

Norway-Oslo: Alarm-monitoring services
OJ S 88/2023 05/05/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Oslo kommune v/ Sykehjemsetaten

National registration number: 990 612 498

Postal address: Nedre Slottsgate 3

Town: Oslo

NUTS code: NO081 Oslo

Postal code: 0157

Country: Norway

Contact person: Gard Engebretsen

E-mail: gard.engebretsen@sye.oslo.kommune.no

Telephone: +47 95978855

Internet address(es):

Main address: www.oslo.kommune.no

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/329431>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Procurement of digital monitoring for Dronning Ingrid's Hage

Reference number: 23/250

II.1.2. Main CPV code

79711000 Alarm-monitoring services

II.1.3. Type of contract

Services

II.1.4. Short description

Dronning Ingrid's Hage will open in April 2023. It is a long term home for persons with cognitive decline. The long term home has 130 places split between small residential units with mainly 6-10 residents in each.

Welfare technology will give solutions that can give increased independency and mastering of the residents' own life, illness, and health based on the needs of each individual person. Entities in Oslo Municipality have recently seen a need for digital systems in the monitoring service. There is a need to raise the quality and increase the efficiency of physical monitoring. This particularly concerns needs related to:

- maintaining the service recipient's private life and undisturbed sleep
 - being notified of events that can require monitoring
 - preventing and discovering situations early, which can lead to a service recipient falling
- The need that this procurement will cover is to raise the quality and increase the efficiency connected to carrying out supervision.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 8 873 950,00 NOK

II.2. Description

II.2.2. Additional CPV code(s)

32235000 Closed-circuit surveillance system, 32321200 Audio-visual equipment, 32323500 Video-surveillance system, 32570000 Communications equipment, 33196100 Devices for the elderly, 35100000 Emergency and security equipment, 35125000 Surveillance system, 35125100 Sensors, 48180000 Medical software package, 79711000 Alarm-monitoring services , 85000000 Health and social work services

II.2.3. Place of performance

NUTS code: NO081 Oslo

II.2.4. Description of the procurement

Dronning Ingrids Hage is a long term home for persons with cognitive decline. The long term home will open in April 2023. The long term home has 130 places split between small residential units with mainly 6-10 residents in each.

The welfare technology commitment in Oslo Municipality has an overall aim of increasing safety, mastering, and activity. Welfare technology will give solutions that can give increased independency and mastering of the residents' own life, illness, and health based on the needs of each individual person.

Entities in Oslo Municipality have recently seen a need for digital systems in the monitoring service. There is a need to raise the quality and increase the efficiency of physical monitoring. This particularly concerns needs related to:

- maintaining the service recipient's private life and undisturbed sleep
- being notified of events that can require monitoring
- preventing and discovering situations early, which can lead to a service recipient falling

The need that this procurement will cover is to raise the quality and increase the efficiency connected to carrying out supervision. This is particularly related to need connected to safeguarding the service recipient's private life and uninterrupted sleep, as well as prevent and early detect falls and injuries.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 30%

Price - Weighting: 70%

II.2.11.

Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 020-057199](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Procurement of digital monitoring for Dronning Ingrid's Hage

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

06/03/2023

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Sensio AS

National registration number: 919 415 223

Postal address: Brugata 19

Town: Oslo

NUTS code: NO081 Oslo
Postal code: 0186
Country: Norway
E-mail: post@sensio.no
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 9 500 000,00 NOK
Total value of the contract/lot: 8 873 950,00 NOK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo Tingrett
Postal address: Postboks 2106 Vika
Town: Oslo
Postal code: 0125
Country: Norway
E-mail: oslo.tingrett@domstol.no
Telephone: +47 22035200
Internet address: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

VI.4.2. Body responsible for mediation procedures

Official name: KOFA
Postal address: Zander Kaaes gate 7
Town: Bergen
Postal code: 5015
Country: Norway
E-mail: post@knse.no
Telephone: +47 55193000
Internet address: <https://www.klagenemndssekretariatet.no/klagenemnda-for-offentlige-anskaffelser-kofa>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Oslo kommune v/ Sykehjemsetaten
Town: OSLO
Country: Norway

VI.5. Date of dispatch of this notice

02/05/2023