

NO-Oslo: IT services: consulting, software development, Internet and support

OJ S 165/2012 29/08/2012

Contract notice

Services

Directive 2004/18/EC

## Section I: Contracting authority

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### I.1. Name and addresses

Official name: Arbeids- og velferdsdirektoratet, NAV økonomi, Anskaffelser og forretningsjuridisk avdeling

Postal address: Postboks 5, St Olavs plass,

Town: Oslo

Postal code: 0130

Country: Norway

Contact person: Anskaffelser og forretningsjuridisk avdeling

For the attention of: Elly-Karin Melbø

E-mail: [nav.anskaffelser.ikt.konsulenttjenester@nav.no](mailto:nav.anskaffelser.ikt.konsulenttjenester@nav.no)

Telephone: +47 21071944

Fax: +47 21071010

#### Internet address(es):

General address of the contracting authority: [www.nav.no](http://www.nav.no)

Address of the buyer profile: [http://www.doffin.no/search/Search\\_AuthProfile.aspx?ID=AA0005](http://www.doffin.no/search/Search_AuthProfile.aspx?ID=AA0005)

#### Additional information can be obtained from:

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address

### I.2. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

### I.3. Main activity

General public services

### I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

## Section II: Object of the contract

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### II.1. Description

#### II.1.1. Title attributed to the contract by the contracting authority

Agreement for quality assurance assistance.

#### II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Oslo, Norway.

NUTS code

### **II.1.3. Information about a framework agreement or a dynamic purchasing system**

The notice involves a public contract

### **II.1.4. Information about framework agreement**

#### **II.1.5. Short description of the contract or purchase(s)**

The procurement shall cover the Norwegian Labour and Welfare Service (NAV) ICT's, henceforth referred to as the Awarding Authority requirements for assistance in connection with quality assurance of the Awarding Authority's central priorities related to the ICT area. This includes, i.a. the Awarding Authority's project portfolio, modernisation of the ICT as well as system integration and system development. The total value of the services during the agreement period including options is expected to be between 12 000 000 - 15 000 000 NOK, including VAT. See point II.2. for further description of options and contract period. Further information is given in the qualification documents.

Note: To register your interest in this notice and obtain any additional information please visit the Doffin Web Site at [http://www.doffin.no/Search/Search\\_Switch.aspx?ID=266032](http://www.doffin.no/Search/Search_Switch.aspx?ID=266032).

#### **II.1.6. CPV code(s)**

72000000 IT services: consulting, software development, Internet and support, 72224200 System quality assurance planning services, 72225000 System quality assurance assessment and review services

#### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **II.1.8. Lots**

This contract is divided into lots: no

#### **II.1.9. Information about variants**

Variants will be accepted: no

## **II.2. Scope of the procurement**

#### **II.2.1. Total quantity or scope**

The total value of the services during the agreement period including options is expected to be between 12 000 000 - 15 000 000 NOK, including VAT.

Estimated value excluding VAT:

Range: between 9 600 000 and 12 000 000 NOK

#### **II.2.2. Information about options**

Options: yes

Description of options: The contract period is 2, 5 years concurrent with implementation of Stage 1 of the Modernisation programme starting January 2013. Subject to allocation of funds from budgetary authorities.

Option 1: Option for the Awarding Authority to prolong the agreement which is concurrent with Stage 2 of the Modernisation Programme in the organisation. The option period is 2 years and 9 months and will be initiated in October 2014, at the earliest. In any case, release of options is subject to sufficient allocation of funds.

Option 2: Option for the Awarding Authority to prolong the agreement for Stage 3 of the Modernisation Programme. The option period is 2 years and 9 months and will be initiated in October 2016, at the earliest. In any case, release of options is subject to sufficient allocation

of funds.

In any case, the agreement period will not exceed 6, 5 years.

