

## 272931-2026 - Competition

Spain – Office automation software package – Suministro e implantación de licencias Microsoft 365, servicios de backup y migración del correo electrónico para Mutua Balear

OJ S 77/2026 21/04/2026

Contract or concession notice – standard regime - Change notice

Supplies

### 1. Buyer

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#### 1.1. Buyer

Official name: Dirección Gerencia de Mutua Balear, Mutua de Accidentes de Trabajo y Enfermedades Profesionales de la Seguridad Social N° 183

Email: [contratacion@mutuabalear.es](mailto:contratacion@mutuabalear.es)

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

### 2. Procedure

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#### 2.1. Procedure

Title: Suministro e implantación de licencias Microsoft 365, servicios de backup y migración del correo electrónico para Mutua Balear

Description: El contrato tiene por objeto el suministro e implantación de licencias Microsoft 365, servicios backup y migración del correo electrónico para Mutua Balear, además de los servicios de formación, soporte y consultoría para todos los elementos y servicios que componen la solución ofertada.

Procedure identifier: 894eb8d0-3cb1-4ca9-a72a-e061a532690c

Internal identifier: 2026-SUI-015

Type of procedure: Open

The procedure is accelerated: no

##### 2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48920000 Office automation software package

Additional classification (cpv): 64216100 Electronic message services, 72600000 Computer support and consultancy services

##### 2.1.2. Place of performance

Country subdivision (NUTS): Eivissa y Formentera (ES531)

Country: Spain

##### 2.1.2. Place of performance

Country subdivision (NUTS): Mallorca (ES532)

Country: Spain

##### 2.1.2. Place of performance

Country subdivision (NUTS): Menorca (ES533)

Country: Spain

##### 2.1.3. Value

Estimated value excluding VAT: 453 176,40 EUR

#### 2.1.4. General information

##### Legal basis:

Directive 2014/24/EU

#### 2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Breaching of obligations in the fields of labour law: Tambien se tendran encuesta los recogidos en el pliego de clausulas administrativas

## 5. Lot

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### 5.1. Lot: LOT-0000

Title: Suministro e implantación de licencias Microsoft 365, servicios de backup y migración del correo electrónico para Mutua Balear

Description: El contrato tiene por objeto el suministro e implantación de licencias Microsoft 365, servicios backup y migración del correo electrónico para Mutua Balear, además de los servicios de formación, soporte y consultoría para todos los elementos y servicios que componen la solución ofertada.

Internal identifier: 2026-SUI-015

#### 5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48920000 Office automation software package

Additional classification (cpv): 64216100 Electronic message services, 72600000 Computer support and consultancy services

##### Options:

Description of the options: No procede prorroga del expediente

#### 5.1.2. Place of performance

Country subdivision (NUTS): Eivissa y Formentera (ES531)

Country: Spain

#### 5.1.2. Place of performance

Country subdivision (NUTS): Mallorca (ES532)

Country: Spain

#### 5.1.2. Place of performance

Country subdivision (NUTS): Menorca (ES533)

Country: Spain

#### 5.1.3. Estimated duration

Duration: 2 Years

#### 5.1.4. Renewal

Maximum renewals: 0

#### 5.1.6. General information

##### Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

### 5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

Approach to reducing environmental impacts: Other

Social objective promoted: Other

Innovation procurement: The procured works, supplies, or services entail product innovation

### 5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified deliveries

Description of selection criterion: Trabajos realizados

Criterion: Certificates by quality control institutes

Description of selection criterion: Certificados de control de calidad expedidos por los institutos o servicios oficiales

### 5.1.10. Award criteria

#### Criterion:

Type: Price

Description: Oferta Económica .

Category of award weight criterion: Weight (points, exact)

Award criterion number: 65

#### Criterion:

Type: Quality

Description: Detalle del soporte técnico y consultoría remota.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

#### Criterion:

Type: Quality

Description: Organización del equipo de trabajo y certificaciones profesionales .

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

#### Criterion:

Type: Quality

Description: Plan de formación .

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

#### Criterion:

Type: Quality

Description: Plan de implantación y migración .

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

#### Criterion:

Type: Quality

Description: Propuesta técnica .

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

#### 5.1.11. Procurement documents

Address of the procurement documents: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=TZGD4Ao%2FS5OkU02jNGj1Fw%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=TZGD4Ao%2FS5OkU02jNGj1Fw%3D%3D)

#### 5.1.12. Terms of procurement

##### Terms of submission:

Electronic submission: Required

Address for submission: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=TZGD4Ao%2FS5OkU02jNGj1Fw%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=TZGD4Ao%2FS5OkU02jNGj1Fw%3D%3D)

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 08/05/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

##### Information about public opening:

Opening date: 20/05/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Mutua Balear

##### Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Not allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

#### 5.1.15. Techniques

##### Framework agreement:

No framework agreement

##### Information about the dynamic purchasing system:

No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Review organisation: Dirección Gerencia de Mutua Balear, Mutua de Accidentes de Trabajo y Enfermedades Profesionales de la Seguridad Social Nº 183 - TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

Information about review deadlines: hasta 2026-06-17+02:00

Organisation providing more information on the review procedures: Dirección Gerencia de Mutua Balear, Mutua de Accidentes de Trabajo y Enfermedades Profesionales de la Seguridad Social Nº 183 - TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

## 8. Organisations

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### 8.1. ORG-0001

Official name: Dirección Gerencia de Mutua Balear, Mutua de Accidentes de Trabajo y Enfermedades Profesionales de la Seguridad Social Nº 183

Registration number: 50301410053461

Registration number: G07046196

Town: Palma

Postcode: 07009

Country subdivision (NUTS): Menorca (ES533)

Country: Spain

Contact point: Dirección Gerencia de Mutua Balear, Mutua de Accidentes de Trabajo y Enfermedades Profesionales de la Seguridad Social N° 183

Email: [contratacion@mutuabalear.es](mailto:contratacion@mutuabalear.es)

Telephone: +034 971213423

Fax: +034 971727060

Internet address: <http://www.mutuabalear.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=N3CmR6VZsSMQK2TEfXGy%2BA%3D%3D>

**Other contact points:**

Official name: TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Telephone: +034 913491451

Internet address: <https://hacienda.gob.es>

**Other contact points:**

Official name: TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Telephone: +034 913491451

Internet address: <https://hacienda.gob.es>

**Roles of this organisation:**

Buyer

Review organisation

Organisation providing more information on the review procedures

## 10. Change

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Version of the previous notice to be changed

:

716867e1-68e3-4c8a-b011-730d0c621ab5-01

Main reason for change

:

Information updated

### 10.1. Change

Section identifier: LOT-0000

## Notice information

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Notice identifier/version: 8fe538a8-4a08-485c-b999-04f5cabe29ee - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 20/04/2026 12:49:25 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Spanish

Notice publication number: 272931-2026

OJ S issue number: 77/2026

Publication date: 21/04/2026