

Ireland-Co. Kerry: IT services: consulting, software development, Internet and support

OJ S 112/2019 13/06/2019

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Legal Aid Board

National registration number: N/A

Postal address: Quay Street

Town: Co. Kerry

NUTS code: IE Éire / Ireland

Postal code: V23 RD36

Country: Ireland

Contact person: Dave Fennell

E-mail: [davefennell@legalaidboard.ie](mailto:davefennell@legalaidboard.ie)

Telephone: +353 669471059

**Internet address(es):**

Main address: <http://www.legalaidboard.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/426>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [http://irl.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=148536&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=148536&B=ETENDERS_SIMPLE)

[PID=148536&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=148536&B=ETENDERS_SIMPLE)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [http://irl.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=148536&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=148536&B=ETENDERS_SIMPLE)

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

National or federal agency/office

**I.5. Main activity**

Other activity: Legal Aid

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Legal Case Management System

Reference number: LABIT2019001

**II.1.2.**

**Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The Legal Aid Board was established under the Civil Legal Aid Act 1995. The Act makes provision for the granting by the State of legal aid and advice to persons of insufficient means in civil cases and family mediation services.

Please note that the Legal Aid Board has charitable status and as such is entitled to any charitable discounts (or pricing structures) which are applicable.

The title of this RFT is request for tenders for the provision of a legal case management system.

There are 2 potential solutions:

Option A: the redevelopment\redesign\upgrade of the existing Legal Case Management System to include all existing functionality and a range of functional enhancements.

Option B: an existing legal case management system with necessary customizations to meet the boards specific business needs, with comparable functionality as set out in Option A above.

**II.1.5. Estimated total value**

Value excluding VAT: 1 000 000,00 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description****II.2.2. Additional CPV code(s)**

48000000 Software package and information systems, 48100000 Industry specific software package, 48600000 Database and operating software package, 48610000 Database systems, 48611000 Database software package, 48612000 Database-management system, 48900000 Miscellaneous software package and computer systems, 72200000 Software programming and consultancy services, 72212600 Database and operating software development services, 72212610 Database software development services, 72300000 Data services

**II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin.

**II.2.4. Description of the procurement**

The Legal Aid Board was established under the Civil Legal Aid Act 1995. The Act makes provision for the granting by the State of legal aid and advice to persons of insufficient means in civil cases and family mediation services.

Family mediation is a state run service to help couples who have decided to separate or divorce, or who have already separated, to negotiate their own terms of agreement. State funded family mediation has been in operation since 1986 and has been provided by the Legal Aid Board since 2011.

Following a market exercise in 2010, the Board developed a SharePoint based Legal Case Management System (EOS) which is used to track and support the full life cycle of the Board's legal cases from the application stage through service delivery to case closure and archival functions.

Please note that the Legal Aid Board has charitable status and as such is entitled to any charitable discounts (or pricing structures) which are applicable.

The title of this RFT is request for tenders for the provision of a legal case management system.

There are 2 potential solutions:

Option A: the redevelopment\redesign\upgrade of the existing legal case management system to include all existing functionality and a range of functional enhancements;

Option B: an existing legal case management system with necessary customizations to meet the boards specific business needs, with comparable functionality as set out in Option A above.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 1 000 000,00 EUR

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

Initial 3 year contract with option to renew 12 months x 2.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: yes

Description of options:

The title of this RFT is request for tenders for the provision of a legal case management system.

There are 2 potential solutions

Option A: the redevelopment\redesign\upgrade of the existing Legal case management system to include all existing functionality and a range of functional enhancements;

Option B: an existing legal case management system with necessary customizations to meet the boards specific business needs, with comparable functionality as set out in Option A above.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

### IV.2. Administrative information

#### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 12/08/2019 Local time: 17:30

#### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

#### IV.2.4. Languages in which tenders or requests to participate may be submitted

English

#### IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 09/11/2019

#### IV.2.7. Conditions for opening of tenders

Date: 12/08/2019 Local time: 17:30

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.3. Additional information

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Tender Advisory Service

Town: Dublin

Country: Ireland

#### VI.5. Date of dispatch of this notice

10/06/2019