### **II.2.3. Information about renewals**

This contract is subject to renewal: yes

Number of possible renewals: 2

### **II.3. Duration of the contract or time limit for completion**

Duration in months: 78 (from the award of the contract)

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

#### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

#### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

#### **III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: no

### **III.2. Conditions for participation**

#### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: (1) Value added tax certificate (National requirement)

(2) Company tax certificate (National requirement)

(3) Self-declaration in compliance with Appendix 2 (HSE) of the Norwegian procurement regulations (National requirement)

(4) Other documentation required (please state below)

It is required that the tenderer is a legally established company.

Documentation requirement:

Norwegian tenderers: Company registration certificate from the Brønnøysund Register Centre.

Foreign tenderers: Certificate of registration the Register of Business Enterprises as required in the legislation where the tenderer is established.

#### **III.2.2. Economic and financial ability**

List and brief description of conditions: (1) Other documentation required (please state below)

The Awarding Authority will obtain credit appraisal implemented by Experian. See [www.Experian.no](http://www.Experian.no).

Minimum level(s) of standards possibly required: It is required that the tenderer has good financial solidity. The requirement shall be fulfilled with "good creditworthiness" or higher.

#### **III.2.3. Technical and professional ability**

List and brief description of conditions:

(1) Other documentation required (please state below)

— The tenderer shall demonstrate competence in implementation of these types of assignments. Information of personnel appointed to the assignments and CVs shall not be presented,

— Description of the tenderer's up to 5 principal assignments during the previous 3 years. The description shall contain information of recipient/awarding authority, duration, activity area /performance process, value, the tenderer's function/liability area as well as a general description of the assignment.

If the value is not stated due to confidentiality, the Awarding Authority requests that the tenderer state number of full-time equivalent for the tenderer's contribution. Template in annex 2 in the qualification documents shall be used. Name and contact information of the contact at the references which can confirm given information, must be presented upon request.

— Brief description of the tenderer's general methods and processes relevant in order to ensure quality of delivery.

Statement regarding the tenderer's quality assurance system/management system, as well as certificates issued by independent bodies.

See the qualification documents' point 3.4 regarding all above listed documentation requirements.

Minimum level(s) of standards possibly required:

- It is required that the tenderer has good implementation ability,
- It is required that the tenderer has relevant experience from corresponding assignments,
- It is required that the tenderer has established and suitable system for quality assurance.

### **III.2.4. Information about reserved contracts**

### **III.3. Conditions specific to services contracts**

#### **III.3.1. Information about a particular profession**

#### **III.3.2. Information about staff responsible for the performance of the contract**

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

#### **IV.1.2. Information about the limits on the number of candidates to be invited**

Envisaged minimum number 3

Objective criteria for choosing the limited number of candidates: Selection process will be based on degree of compliance with the below listed qualification requirements, compare the qualification documents point. 3.4.

The following weighting applies in relation to assessment:

Qualification requirements and weighting:

Implementation ability; weighting 35 %.

Experience; weighting 35 %.

Methods for quality assurance: 30 %, weighting 30 %.

The assessment of tenderers will be executed in the following manner: The tenderers are given grades for each qualification requirement on a scale of 0 to 10, of which 10 is optimal. Each of these grades are multiplied with the current weighting.

#### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated yes

## **IV.2. Award criteria**

### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

## **IV.3. Administrative information**

### **IV.3.1. File reference number attributed by the contracting authority**

### **IV.3.2. Previous publication concerning this procedure**

Prior information notice

Notice number in the OJ S: [2012/S 158-264548](#) of 18.8.2012

### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Time limit for receipt of requests for documents or for accessing documents: 2.10.2012

### **IV.3.4. Time limit for receipt of tenders or requests to participate**

2.10.2012 - 12:00

### **IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

10.10.2012

### **IV.3.6. Languages in which tenders or requests to participate may be submitted**

Other: Norwegian.

### **IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

### **IV.3.8. Conditions for opening of tenders**

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

### **VI.2. Information about European Union funds**

### **VI.3. Additional information**

(NT Ref:266255).

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

#### **VI.4.2. Review procedure**

#### **VI.4.3. Service from which information about the review procedure may be obtained**

### **VI.5. Date of dispatch of this notice**

28.8.2012

