

Norway-Oslo: IT services: consulting, software development, Internet and support

OJ S 119/2018 23/06/2018

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Statens sivilrettsforvaltning

National registration number: 986 186 999

Postal address: Holbergs gate 1

Town: Oslo

NUTS code: NO Norge

Postal code: 0166

Country: Norway

Contact person: Hallvard Flateland

E-mail: Hallvard.Sandnes.Flateland@sivilrett.no

Telephone: +47 98807986

Internet address(es):

Main address: <https://www.sivilrett.no>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/342014>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=214564&B=DFO

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=214564&B=DFO

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Management and further development of the case processing system for guardianship

Reference number: 2018/1278

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The Contracting Authority would like to procure a new collaboration partner for the management (with an option for operation) and further development of the guardianship application (Vera), which is the case processing system for guardianship cases. The application is used by approx. 250 case workers in 16 county governor offices, as well as the Norwegian Civil Affairs Authority.

II.1.5. Estimated total value

Value excluding VAT: 60 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

48000000 Software package and information systems, 48800000 Information systems and servers, 72200000 Software programming and consultancy services, 72211000 Programming services of systems and user software, 72212000 Programming services of application software, 72223000 Information technology requirements review services, 72230000 Custom software development services, 72243000 Programming services, 72246000 Systems consultancy services, 72253000 Helpdesk and support services, 72254000 Software testing, 72261000 Software support services, 72262000 Software development services, 72263000 Software implementation services, 72266000 Software consultancy services, 72300000 Data services, 72310000 Data-processing services, 72510000 Computer-related management services, 72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

A new Guardianship Act came into force on 1.7.2013 and responsibility for guardianship was transferred from municipal supervision to the county governor offices. A case processing tool (Vera) was developed that is used by case workers at the county governor and the Norwegian Civil Affairs Authority (SRF) to manage guardianship from start to finish, including making decisions, follow-up of cases, replying to enquiries, follow-up of finances and supervision. Vera is used by approx. 250 case workers and approx. 67 000 guardianship cases are managed in the system. The system consists of joint interface that connects several components in a SOA architecture mainly based on JAVA and Sharepoint, which handles case processing, including document production and archiving, as well as a finance module for controlling guardians' financial resources.

SRF shall enter into a new maintenance contract that will come into effect at the latest 1.7.2019. The aim of the procurement is to procure a general system for application management of Vera.

As a starting point, "application management" means operation and maintenance of the application, as well as other management assignments connected to the application. The procurement also includes options for further development of the system.

The tenderer will, amongst other things, have overall responsibility for maintaining and further developing the different modules included in Vera. We would like the tenderer to function as a

collaboration partner for SRF, particularly with a view to the optimisation and further development of the application and the use of new technology such as robotisation, automation and artificial intelligence. The procurement also includes an option to expand the system to include SRF's other fields.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 60 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The contract will be valid for 3 years, with automatic renewal for 1 year at a time, unless notice is given.

II.2.10. Information about variants

Variants will be accepted: yes

II.2.11. Information about options

Options: yes

Description of options:

See the tender documentation.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

- 1) Tenderers can base their system on continued operation at the existing operational supplier.
- 2) Tenderers can also tender for a total system (maintenance, operation and other management assignments), in which the tenderer would take on the operation of the system, either themselves or via a sub-supplier.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

The tenderer shall be a legally established company.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Tenderers must have sufficient financial capacity to carry out the assignment.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Tenderers are required to have sufficient competence and capacity to implement the contract.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5. Information about negotiation

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 01/10/2018 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Statens sivilrettsforvaltning

Postal address: Postboks 8027 Dep.

Town: Oslo

Postal code: 0030

Country: Norway

E-mail: post@sivilrett.no

Internet address: <https://www.sivilrett.no>

VI.5. Date of dispatch of this notice

21/06/2018