

Denmark-Frederiksberg: IT services: consulting, software development, Internet and support

OJ S 132/2017 13/07/2017

Contract notice

Supplies

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Copenhagen Business School — Handelshøjskolen

National registration number: 19596915

Postal address: Solbjerg Plads 3

Town: Frederiksberg

NUTS code: DK01 Hovedstaden

Postal code: 2000

Country: Denmark

Contact person: Jakob Svendsen

E-mail: kontakt@tohv.dk

Telephone: +45 53643222

Internet address(es):

Main address: <http://www.cbs.dk/for-virksomheder/indkoeb>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/141738>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=190937&B=CBS

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=190937&B=CBS

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Other type: university

I.5. Main activity

Education

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Tender concerns delivery, integration, operation, maintenance and support of a Learning Management System.

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Supplies

II.1.4. Short description

This tender concerns the procurement of a SaaS agreement for the delivery, integration, operation, maintenance, and support of a Learning Management System for Copenhagen Business School.

II.1.5. Estimated total value

Value excluding VAT: 20 000 000,00 DKK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

48000000 Software package and information systems

II.2.3. Place of performance

NUTS code: DK01 Hovedstaden

Main site or place of performance: 2000 Frederiksberg.

II.2.4. Description of the procurement

This tender concerns the procurement of a SaaS agreement for the delivery, integration, operation, maintenance, and support of a Learning Management System (hereinafter: LMS) for Copenhagen Business School (hereinafter: CBS).

A key argument for acquiring a new LMS is to strengthen the support for CBS' blended learning strategy. Therefore, the new LMS must be offered as a comprehensive and total learning platform that can facilitate teaching and learning processes, and enable the beneficial use of digital elements on all programs for both CBS teachers and students. A new LMS must include a learning functionality core, and furthermore act as a meeting point for third-party and /or proprietary learning applications to ease the integration of new digital tools into CBS' education landscape. CBS expects that a future LMS must be thoroughly tested to e-learning environments, with high stability, in compliance with IT standards, generating value in a university context, and be future-proof. Furthermore, we believe that in order for a new LMS to truly support the strategy of implementing blended learning at CBS, the system must be easy and intuitive to work with for both students, teachers and administrators.

A new LMS can help to inspire teachers at CBS to try new teaching methods and share learning materials with each other and the world around CBS, and will focus on the pedagogical and didactic practices that ensure that all students are challenged.

As a minimum CBS wishes that the LMS will:

- support better learning for more students by offering modern, scalable, and flexible educational tools, with respect to the students' different backgrounds and learning preferences,
- help secure the future of educational opportunities by integration with CBS' other IT systems and incorporate third-party learning applications,
- provide a platform that enables automatic gathering of data supporting the continually research and development of education at CBS.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 20 000 000,00 DKK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The total acquisition is purchased for a period of 4 years from signing of the contract, with the option to extend for 2 x 12 months.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged minimum number: 3 Maximum number: 4 Objective criteria for choosing the limited number of candidates:

Among the candidates who are suitable based on the requested information, CBS will prequalify minimum three (3) and maximum four (4) candidates, given that at least three (3) suitable requests are received. If less than three (3) suitable requests are received, CBS will prequalify the number of candidates who are suitable. These candidates will be invited to submit a tender.

The choice of candidates will be based on an assessment of the most relevant references compared to the specific delivery, based on the requested information and documentation. CBS will weigh the following positively when choosing the candidates who will be prequalified:

- The candidate has a high number of relevant comparable deliveries (minimum 3 and maximum five 5).
- The references show that the candidate can ensure the future and development of the LMS, including seeing trends in teaching and learning environments, and involve end-users as a channel for input and prioritization of development.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Further description can be found in the tender material.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Description of up to five (5) and at least three (3) of the candidates' principal references regarding contracts from comparable deliveries* during the last three (3) years.

Each of the references should must describe:

* 'Description': The delivery itself. Please refer to Tender Material section 2.3 as to how CBS chooses the candidates who will be prequalified.

* 'Amount': The total contract value (implementation and hosting).

* 'Start date': The date of the delivery (the date of client acquisition and/or the date of Service Level Test approval). Please note, that the reference must be less than three (3) years old from 'Start date' at the day of deadline for submission of request for prequalification.

* 'End date': The date the contract was terminated or the date it will expire.

* 'Recipients': The client (contracting authority or company) as well as the contact person at the client, including the telephone number of this contact person.

Minimum level(s) of standards possibly required:

It is a minimum requirement that the candidate has at least delivered three (3) comparable deliveries (as defined above).

