

274126-2026 - Competition

Italy – Collection agency services – VAG26S8351 - servizio di recupero del credito

OJ S 78/2026 22/04/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Viveracqua s.c. a r.l.

Email: segreteria@pec.viveracqua.it

Activity of the contracting entity: Water-related activities

2. Procedure

2.1. Procedure

Title: VAG26S8351 - servizio di recupero del credito

Description: VAG26S8351 - servizio di recupero del credito

Procedure identifier: b52a0736-816f-45c0-982e-16421a856d89

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

2.1.2. Place of performance

Town: Verona

Country subdivision (NUTS): Verona (ITH31)

Country: Italy

2.1.3. Value

Estimated value excluding VAT: 4 711 300,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/25/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 7

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: VAG26S8351 - LOTTO 1 - AVE

Description: VAG26S8351 - LOTTO 1 - AVE

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

5.1.2. Place of performance

Town: Verona

Country subdivision (NUTS): Verona (ITH31)

Country: Italy

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2029

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 402 500,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Cfr. disciplinare di gara

5.1.11. Procurement documents

Address of the procurement documents: <https://viveracquaprocurement.bravosolution.com>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://viveracquaprocurement.bravosolution.com>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Description of the financial guarantee: Cfr. disciplinare di gara

Deadline for receipt of tenders: 22/05/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Cfr. disciplinare di gara

Financial arrangement: Cfr. disciplinare di gara

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR Veneto

Organisation providing additional information about the procurement procedure: Viveracqua s. c. a r.l.

Organisation providing offline access to the procurement documents: Viveracqua s.c. a r.l.

Organisation providing more information on the review procedures: TAR Veneto

Organisation receiving requests to participate: Viveracqua s.c. a r.l.

Organisation processing tenders: Viveracqua s.c. a r.l.

5.1. Lot: LOT-0002

Title: VAG26S8351 - LOTTO 2 - ATS

Description: VAG26S8351 - LOTTO 2 - ATS

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

5.1.2. Place of performance

Town: Verona

Country subdivision (NUTS): Verona (ITH31)

Country: Italy

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2029

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 718 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Cfr. disciplinare di gara

5.1.11. Procurement documents

Address of the procurement documents: <https://viveracquaprocurement.bravosolution.com>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://viveracquaprocedurement.bravosolution.com>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Description of the financial guarantee: Cfr. disciplinare di gara

Deadline for receipt of tenders: 22/05/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Cfr. disciplinare di gara

Financial arrangement: Cfr. disciplinare di gara

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR Veneto

Organisation providing additional information about the procurement procedure: Viveracqua s. c. a r.l.

Organisation providing offline access to the procurement documents: Viveracqua s.c. a r.l.

Organisation providing more information on the review procedures: TAR Veneto

Organisation receiving requests to participate: Viveracqua s.c. a r.l.

Organisation processing tenders: Viveracqua s.c. a r.l.

5.1. Lot: LOT-0003

Title: VAG26S8351 - LOTTO 3 - SIB

Description: VAG26S8351 - LOTTO 3 - SIB

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

5.1.2. Place of performance

Town: Verona

Country subdivision (NUTS): Verona (ITH31)

Country: Italy

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2029

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 314 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria**Criterion:**

Type: Quality

Description: Cfr. disciplinare di gara

5.1.11. Procurement documents

Address of the procurement documents: <https://viveracquaprocurement.bravosolution.com>

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: <https://viveracquaprocurement.bravosolution.com>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Description of the financial guarantee: Cfr. disciplinare di gara

Deadline for receipt of tenders: 22/05/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Cfr. disciplinare di gara

Financial arrangement: Cfr. disciplinare di gara

5.1.15. Techniques**Framework agreement:**

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR Veneto

Organisation providing additional information about the procurement procedure: Viveracqua s. c. a r.l.

Organisation providing offline access to the procurement documents: Viveracqua s.c. a r.l.

Organisation providing more information on the review procedures: TAR Veneto

5.1. Lot: LOT-0004

Title: VAG26S8351 - LOTTO 4 - PIAVE

Description: VAG26S8351 - LOTTO 4 - PIAVE

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

5.1.2. Place of performance

Town: Verona
Country subdivision (NUTS): Verona (ITH31)
Country: Italy

5.1.3. Estimated duration

Start date: 01/01/2027
Duration end date: 31/12/2029

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 626 800,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Cfr. disciplinare di gara

5.1.11. Procurement documents

Address of the procurement documents: <https://viveracquaprocurement.bravosolution.com>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://viveracquaprocurement.bravosolution.com>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Description of the financial guarantee: Cfr. disciplinare di gara

Deadline for receipt of tenders: 22/05/2026 12:00:00 (UTC+02:00) Eastern European Time,
Central European Summer Time

Duration during which the tender must remain valid: 4 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered
employment programmes: No

Conditions relating to the performance of the contract: Cfr. disciplinare di gara

Financial arrangement: Cfr. disciplinare di gara

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR Veneto

Organisation providing additional information about the procurement procedure: Viveracqua s. c. a r.l.

