

United Kingdom-Doncaster: Hospital services
OJ S 112/2020 11/06/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Doncaster Clinical Commissioning Group

Postal address: Sovereign House, Heavens Walk

Town: Doncaster

NUTS code: UKE31 Barnsley, Doncaster and Rotherham

Postal code: S9 4EU

Country: United Kingdom

E-mail: t.squires@nhs.net

Internet address(es):

Main address: www.doncasterccg.nhs.uk

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

NHS Doncaster CCG: Urgent and Emergency Care Services

Reference number: SYPS/DONC/TS/20/13

II.1.2. Main CPV code

85111000 Hospital services

II.1.3. Type of contract

Services

II.1.4. Short description

NHS Doncaster CCG currently commissions Urgent and Emergency Care (UEC) services across Doncaster. In 2015, four separate contracts were awarded for urgent and emergency care provision across:

- front door assessment streaming service,
- Same Day Health Centre,
- Urgent Treatment Centre including GP Out Of Hours (OOH),
- emergency care practitioner services.

The Doncaster UEC system has been strengthened significantly due to a 'system' response to local challenges. The key to the local success has been partnership working with provider

flexibility and adaptability. Over time, it has become clear that managing and delivering urgent and emergency care services needs to be undertaken as a whole and that this is most effective through a contractual approach which drives integration and partnerships across providers.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 53 296 803,00 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UKE31 Barnsley, Doncaster and Rotherham

Main site or place of performance: Doncaster, South Yorkshire.

II.2.4. Description of the procurement

NHS Doncaster CCG currently commissions Urgent and Emergency Care (UEC) services across Doncaster. In 2015, four separate contracts were awarded for urgent and emergency care provision across:

- front door assessment streaming service,
- Same Day Health Centre,
- Urgent Treatment Centre including GP Out Of Hours (OOH),
- emergency care practitioner services.

The Doncaster UEC system has been strengthened significantly due to a 'system' response to local challenges. The key to the local success has been partnership working with provider flexibility and adaptability. Over time, it has become clear that managing and delivering urgent and emergency care services needs to be undertaken as a whole and that this is most effective through a contractual approach which drives integration and partnerships across providers.

Doncaster CCG therefore intends to commission an urgent care service model delivered through collaboration with all UEC providers across the system. If there is more than one provider of UEC services, providers must be able to work together flexibly to deliver a new integrated model of urgent care. The successful provider(s) may be required by NHS Doncaster CCG and at Doncaster CCG's absolute discretion, to form an Alliance Partnership with other UEC providers.

The services to be delivered include:

- a 24/7 assessment and signposting service at the front door to the A&E service at Doncaster Royal Infirmary;
- a 24/7 urgent primary care service to manage patients signposted to the Urgent Treatment Centre (including GP OOH) on the Doncaster Royal Infirmary site, this is co-located with the assessment and signposting service and the Emergency Department;
- a 24/7 urgent primary care service to manage patients with minor illness needs that attend the Urgent Treatment Centre on the Mexborough Hospital site, this is provided in conjunction with the existing Minor Injuries service;
- a 24/7 Emergency Care Practitioner service delivered within the community;
- a same day urgent primary care service delivered off site at the Doncaster Same Day Health Centre, Devonshire House;
- cover for Doncaster GP Practices during training and events.

These services are to be delivered over a contract period of 5 years, with the option to extend for a further 2 years. The contract will commence on 1 October 2020.

Fundamental to delivery of the services listed are the following requirements:

- workforce flexibility across services to ensure optimum care pathways;
- cost effective services i.e. delivery, inflation and efficiency in line with allocated financial constraints for urgent care services as defined by national guidance;
- IT system integration with capability to ensure that the links required with NHS 111 are established to enable direct booking and delivery of the Integrated Urgent Care National Specification;
- Centralised call handling capability and booking of patients;
- links with social care to ensure health and social care provision is coordinated;
- providers would need to have the capability to integrate with the existing minor injuries service at Mexborough Hospital, including the delivery of minor illness services;
- delivery of clinical advice as part of the developing local community assessment service (CAS), as required by NHSE integrated urgent care specification. Providers would need to have the capability to integrate with existing community health and social care services to deliver a joint, single point of access.

Doncaster's system approach supports the national requirements for Integrated Urgent Care and Urgent Treatment Centres, the Vision of the NHS long term plan around integrated, urgent and out of hospital care and the Doncaster Place Plan which is focused on out of hospital, integrated delivery.

II.2.5. Award criteria

Price

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 015-031153](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: SYPS/DONC/TS/20/13

Title:

NHS Doncaster CCG: Urgent and Emergency Care

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

19/05/2020

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: FCMS (NW) Ltd

Postal address: Newfield House, Vicarage Lane

Town: Blackpool

NUTS code: UKE31 Barnsley, Doncaster and Rotherham

Postal code: FY4 4EW

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 53 296 803,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: NHS Improvement

Town: London

Country: United Kingdom

VI.5. Date of dispatch of this notice

09/06/2020