

Norway-Oslo: IT services: consulting, software development, Internet and support

OJ S 132/2017 13/07/2017

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Eksportkreditt Norge AS

National registration number: 998 544 696

Postal address: Postboks 1315 Vika

Town: Oslo

NUTS code: NO011 Oslo

Postal code: 0112

Country: Norway

Contact person: Haakon Sandbakken

E-mail: [has@eksportkreditt.no](mailto:has@eksportkreditt.no)

**Internet address(es):**

Main address: <http://www.eksportkreditt.no>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tendsign.no/doc.aspx?UniqueId=afqriwnlkb&GoTo=Docs>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://tendsign.no/doc.aspx?UniqueId=afqriwnlkb&GoTo=Tender>

**I.4. Type of the contracting authority**

National or federal agency/office

**I.5. Main activity**

Economic and financial affairs

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

IT operating services.

Reference number: 11865

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Export Credit Norway has currently outsourced the IT services to an external provider who shall provide the service in accordance with a complete scalable service oriented and person independent model, The current contract includes a total responsibility for Export Credit Norway's IT environment, from a computer centre, network and server infrastructure, to application management, licensing and meeting rooms and monitoring. The current contract is in accordance with a service oriented model which provides predictable total costs for each service and a guarantee for performance and response time. The current agreement has expired and the Contracting Authority therefore intends to enter into a new agreement with a provider of service oriented IT services. The contracting authority intends to enter an agreement for development of the current delivery model to an adequate service information system, where all parts of the delivery is provided as a service — e.g. 'Client as a Service'. The agreement shall also include the procurement of necessary IT equipment and basic software, such as PCs.

#### **II.1.5. Estimated total value**

Value excluding VAT: 16 000 000,00 NOK

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

30200000 Computer equipment and supplies, 48000000 Software package and information systems

#### **II.2.3. Place of performance**

NUTS code: NO011 Oslo

#### **II.2.4. Description of the procurement**

Export Credit Norway has currently outsourced the IT services to an external provider who shall provide the service as a complete scalable service oriented and person independent model, The current contract includes a total responsibility for Export Credit Norway's IT environment, from a computer centre, network and server infrastructure, to application management, licensing and meeting rooms and monitoring. The current contract is in accordance with a service oriented model which provides predictable total costs for each service and a guarantee for performance and response time. The current agreement has expired and the Contracting Authority therefore intends to enter into a new agreement with a provider of service oriented IT services. The contracting authority intends to enter an agreement for development of the current delivery model to an adequate service information system, where all parts of the delivery is provided as a service — e.g. 'Client as a Service'. The agreement shall also include the procurement of necessary IT equipment and basic software, such as PCs.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 16 000 000,00 NOK

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 72

This contract is subject to renewal: no

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**Section IV: Procedure**

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**IV.1. Description**

**IV.1.1. Type of procedure**

Competitive procedure with negotiation

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

**IV.1.5. Information about negotiation**

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information**

**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 16/08/2017 Local time: 12:00

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.2.4. Languages in which tenders or requests to participate may be submitted**

Norwegian

**IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 31/01/2018

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.3. Additional information**

Visma notice: <https://opic.com/id/afqriwnlkb>

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: KOFA

Town: Bergen

Country: Norway

**VI.5. Date of dispatch of this notice**

12/07/2017