

270149-2026 - Competition

Norway – IT services: consulting, software development, Internet and support – Digital Support Tool

OJ S 77/2026 21/04/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Miljødirektoratet

Email: reidar.evensen@miljodir.no

Legal type of the buyer: Central government authority

Activity of the contracting authority: Environmental protection

2. Procedure

2.1. Procedure

Title: Digital Support Tool

Description: The Norwegian Environment Agency needs a support tool that shall support efficient content management, ensure compliance with universal design requirements, as well as provide access to statistics and analysis of use and traffic. The tool shall be able to be used on the Directorate's various websites. The support tool shall: Support monitoring of compliance with the requirements for universal design (WCAG) that can be inspected mechanically. Give an overview of breaches of WCAG and the 48 requirements for the accessibility statement. Support quality control of language and typos, detection of dead links and bad code. Give a readability index of web pages. Provide rich web statistics for advanced quantitative analysis of user behaviour, including search behaviour. Solid and reliable web statistics of website traffic, for the chosen period and in real time. Support search engine optimisation (both SEO and AEO) of content, both by optimising code, use of important key words in titles, URL, ingress and main content. If possible, monitoring the ranking of key key words on search engines' result pages. Get an overview of how different tools with artificial intelligence use the content on the Environment direktoratet.no and other of our websites. Both direct traffic they give us, but also KI-visibility (AI visibility), where our content is used in summaries without there being direct clicks to us. Used on both open websites and pages with logins.

Procedure identifier: 7c864ef9-c166-4603-a23d-02399511ed19

Internal identifier: 2026/4356

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: See the tender documentation

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 72600000 Computer support and consultancy services,

72700000 Computer network services, 72800000 Computer audit and testing services,
72900000 Computer back-up and catalogue conversion services

2.1.2. Place of performance

Country: Norway

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 2 200 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Procurement Regulations

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, Notice

Participation in a criminal organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraud: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Terrorist offences or offences linked to terrorist activities: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Money laundering or terrorist financing: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism as defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Child labour and including other forms of trafficking in human beings: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Breaching obligation relating to payment of social security contributions: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Breaching obligation relating to payment of taxes: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Breaching of obligations in the fields of environmental law: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching of obligations in the fields of social law: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching of obligations in the fields of labour law: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Bankruptcy: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvency: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers is obligatory in accordance with the current national law without the possibility for exceptions.

Arrangement with creditors: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers is obligatory in accordance with the current national law without the possibility for exceptions.

Assets being administered by liquidator: Is the tenderer in a situation where he has his assets managed by a bankruptcy manager or by the court? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers is obligatory in accordance with the current national law without the possibility for exceptions.

Business activities are suspended: Has the tenderer's business conduct been stopped? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Agreements with other economic operators aimed at distorting competition: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Grave professional misconduct: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Conflict of interest due to its participation in the procurement procedure: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direct or indirect involvement in the preparation of this procurement procedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Early termination, damages, or other comparable sanctions: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Purely national exclusion grounds: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents.

Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

5. Lot

5.1. Lot: LOT-0000

Title: Digital Support Tool

Description: The Norwegian Environment Agency needs a support tool that shall support efficient content management, ensure compliance with universal design requirements, as well as provide access to statistics and analysis of use and traffic. The tool shall be able to be used on the Directorate's various websites. The support tool shall: Support monitoring of compliance with the requirements for universal design (WCAG) that can be inspected mechanically. Give

an overview of breaches of WCAG and the 48 requirements for the accessibility statement. Support quality control of language and typos, detection of dead links and bad code. Give a readability index of web pages. Provide rich web statistics for advanced quantitative analysis of user behaviour, including search behaviour. Solid and reliable web statistics of website traffic, for the chosen period and in real time. Support search engine optimisation (both SEO and AEO) of content, both by optimising code, use of important key words in titles, URL, ingress and main content. If possible, monitoring the ranking of key key words on search engines' result pages. Get an overview of how different tools with artificial intelligence use the content on the Environment direktoratet.no and other of our websites. Both direct traffic they give us, but also KI-visibility (AI visibilty), where our content is used in summaries without there being direct clicks to us. Used on both open websites and pages with logins.

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Options:

Description of the options: Option for 1 year prolongation of the contract with 1 year.

5.1.2. Place of performance

Country: Norway

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/07/2026

Duration end date: 01/07/2029

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Deadline for requesting additional information: 18/05/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://tilbudsportal.miljodirektoratet.no/Forside/Detailer?anskaffelseId=1731>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tilbudsportal.miljodirektoratet.no/Forside/Detaljer?anskaffelseld=1731>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 20/05/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 42 Days

Information about public opening:

Opening date: 20/05/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: The Norwegian Environment Agency

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: See the tender documentation

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Trøndelag tingrett

Organisation providing additional information about the procurement procedure:

Miljødirektoratet

Organisation providing more information on the review procedures: Miljødirektoratet

Organisation receiving requests to participate: Miljødirektoratet

8. Organisations

8.1. ORG-0001

Official name: Miljødirektoratet

Registration number: 999 601 391

Postal address: Brattørkaia 15B

Town: Trondheim

Postcode: 7010

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

Contact point: Reidar Evensen

Email: reidar.evensen@miljodir.no

Telephone: 73 58 05 00

Internet address: <http://www.miljodirektoratet.no>

Buyer profile: <https://tilbudsportal.miljodirektoratet.no/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure
Organisation receiving requests to participate
Organisation providing more information on the review procedures

8.1. **ORG-0002**

Official name: Trøndelag tingrett
Registration number: 926 722 794
Postal address: Postboks 2317 Torgarden
Town: Trondheim
Postcode: 7004
Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)
Country: Norway
Email: sor-trondelag.tingrett@domstol.no
Telephone: 73 54 24 00
Internet address: <https://www.domstol.no/Enkelt-domstol/trondelag-tingrett/>

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 1e0a84dd-880c-4bb7-a1ec-ada24541b11c - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 20/04/2026 12:44:14 (UTC+02:00) Eastern European Time, Central European Summer Time
Notice dispatch date (eSender): 20/04/2026 12:44:14 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: English
Notice publication number: 270149-2026
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