

United Kingdom-Belfast: IT services: consulting, software development, Internet and support

OJ S 146/2015 31/07/2015

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Police Service of Northern Ireland (PSNI)

Postal address: 42 Montgomery Road

Town: Belfast

Postal code: BT6 9LD

Country: United Kingdom

Contact person: ict.cdp@dfpni.gov.uk

Internet address(es):

Address of the buyer profile: <https://etendersni.gov.uk/epps>

Electronic access to information: <https://etendersni.gov.uk/epps>

Electronic submission of tenders and requests to participate: <https://etendersni.gov.uk/epps>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Public order and safety

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

DOJ — PSNI — Managed Service Requirement — ANPR.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

NUTS code UKN Northern Ireland

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

The PSNI have a requirement for a support service, which will ensure that the Automatic Number Plate Recognition system continues to meet its performance targets in terms of reliability and availability. The service will include:

- Field Support for fixed and mobile ANPR systems including planned preventative maintenance visits for fixed ANPR installations,
- Installations, moves and changes (IMAC) of fixed and mobile ANPR systems,
- First-line support of PSNI's bespoke mobile communication solution,
- Management of spare hardware and components for systems under support,
- Management of repair loop for faulty or damaged hardware,
- Decommissioning legacy systems as directed by the authority,
- Field support for additional services which are anticipated to be incepted during the life of this contract,
- Implementation of remedial actions where any device is found to be non-compliant with National ANPR Standards for Policing,
- Replacement of end of life fixed sites and mobile ANPR assets and Support for emergent ANPR technologies as adopted by the service,
- Refresh of fixed and mobile ANPR assets,
- It is estimated that upon the securing of funding that approximately 35 % of fixed assets will be refreshed in Year 1 and the remaining 65 % in Year 4, Mobile ANPR Assets will be refreshed in Year 3,
- Provision of ANPR goods and services catalogue.

II.1.6. CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 48730000 Security software package, 48960000 Drivers and system software package, 30230000 Computer-related equipment, 30236200 Data-processing equipment, 72250000 System and support services, 30200000 Computer equipment and supplies, 30211300 Computer platforms , 30211400 Computer configurations, 30212000 Minicomputer hardware, 30213000 Personal computers, 30213100 Portable computers, 30214000 Workstations, 30215000 Microcomputer hardware, 30216000 Magnetic or optical readers, 30216100 Optical readers, 30231000 Computer screens and consoles, 30231100 Computer terminals, 30232000 Peripheral equipment, 30234500 Memory storage media, 30236000 Miscellaneous computer equipment, 30237000 Parts, accessories and supplies for computers, 30237200 Computer accessories, 30237300 Computer supplies, 31000000 Electrical machinery, apparatus, equipment and consumables; lighting, 31111000 Adapters, 32231000 Closed-circuit television apparatus, 32234000 Closed-circuit television cameras, 32235000 Closed-circuit surveillance system, 32412000 Communications network, 32420000 Network equipment, 32571000 Communications infrastructure, 32580000 Data equipment, 34970000 Traffic-monitoring equipment, 45316210 Installation of traffic monitoring equipment, 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 50312200 Maintenance and repair of minicomputers, 50312210 Maintenance of minicomputers, 50312410 Maintenance of microcomputers, 50312600 Maintenance and repair of information technology equipment, 50312610 Maintenance of information technology equipment, 50312620 Repair of information technology equipment, 50323000 Maintenance and repair of computer peripherals, 50323100 Maintenance of computer peripherals, 72130000 Computer-site planning consultancy services , 72200000 Software programming and consultancy services, 72210000 Programming services of packaged software products, 72212211 Platform interconnectivity software development services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Within the ANPR managed support service there are a number of core areas into which support activities can be broadly grouped:

- Field Support for fixed and mobile ANPR systems including planned preventative maintenance visits for fixed ANPR installations. This is a reactive service where incidents logged by users are responded to by the supplier attending a roadside site or police station to troubleshoot and resolve the incident. Preventative maintenance visits are scheduled in advance by the supplier in agreement with the Authority, which requires the supplier to visit each camera location once each quarter to conduct an inspection and remedy any defects at the earliest opportunity to prevent an unplanned outage of any element of equipment.
- Installations, moves and changes (IMAC) of fixed and mobile ANPR systems. There are a range of reasons that will necessitate the installation, relocation or changes to an existing fixed or mobile ANPR installation. When such circumstances arise, an incident or request is generated to task the supplier to install, move or change the configuration of an installation.
- Management of spare hardware and components for systems under support. To enable service levels to be met, the Authority will supply a range of spare hardware to be used by the contractor in dealing with incidents. The contractor will be responsible for accounting for and managing the stock levels of all spare equipment to ensure these are maintained at an adequate level to prevent SLA's being breached due to non-availability of serviceable spare hardware. The stock levels of spare equipment is reviewed and accounted for within monthly service management meetings.
- Management of repair loop for faulty or damaged hardware. Agreed processes have been instantiated, which make provision for return of failed assets to hardware vendors for component level repairs. The support contractor is responsible for following the process to ensure a quick turnaround of the repaired hardware, hastening the repair agent where required. Once returned the asset is required to be placed on test to ensure it is fully functional before being returned to the spare equipment stock.
- Decommissioning legacy systems as directed by the Authority. Where systems reach the end of their useful life, the assets are to be removed and replaced with new items. The supplier is required to remove, recover and record details of the asset before invoking agreed processes for disposal of the assets. Where there is residual value in the assets, any value beyond the cost of disposal is to be recouped by the Authority.
- Field support for additional services, which are anticipated to be incepted during the life of this contract ANPR is a continually evolving solution with PSNI, as new methods of data collection are identified and new capabilities are placed into service, an adaptive, responsive support service needs to follow to ensure new capabilities are effectively maintained and where incidents arise, failed components can be swapped out for serviceable items.
- Implementation of remedial actions where any device is found to be non-compliant with National ANPR Standards for Policing. To maximise its return on investment in ANPR, PSNI employs a range of techniques to monitor the performance of each camera on its

infrastructure. Where any camera is assessed as being outside the performance metrics mandated by the National ANPR Service for Policing standards, an incident will be raised requiring the camera to be reconfigured to ensure it continues to perform at an optimal level.

— Replacement of end of life fixed sites and mobile ANPR assets. During the life of this contract all mobile and fixed ANPR cameras and processing hardware will reach the end of its useful life. It is planned, to replace all ANPR cameras and processing hardware with new items, in 3 tranches of work within years 1, 3 and 4 if this contract subject to the availability of funding.

—Provision of ANPR goods and services catalogue. To simplify the process of procuring ANPR goods and services it is proposed that a service catalogue will be offered by the supplier, from which the Authority may select items for purchase from the supplier. The goods and services catalogue will be reviewed every 6 months to ensure it contains the most appropriate range of products to meet the requirements of the Authority.

Estimated value excluding VAT: 0,00 GBP

II.2.2. Information about options

Options: yes

Description of options: It is anticipated that over the duration of the contract that this will be apportioned as follows:

1. Core services — 3 000 000 GBP-5 000 000 GBP over 7 Years,
2. New sites and relocations — 1 000 000 GBP-3 000 000 GBP over 7 Years — Subject to funding,
3. Refresh mobile and fixed — 2 500 000 GBP-5 000 000 GBP over 7 Years — Subject to funding.

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 2

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 24 (from the award of the contract)

II.3. Duration of the contract or time limit for completion

Duration in months: 60 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

As per tender documentation.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: As per tender documentation.

III.2.2. Economic and financial ability

List and brief description of conditions: As per tender documentation.

Minimum level(s) of standards possibly required: As per tender documentation.

III.2.3. Technical and professional ability

List and brief description of conditions:

As per tender documentation.

Minimum level(s) of standards possibly required:

Company Experience (Pass/Fail) as specified within the instructions to tenders within the tender documentation.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Criteria below

1. AC01 — Fixed site ANPR incident methodology. Weighting 13

2. AC02 — Mobile ANPR incident methodology. Weighting 13

3. AC03 — Equipment refresh methodology. Weighting 12

4. AC04 — Installation scenario 1. Weighting 3

5. AC05 — Installation scenario 2. Weighting 3

6. AC06 — Installation scenario 3. Weighting 3

7. AC07 — Installation scenario 4. Weighting 3

8. Quantitative assessment (Cost). Weighting 50

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

25877

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 2.9.2015 - 14:59

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

2.9.2015 - 15:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in days: 90 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 2.9.2015

Persons authorised to be present at the opening of tenders: no

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: CPD will comply with the Public Contracts Regulations 2015 and where appropriate will incorporate a standstill period (i.e. a minimum of 10 calendar days) at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision. This provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into.

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

26.7.2015

