

**United Kingdom-London: Benefit services**  
**OJ S 110/2019 10/06/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: London Borough of Wandsworth  
Postal address: Town Hall, Wandsworth High Street  
Town: London  
NUTS code: UKI34 Wandsworth  
Postal code: SW18 2PU  
Country: United Kingdom  
E-mail: [Adi-Naitey.Puplampu@richmondandwandsworth.gov.uk](mailto:Adi-Naitey.Puplampu@richmondandwandsworth.gov.uk)  
Telephone: +44 2088716000  
**Internet address(es):**  
Main address: [www.wandsworth.gov.uk](http://www.wandsworth.gov.uk)  
Address of the buyer profile: [www.delta-esourcing.com](http://www.delta-esourcing.com)

**I.1. Name and addresses**

Official name: The London Borough of Richmond upon Thames  
Postal address: Civic Centre, 44 York Road  
Town: Twickenham  
NUTS code: UKI75 Hounslow and Richmond upon Thames  
Postal code: TW1 3BZ  
Country: United Kingdom  
Contact person: Adi-Naitey Puplampu  
E-mail: [Adi-Naitey.Puplampu@richmondandwandsworth.gov.uk](mailto:Adi-Naitey.Puplampu@richmondandwandsworth.gov.uk)  
**Internet address(es):**  
Main address: [www.richmond.gov.uk](http://www.richmond.gov.uk)  
Address of the buyer profile: [www.delta-esourcing.com](http://www.delta-esourcing.com)

**I.2. Information about joint procurement**

The contract involves joint procurement

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

**II.1.2. Main CPV code**

75310000 Benefit services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

These services are commissioned by the benefits service of the Councils. Its purpose is to provide the service's in-house team, with external, off-site, buffer capacity to process, on a temporary, ad-hoc, basis, various council tax reduction and housing benefits related applications, reconsiderations and complaints referred to the Councils in-house team.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7. Total value of the procurement**

Value excluding VAT: 3 600 000,00 GBP

**II.2. Description**

**II.2.3. Place of performance**

NUTS code: UKI34 Wandsworth

Main site or place of performance: Wandsworth.

**II.2.4. Description of the procurement**

3.1.2) This service is commissioned by the benefits service of the Councils. Its purpose is to provide the service's in-house team, with external, off-site, buffer capacity to process, on a temporary, ad-hoc, basis, various council tax reduction and housing benefits related applications, reconsiderations and complaints.

**II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 20

Cost criterion - Name: Price / Weighting: 20

**II.2.11. Information about options**

Options: yes

Description of options:

Subject to an extension or extensions of up to an aggregate of 4 further years (as set out in the tender documentation).

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

As set out in the tender documentation.

**Section IV: Procedure**

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**IV.1. Description**

**IV.1.1.**

## **Type of procedure**

Open procedure

### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

## **IV.2. Administrative information**

### **IV.2.8. Information about termination of dynamic purchasing system**

### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** CPT/2200

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

30/05/2019

### **V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: Northgate Public Services Ltd

Postal address: Peoplebuilding 2, Maylands avenue

Town: Hemel Hempsted

NUTS code: UKH23 Hertfordshire

Postal code: HP2 4NW

Country: United Kingdom

Internet address: [www.northgateps.com](http://www.northgateps.com)

The contractor is an SME: no

### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 1 200 000,00 GBP

Total value of the contract/lot: 1 200 000,00 GBP

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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## **VI.3. Additional information**

The Contracting Authority considers that this contract may be suitable for economic operators that are Small or Medium Enterprises (SMEs). However, any selection of tenderers was based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=402316131>

GO Reference: GO-201966-PRO-14968088

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: High Court

Postal address: Royal Courts of Justice, The Strand

Town: London

Postal code: WC1A 2LL

Country: United Kingdom

Telephone: +44 20794760000

##### **VI.4.2. Body responsible for mediation procedures**

Official name: London Borough of Wandsworth

Postal address: Town Hall, Wandsworth High Street

Town: London

Postal code: SW18 2PU

Country: United Kingdom

Telephone: +44 2088716000

##### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

Applicants who were unsuccessful were informed by the relevant Authority as soon as possible after the decision has been made as to the reasons why the applicant was unsuccessful. If an appeal regarding the award of the contract has not been successfully resolved, The Public Contracts Regulations 2015 (SI 2015 No 102) provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take legal action. Any such action must be brought within the applicable limitation period. Where a contract has not been entered into, the Court may order the setting aside of the award decision or order the Authorities to amend any document and may award damages.

If the contract has been entered into the Court may, depending on the circumstances, award damages, make a declaration of ineffectiveness, order the relevant authority to pay a fine, and /or order that the duration of the contract be shortened. The purpose of the standstill period referred to above is to allow the parties to apply to the Courts to set aside the award decision before the contract is entered into.

##### **VI.4.4. Service from which information about the review procedure may be obtained**

Official name: The Cabinet Office

Town: London

Postal code: SW1A 2AS

Country: United Kingdom

Telephone: +44 2072761234

##### **VI.5. Date of dispatch of this notice**

06/06/2019