

**United Kingdom-Crowthorne: Computer network services**  
**OJ S 134/2017 15/07/2017**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Edgbarrow School

Postal address: Grant Road

Town: Crowthorne

NUTS code: UKJ11 Berkshire

Postal code: RG45 7HZA

Country: United Kingdom

E-mail: [pqq@litmuspartnership.co.uk](mailto:pqq@litmuspartnership.co.uk)

Telephone: +44 1276-673880

**Internet address(es):**

Main address: <http://www.edgbarrow.bracknell-forest.sch.uk>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Education

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Edgbarrow School ~ Tender for IT and Network Services.

**II.1.2. Main CPV code**

72700000 Computer network services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The successful Supplier will be required to provide IT and network services for Edgbarrow School (the Client).

Edgbarrow School is located in the village of Crowthorne, Berkshire. We are a truly comprehensive school and have been judged to be 'Outstanding' by Ofsted. We are a larger than average secondary school with approximately 1380 students on role, including 350 students in our Sixth Form.

We take great pride in our school site and work hard to provide the very best facilities for students and staff to enjoy.

Our Vision: Edgbarrow School promotes academic excellence, mutual respect and a sense of community within a vibrant, purposeful working environment, enabling all individuals to develop their talents and acquire skills for life.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 315 072,00 GBP

### **II.2. Description**

#### **II.2.3. Place of performance**

NUTS code: UKJ11 Berkshire

Main site or place of performance: Edgbarrow School, Crowthorne, Berkshire, United Kingdom.

#### **II.2.4. Description of the procurement**

The Client is looking for an IT service partner that can not only manage and support the school's IT network, both currently and in the future, but that also add value through proactive recommendations and enhancements that will support Edgbarrow School's strategy and growth. The aim is to support and enhance the current IT provision in school, both for academic and administrative purposes. Proven expertise in the proactive development of IT systems in an educational environment is essential.

The selected service provider shall be:

- Fully conversant with the latest and evolving legislation regarding the provision of IT and network services in a secondary school environment.
- Required to evidence their quality assurance and security systems.
- Required to evidence their proposed Key Performance Indicator measures for the contract.
- Required to periodically present performance reporting and systems development recommendations to school governors.
- Qualified to provide advice and support school IT and network services hardware and software procurement activities.

The contract will provide on-site support, including maintenance, via the on-site technician/s located in school 5 days a week 41 weeks of the year (195 academic days plus 10 days holiday = 205 days or 41 weeks).

Comprehensive off-site system support is required 24 hours a day, 7 days a week, and 365 days a year.

Maintenance and system development activities shall be undertaken out with the 190 academic term-time days to minimise any disruption to pupil education and teaching activities. The contract will commence on 1.8.2017 for an initial period of three years, ending 31.7.2020, with the opportunity to extend for a further period at the discretion of the governing body.

The contract will provide technical management and on-site technicians, to the school's ICT infrastructure, including:

- Full server support and monitoring.
- Fully managed help-desk with remote support.
- Full workstation support, software support, hardware support and repairs.
- Staff and student email accounts and access set-up and managed.
- Proactive contract management to ensure best value for money across all areas of the schools management systems and utilities.
- MIS support (SIMS, SAP, Bromcom, Integris, Facility Eportal) including finance systems.
- Development of the school's Virtual Learning Environment and other learning packages.

— 24/7/365 network monitoring with call out and emergency 24/7/365 contact.

The contract will be monitored by school senior representatives.

After the initial consultation and evaluation by the new Supplier, regular fortnightly meetings will be held with the on-site technician to discuss day-to-day issues and actions taken and scheduled.

TUPE will apply with regard to the two technicians currently employed for the provision of network services.

It is anticipated that the service provider will be available to train and coach staff, where needed, in the use of new hardware / software as it is introduced. There may be occasions where the technician is required to provide support in ICT classes. This will be planned and added in to the work schedule.

The projected cost of network services, including employment costs, for the current year is circa 60 000 GBP.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 48

Quality criterion - Name: Company approach / Weighting: 32

Quality criterion - Name: Contract compliance / Weighting: 36

Cost criterion - Name: Competitiveness / Weighting: 56

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Restricted procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2017/S 046-084503](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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Title:

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

30/06/2017

**V.2.2. Information about tenders**

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Tri Computers

Town: Woodley

NUTS code: UKJ11 Berkshire

Country: United Kingdom

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 315 072,00 GBP

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Edgbarrow School

Town: Crowthorne

Country: United Kingdom

**VI.5. Date of dispatch of this notice**

14/07/2017