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

Labour clause will apply along with requirements regarding IT-security, confidentiality and environmental obligations. These obligations are described in depth in the contract.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.5. Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 24/08/2017 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 01/09/2017

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

The candidate must use the European Single Procurement Document as provisional evidence in replacement of certificates issued by public authorities or third parties confirming that the candidate fulfils the minimum requirement stated below with respect to the standards required, and how the candidate fulfils the objective and non-discriminating criteria for prequalification, cf. § 148(1), cf. § 145(2) of the Danish Act on Public Procurement (act No 1564 of 15.12.2015 — available at www.retsinformation.dk). Prior to CBS's decision concerning award of the contract, the candidate to whom CBS intends to award the contract must submit documentation for the information given in the European Single Procurement Document in accordance with § 151 of the said Act. It is stated in the tender instructions, section 3.12 exactly what this documentation will consist of.

CBS shall exclude a candidate from participation in the tender procedure, if the candidate is subject to one of the mandatory exclusion grounds in §§ 135 and 136 of the said Act. The candidate shall submit information in this respect in the European Single Procurement Document. Special attention is drawn to the fact that certain voluntary exclusion grounds have been made mandatory in § 136 of the Act. Please refer to The Danish Competition and Consumer Authority's guidance note for correct completion of the European Single Procurement Document.

Please note that in relation to section III.1.2 and III.1.3, a candidate may rely on the capacities of other entities (e.g. a parent or sister company or a supplier), regardless of the legal nature of the links between them. In this case, the candidate shall ensure that CBS receives his own European Single Procurement Document together with a separate European Single Procurement Document with the relevant information for each of the entities that the candidate relies on.

Additionally, where the candidate wants to rely on the capacities of other entities, the candidate shall prove to CBS that it will have at its disposal the resources necessary, for example, by producing a commitment or other documentation from those entities confirming their legal obligation to provide the necessary resources for the duration of the contract, e.g. by completing the form for submission of commitment which is available as part of the tender material. This form for commitment must be sent to CBS as part of the documentation for the information stated in the ESPD.

Finally when groups of entities, including temporary joint ventures, participate in the tender procedure together, each of the participating entities must complete a separate European Single Procurement Document with the information required in section II-IV. A declaration for consortium must be sent to CBS as part of the documentation for the information stated in the ESPD.

Candidates/tenderers are asked to submit application for prequalification/offer via EU-Supply. The application for prequalification/offer cannot be submitted by e-mail. Reference is made to the detailed description in the tender documents.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Klagenævnet for Udbud / Board of Complaints

Postal address: Nævnenes Hus, Toldboden 2

Town: Viborg

Postal code: 8800

Country: Denmark

E-mail: klfu@erst.dk

Internet address: www.klfu.dk

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Pursuant to Danish Act on The Complaints Board for Public Procurement (act No 492 of 12.5.2010 with subsequent amendments — available at www.retsinformation.dk), the following time limits for filing a complaint apply:

Complaints regarding a candidate not being pre-qualified must be filed with The Complaints Board for Public Procurement within 20 calendar days starting the day after the contracting authority has sent notification to the candidates involved, cf. § 171(2) of the Danish act on Public Procurement (act No 1564 of 15.12.2015 — available at www.retsinformation.dk) or § 7 (1) of the Danish Act on The Complaints Board for Public Procurement, provided that the notification includes a short account of the relevant reasons for the decision.

Other complaints must be filed with The Complaints Board for Public Procurement within:

1) 45 calendar days after the contracting authority has published a contract award notice in the Official Journal of the European Union (with effect from the day following the publication date).

2) 30 calendar days starting the day after the contracting authority has informed the tenderers in question, that the contracting authority has entered into a contract based on a framework agreement through reopening of competition or a dynamic purchasing system, provided that the notification includes a short account of the relevant reasons for the decision.

3) 6 months starting the day after the contracting authority has sent notification to the candidates/tenderers involved that the contracting authority has entered into the framework agreement, cf. § 2(2) or § 171(4) of the Act on Public Procurement, provided that the notification included a short account of the relevant reasons for the decision.

4) 20 calendar days starting the day after the contracting authority has published a notice concerning his decision to uphold the contract, cf. § 185(2) of the Act on Public Procurement. The complainant must inform the contracting authority of the complaint in writing at the latest simultaneously with the lodge of the complaint to The Complaints Board for Public Procurement stating whether the complaint has been lodged in the stand-still period, cf. § 6(4) of the Act on The Complaints Board for Public Procurement. If the complaint has not been lodged in the stand-still period, the complainant must also state whether it is requested that the appeal is granted delaying effect, cf. § 12(1) of the said Act.

The e-mail of The Complaints Board for Public Procurement is stated in section VI.4.1.

The Complaints Board for Public Procurement's own guidance note concerning complaints is available at the internet address stated in section VI.4.1.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Konkurrence- og Forbrugerstyrelsen / Danish Competition and Consumer Authority

Postal address: Carl Jacobsens Vej 35

Town: Valby

Postal code: 2500

Country: Denmark

E-mail: klfu@erst.dk

Internet address: <http://www.klfu.dk>

VI.5. Date of dispatch of this notice

11/07/2017