

270365-2026 - Competition

Poland – IT services: consulting, software development, Internet and support – Usługa wsparcia technicznego producenta dla oprogramowania IBM Cloud Pak for AIOps

OJ S 77/2026 21/04/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Centrum Zasobów Cyberprzestrzeni Sił Zbrojnych

Email: czcsz.zamowienia@mon.gov.pl

Legal type of the buyer: Defence contractor

Activity of the contracting authority: Defence

2. Procedure

2.1. Procedure

Title: Usługa wsparcia technicznego producenta dla oprogramowania IBM Cloud Pak for AIOps

Description: Usługa wsparcia technicznego producenta dla oprogramowania IBM Cloud Pak for AIOps

Procedure identifier: a84eb019-b678-46b1-8a6e-1e96ad8f5f91

Internal identifier: 2812.5.2026.KB

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 71356300 Technical support services

2.1.2. Place of performance

Postal address: ul. Żwirki i Wigury 9/13 ul. Żwirki i Wigury 9/13 ul. Żwirki i Wigury 9/13

Town: Warszawa

Postcode: 00-909

Country subdivision (NUTS): Miasto Warszawa (PL911)

Country: Poland

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0008

Title: Usługa wsparcia technicznego producenta dla oprogramowania IBM Cloud Pak for AIOps
Description: Usługa wsparcia technicznego producenta dla oprogramowania IBM Cloud Pak for AIOps
Internal identifier: 2812.5.2026.KB

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 71356300 Technical support services

Options:

Description of the options: Nie dotyczy

5.1.2. Place of performance

Postal address: ul. Żwirki i Wigury 9/13 ul. Żwirki i Wigury 9/13 ul. Żwirki i Wigury 9/13

Town: Warszawa

Postcode: 00-909

Country subdivision (NUTS): Miasto Warszawa (PL911)

Country: Poland

5.1.3. Estimated duration

Duration: 24 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cena

Description: Cena 100%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

Category of award fixed criterion: Fixed value (total)

Award criterion number: 100

Category of award threshold criterion: Maximum number of tenders passing

Award criterion number: 100

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Polish

Languages in which the procurement documents (or their parts) are unofficially available:

Polish

Address of the procurement documents: <https://www.platformazakupowa.pl/>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.platformazakupowa.pl/>

Languages in which tenders or requests to participate may be submitted: Polish

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 18/05/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 90 Days

Information about public opening:

Opening date: 18/05/2026 10:05:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Dokumenty zamówienia

A non-disclosure agreement is required: no

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Krajowa Izba Odwoławcza

Review organisation: Krajowa Izba Odwoławcza

Information about review deadlines: Określone w ustawie PZP Dział IX, Rozdział 2

Organisation providing additional information about the procurement procedure: Centrum Zasobów Cyberprzestrzeni Sił Zbrojnych

Organisation providing offline access to the procurement documents: Centrum Zasobów Cyberprzestrzeni Sił Zbrojnych

Organisation providing more information on the review procedures: Krajowa Izba Odwoławcza

Organisation receiving requests to participate: Centrum Zasobów Cyberprzestrzeni Sił Zbrojnych

Organisation processing tenders: Centrum Zasobów Cyberprzestrzeni Sił Zbrojnych - Centrum Zasobów Cyberprzestrzeni Sił Zbrojnych

8. Organisations

8.1. ORG-0001

Official name: Centrum Zasobów Cyberprzestrzeni Sił Zbrojnych
Registration number: 5252095497
Postal address: ul. Żwirki i Wigury 9/13 ul. Żwirki i Wigury 9/13 ul. Żwirki i Wigury 9/13
Town: Warszawa
Postcode: 00-909
Country subdivision (NUTS): Miasto Warszawa (PL911)
Country: Poland
Contact point: Centrum Zasobów Cyberprzestrzeni Sił Zbrojnych
Email: czcsz.zamowienia@mon.gov.pl
Telephone: 261848159
Internet address: <https://czcsz.wp.mil.pl/pl/>
Information exchange endpoint (URL): <https://www.platformazakupowa.pl/>
Buyer profile: <https://czcsz.wp.mil.pl/pl/>

Other contact points:

Official name: Centrum Zasobów Cyberprzestrzeni Sił Zbrojnych
Postal address: ul. Żwirki i Wigury 9/13 ul. Żwirki i Wigury 9/13 ul. Żwirki i Wigury 9/13
Town: Warszawa
Postcode: 00-909
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Email: czcsz.zamowienia@mon.gov.pl
Telephone: 261848159
Internet address: <https://czcsz.wp.mil.pl/>
Information exchange endpoint (URL): <https://www.platformazakupowa.pl/>

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1. ORG-0002

Official name: Krajowa Izba Odwoławcza
Registration number: 5262239325
Postal address: ul. Postępu 17A ul. Postępu 17A ul. Postępu 17A
Town: Warszawa
Postcode: 02-676
Country subdivision (NUTS): Miasto Warszawa (PL911)
Country: Poland
Internet address: <https://uzp.gov.pl/>
Information exchange endpoint (URL): <https://uzp.gov.pl/>

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures
Mediation organisation

8.1. ORG-0000

Official name: Publications Office of the European Union

Registration number: PUBL
Town: Luxembourg
Postcode: 2417
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Email: ted@publications.europa.eu
Telephone: +352 29291
Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: c02f82ee-7bef-4984-8563-ac66cc28eceb - 02
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
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