value of the contract is estimated to be NOK 30-50 million over a ten year period, but if the surveying becomes a target area, the maximum extent of the contract is NOK 70 million over ten years, including options.

Internal identifier: 02/2026

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems, 48444100 Billing system, 79940000 Collection agency services, 79999200 Invoicing services

5.1.2. Place of performance

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

5.1.3. Estimated duration

Duration: 120 Months

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: 2+2+2 years.

5.1.5. Value

Estimated value excluding VAT: 70 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 6
The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.10. Award criteria

Criterion:

Type: Quality

Name: TK1.1 Fulfilment of requirement specifications.

Description: Fulfilment of requirement specifications with evaluation requirements connected to non-functional and functional requirements, as well as evaluation requirements in user stories in the Requirement Specifications Annex 1.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

Criterion:

Type: Quality

Name: TK1.2 User friendliness

Description: Tenderers will be evaluated based on the System's experienced user friendliness, clarity in interface, experienced simplicity, degree of automation and flexibility in set-ups, field use etc., as stated in demonstrations and descriptions of user stories.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: Climate and environment

Description: Climate and environmentally friendly saa services, including: • What average energy efficiency Power usage Effectiveness (PUE) used data centres operate with and what the supplier does to improve PUE. • Which environment and climate measures have been implemented in computer centres that will be used to deliver the contract, connected, but not limited to: o Utilisation of excess heat o Handling electronic waste in relation to computer centres/server rooms. o Use of chemicals • Share of renewable energy in the portfolio of data centres that are used to provide the services in the contract. Tenderers shall describe documentable climate and environmental measures that are directly and measurable for the execution of this delivery. This can include measures that reduce the environmental impact connected to the operation of the service, energy use, data management, transport, emission reducing processes or other relevant environmental improvements that positively affect the delivery.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Price

Name: TK2 Price

Description: Total price for the system in accordance with Annex 7 - Annex 7.1 Price Form.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 20/04/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://permalink.mercell.com/280426243.aspx>

Ad hoc communication channel:

Name: Mercell

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/280426243.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 30/04/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: See the tender contest and contract documents.

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: No financial terms beyond qualification related to finances.

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo Tingrett

Information about review deadlines: See the tender documentation.

Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed: Oslo Tingrett

Organisation providing additional information about the procurement procedure: Lunera Energi AS

Organisation providing offline access to the procurement documents: Lunera Energi AS

8. Organisations

8.1. ORG-0001

Official name: Lunera Energi AS

Registration number: 980396002

Postal address: Sluppenvegen 17B

Town: TRONDHEIM

Postcode: 7037

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

Contact point: Tale Nergård Rønne

Email: tale.nergardronne@statkraft.com

Telephone: 99772716

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: Oslo Tingrett

Registration number: 926 725 939

Town: Oslo

Postcode: 0164

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Roles of this organisation:

Review organisation

Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed

10. Change

Version of the previous notice to be changed

:

8fd75c5e-a7a3-41c8-a936-9aec1b53d7e0-01

Main reason for change

:

Information updated

Description

:

Postponement of the deadline.

10.1. Change

Section identifier: PROCEDURE

Description of changes: Extended qualification deadline from 27/4 to 30/4.

10.1. Change

Section identifier: LOT-0000

Description of changes: The qualification deadline has been changed.

Notice information

Notice identifier/version: 91aace0f-1530-4442-9b2a-6abc29df8af6 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 17

Notice dispatch date: 16/04/2026 13:00:36 (UTC+00:00) Western European Time, GMT

Notice dispatch date (eSender): 16/04/2026 13:12:46 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 268448-2026

OJ S issue number: 76/2026

