

United Kingdom-Rugeley: Health services
OJ S 156/2013 13/08/2013
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Staffordshire and Lancashire CSU
Postal address: Angelsey House, Towers Business Park, Wheelhouse Road
Town: Rugeley
Postal code: WS15 1UZ
Country: United Kingdom
For the attention of: Beverley Thomas
E-mail: beverley.thomas@staffordshirecss.nhs.uk

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Section II: Object of the contract

II.1. Description

II.1.1. Title

Staffordshire and Stoke on Trent - Sexual Assault Referral Centre.

II.1.2. Type of contract and place of performance or delivery

Services
Service category No 25: Health and social services
NUTS code UKG24 Staffordshire CC

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

NHS Staffordshire Cluster (Cluster of PCTs, includes NHS Stoke on Trent, NHS North Staffordshire and South Staffordshire PCT) led on a procurement exercise on behalf of NHS Staffordshire Cluster, Staffordshire Police, Stoke on Trent City Council and Staffordshire County Council to commission a Sexual Assault Referral Centre (SARC) Service. The aim of the SARC is to provide an integrated and seamless pathway in meeting immediate health, crisis support, and forensic needs of victims of rape and sexual assault. The Staffordshire and Stoke on Trent Sexual Assault Referral Centre (SARC) premises are provided at the Cobridge Community Health Centre in Stoke on Trent and sited in the same building as the Integrated Sexual Health Unit. The SARC examination suites are maintained by Staffordshire Police and the new provider will use these purpose built examination suites for the purpose of service

delivery. The provider will be required to meet the standards set out in the Department of Health (2009) Revised National Service Guide. A Resource for Developing Sexual Assault Referral Centres. Provision of forensic sexual offences examination service is not included in this requirement and forms part of a separate tender by Staffordshire Police as part of the Early Adopter Pilot with West Midlands Police. A pilot for the Sexual Assault Referral Centre service opened in January 2012 and provides a one-stop location where both male and female victims over the age of 16 can receive medical care, emotional support and have the opportunity to assist the police investigation, including having a forensic examination. Existing pilot staff have TUPE rights and interested providers must be able to demonstrate Government Actuary Department compliance. This service is now being formally commissioned and will include children and young people. The provider will also be expected to facilitate self referrals in line with the SARC Strategic Partnership Board Self Referral policy. The Provider must be registered with the Care Quality Commission (CQC) to deliver this service. The SARC Service Provider is expected to:

1. Provide appropriately qualified and experienced management to oversee the day to day running of the SARC, provide and manage the crisis team and the paediatric rota.
2. Provide access to SARC services 24/7, 7 days a week, 365(6) days a year, including public holidays for all victims of rape and sexual assault.
3. Provide access to forensic medical examiners (commissioned by Staffordshire Police) and other specialist practitioners who are appropriately qualified/trained in sexual offence examinations for both adults and children.
4. Provide paediatricians who will undertake forensic examinations and maintain the paediatric rota.
5. Ensure secure facilities on site for dispensing of emergency drug therapies, and storage of forensic evidence.
6. Provide access to resources within the SARC Centre relating to clinical leadership, crisis team, forensic medical examiners, and paediatric support as required.
7. Provide crisis support workers available 24/7, 365(6) days a year.
8. Ensure victims are offered appropriate support and onward referral as appropriate - ISVA, counselling services, and other relevant services.
9. Engage with local health, social care, and voluntary services, as well as with the public to improve self referrals.
10. Provide highly trained calibre of staff who can deal with adults, vulnerable adults, children and young people.
11. Provide in house cleaning and decontamination arrangements for cleaning of forensic suites. SARC staff/crisis workers will be expected to carry out these duties to National Forensic standards. Forensic medical examinations will transfer to NHS in the future. The provider is expected to work towards service development of in house forensically trained staff.

II.1.5. CPV code(s)

85100000 Health services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Service Requirements. Weighting 20
2. SARC Workforce. Weighting 15
3. Quality Requirements. Weighting 30
4. Financial Assessment. Weighting 15
5. HR. Weighting 10
6. Information Management and Technology. Weighting 10

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2012/S 172-284686](#) of 5.9.2012

Section V: Award of contract

Contract No: 1

Lot title: Staffordshire and Stoke on Trent - Sexual Assault Referral Centre

V.1. Date of conclusion of the contract

16.1.2013

V.2. Information about tenders

Number of tenders received: 4

V.3. Name and address of the contractor

Official name: Staffordshire and Stoke on Trent Partnership NHS Trust

Postal address: 2nd Floor, Morston House, The Midway

Town: Newcastle-under-Lyme

Postal code: ST5 1QG

Country: United Kingdom

V.4. Information on value of the contract/lot

Total value of the procurement:

Value: 994 231 GBP

If annual or monthly value:

Number of years: 3

V.5. Information about subcontracting

The contract is likely to be subcontracted: yes

Value or proportion likely to be subcontracted to third parties:

Not known

Short description of the value/proportion of the contract to be sub-contracted: initial provision of out of hours crisis worker rota paediatric services

Section VI: Complementary information

VI.1. Information about European Union funds

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

Official name: Stoke on Trent CCG

Postal address: Herbert Minton Building, 79 London Road

Town: Stoke on Trent

Postal code: ST4 7PZ

Country: United Kingdom

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

7.8.2013