Organisation providing offline access to the procurement documents: Viveracqua s.c. a r.l.

Organisation providing more information on the review procedures: TAR Veneto

Organisation receiving requests to participate: Viveracqua s.c. a r.l.

Organisation processing tenders: Viveracqua s.c. a r.l.

5.1. Lot: LOT-0005

Title: VAG26S8351 - LOTTO 5 - VIA

Description: VAG26S8351 - LOTTO 5 - VIA

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

5.1.2. Place of performance

Town: Verona

Country subdivision (NUTS): Verona (ITH31)

Country: Italy

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2029

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 1 170 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Cfr. disciplinare di gara

5.1.11. Procurement documents

Address of the procurement documents: <https://viveracquaprocurement.bravosolution.com>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://viveracquaprocurement.bravosolution.com>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Description of the financial guarantee: Cfr. disciplinare di gara

Deadline for receipt of tenders: 22/05/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Cfr. disciplinare di gara

Financial arrangement: Cfr. disciplinare di gara

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR Veneto

Organisation providing additional information about the procurement procedure: Viveracqua s. c. a r.l.

Organisation providing offline access to the procurement documents: Viveracqua s.c. a r.l.

Organisation providing more information on the review procedures: TAR Veneto

Organisation receiving requests to participate: Viveracqua s.c. a r.l.

Organisation processing tenders: Viveracqua s.c. a r.l.

5.1. Lot: LOT-0006

Title: VAG26S8351 - LOTTO 6 - AVR

Description: VAG26S8351 - LOTTO 6 - AVR

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

5.1.2. Place of performance

Town: Verona

Country subdivision (NUTS): Verona (ITH31)

Country: Italy

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2029

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 1 224 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Cfr. disciplinare di gara

5.1.11. Procurement documents

Address of the procurement documents: <https://viveracquaprocurement.bravosolution.com>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://viveracquaprocurement.bravosolution.com>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Description of the financial guarantee: Cfr. disciplinare di gara

Deadline for receipt of tenders: 22/05/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 1 Month

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Cfr. disciplinare di gara

Financial arrangement: Cfr. disciplinare di gara

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR Veneto

Organisation providing additional information about the procurement procedure: Viveracqua s. c. a r.l.

Organisation providing offline access to the procurement documents: Viveracqua s.c. a r.l.

Organisation providing more information on the review procedures: TAR Veneto

Organisation receiving requests to participate: Viveracqua s.c. a r.l.

Organisation processing tenders: Viveracqua s.c. a r.l.

5.1. Lot: LOT-0007

Title: VAG26S8351 - LOTTO 7 - LTA

Description: VAG26S8351 - LOTTO 7 - LTA

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

5.1.2. Place of performance

Town: Verona

Country subdivision (NUTS): Verona (ITH31)

Country: Italy

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2029

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 256 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Cfr. disciplinare di gara

5.1.11. Procurement documents

Address of the procurement documents: <https://viveracquaprocurement.bravosolution.com>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://viveracquaprocurement.bravosolution.com>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Description of the financial guarantee: Cfr. disciplinare di gara

Deadline for receipt of tenders: 22/05/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Cfr. disciplinare di gara

Financial arrangement: Cfr. disciplinare di gara

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR Veneto

Organisation providing additional information about the procurement procedure: Viveracqua s. c. a r.l.

Organisation providing offline access to the procurement documents: Viveracqua s.c. a r.l.

Organisation providing more information on the review procedures: TAR Veneto
Organisation receiving requests to participate: Viveracqua s.c. a r.l.
Organisation processing tenders: Viveracqua s.c. a r.l.

8. Organisations

8.1. ORG-0001

Official name: Viveracqua s.c. a r.l.
Registration number: 04042120230
Town: Verona
Postcode: 37132
Country subdivision (NUTS): Verona (ITH31)
Country: Italy
Email: segreteria@pec.viveracqua.it
Telephone: 0444955200

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1. ORG-0002

Official name: TAR Veneto
Registration number: 80427570587
Town: Venezia
Postcode: 30121
Country subdivision (NUTS): Venezia (ITH35)
Country: Italy
Email: tarve-segrprotocolloamm@ga-cert.it
Telephone: 0412403911

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 420ddd3f-5e5a-4c05-a82b-3e909e87e3e9 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 17
Notice dispatch date: 21/04/2026 08:51:01 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Italian
Notice publication number: 274126-2026
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