

United Kingdom-Bradford: Health and social work services
OJ S 152/2016 09/08/2016
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: eMBED Health Consortium

Postal address: Douglas Mills, Bowling Old Lane

Town: Bradford

Postal code: BD5 7JR

Country: United Kingdom

Internet address(es):

Electronic access to information: www.nhssourcing.co.uk

Electronic submission of tenders and requests to participate: www.nhssourcing.co.uk

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

Section II: Object of the contract

II.1. Description

II.1.1. Title

Provision of Community Care Equipment Services and Integrated Wheelchair Service.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 25: Health and social services

Main site or place of performance: NHS Trusts, Residential Care Homes, Children's Care Homes, Schools, Intermediate Care facilities, Prison, Home, Work place and any other location required by the service user within the Hull boundaries.

NUTS code UKE11 Kingston upon Hull, City of

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Yorkshire and Humber Commissioning Support, on behalf of NHS Hull Clinical Commissioning Group and Kingston upon Hull City Council, is seeking to commission community care equipment service and integrated wheelchair services through a restricted procurement process. The Community Care Equipment Service element is jointly commissioned by NHS Hull Clinical Commissioning Group and Kingston upon Hull City Council, and the Wheelchair Service solely commissioned by NHS Hull Clinical Commissioning Group. The preferred bidder will be required to demonstrate how they will deliver services in an environment of

transforming health and social care provision as outlined in the NHS 5 Year Forward View, the Care Act 2014, and Hull 2020 Programme.

The services aim to enhance and maintain the quality of life and independence of children, young people and adults with care and support needs, including those with temporary /permanent and/or life-limiting conditions. It will support the commissioners in the successful delivery of reablement and rehabilitation pathways as an alternative to secondary care, avoiding unnecessary hospital admissions and delayed discharges. The services will provide high-quality, cost effective services to children and young people and adults in their place of residence, school, work and other appropriate environments as determined by the service user's identified needs.

The service is required to incorporate the following principles within the service delivery model:

- Right access — the service delivery model needs to be mobile and flexible to meet the varying service user needs.
- Right timing — timely access to assessment, supply, maintenance and repair of care equipment, wheelchairs (and associated equipment).
- Right assessment (wheelchairs) — specialist wheelchair assessment and review for children, young people and adults with a long term or short term condition/illness.
- Right provision of care equipment and wheelchairs — facilitating service user choice within defined eligibility criteria.

The provider will be required to deliver an outcome-based service to include:

- High levels of service-user satisfaction (including parents/carers);
- Logistics — storage, supply, and deliveries (timely, supply and collection);
- Provision of clinical specialist wheelchair assessment (and associated equipment);
- Effective and efficient supply of care equipment to service users, to support them and their parents/carers;
- Repair and maintenance of wheelchairs and care equipment, including reconditioning and modification, where appropriate;
- Robust business management systems and processes including stock control, waiting list management.

NHS Hull Clinical Commissioning Group and Kingston upon Hull City Council recognises the diversity of providers in the market and the range of skills, resources, experience and expertise that they offer. It is anticipated that successful bids will be those based on innovative solutions and use of technology, to ensure 'service user-centred' solutions for the provision of this service.

Estimated value of a 5 year contract excluding VAT is 12 970 000 GBP (8 430 000 GBP Community Care Equipment Service and 4 540 000 GBP Integrated Wheelchair Services.

The duration of the agreement will be for a minimum of 60 months, with the option to extend for up to a further 24 months.

II.1.5. CPV code(s)

85000000 Health and social work services, 50324200 Preventive maintenance services, 33193220 Parts and accessories for wheelchairs, 33193221 Wheelchair cushions, 33190000 Miscellaneous medical devices and products, 98000000 Other community, social and personal services, 33193222 Wheelchair frames, 33193200 Parts and accessories for invalid carriages and wheelchairs, 51416000 Installation services of physical therapy equipment, 50421100 Repair and maintenance services of wheelchairs, 33700000 Personal care products, 31000000 Electrical machinery, apparatus, equipment and consumables; lighting, 33193223 Wheelchair seats, 85323000 Community health services, 33192600 Lifting equipment for health care sector, 33100000 Medical equipments, 33193224 Wheelchair wheels, 51410000 Installation services of medical equipment, 33193225 Wheelchair tyres, 33192100 Beds for

medical use, 33196000 Medical aids, 50000000 Repair and maintenance services, 33196200 Devices for the disabled, 33196100 Devices for the elderly, 50421000 Repair and maintenance services of medical equipment, 33193120 Wheelchairs, 33193121 Motorised wheelchairs, 33193100 Invalid carriages and wheelchairs, 51000000 Installation services (except software), 33000000 Medical equipments, pharmaceuticals and personal care products , 33193000 Invalid carriages, wheelchairs and associated devices

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 12 544 153 GBP
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Price. Weighting 40
2. Quality — Service delivery. Weighting 30
3. Quality — Contract and performance. Weighting 10
4. Quality — Service quality. Weighting 10
5. Quality — Workforce. Weighting 5
6. Quality — Information management and technology. Weighting 5

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

Project 19865

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2015/S 095-172665](#) of 19.5.2015

Section V: Award of contract

V.1. Date of conclusion of the contract

V.2. Information about tenders

V.3. Name and address of the contractor

Official name: Nottingham Rehab Supplies Ltd.
Postal address: Sherwood House, Cartwright Way, Forest Business Park
Town: Coalville
Postal code: LE67 1UB
Country: United Kingdom

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

The commissioning organisation(s) currently working with eMBED Health Consortium and who may purchase under any contract awarded through this process are as follows:
NHS Hull CCG, 2nd Floor, Wilberforce Court, Alfred Gelder Street, Hull, HU1 1UY.
Kingston upon Hull City Council, Guildhall, Alfred Gelder Street, Hull, HU1 2AA.
Tenders and all supporting documents must be priced in Sterling and completed in English (or full English translation provided at no cost). Any contract entered into be considered a contract made in England according to English Law and which shall be subject to the exclusive jurisdiction of the English Courts. The commissioning organisation(s) and eMBED Health Consortium are not and shall not be liable for any costs by those expressing an interest or concern for this contract opportunity. The commissioning organisations(s) and the host member reserves the right at all times acting in its absolute discretion, not to award a contract, to make changes to the structure, format, procedures, CPV codes and timing of the procurement process and to cancel or vary the process in its entirety or any part of it. The most economically advantageous or any tender will not be automatically accepted.

VI.3. Procedures for review

VI.3.1. Review body

Official name: NHS Improvements
Telephone: +44 3001232257

VI.3.2. Review procedure

Precise information on deadline(s) for review procedures: Appeals to process will in the 1st instance be dealt with in accordance to NHS Hull Clinical Commissioning Group. See PQQ documents for details.

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

4.8.2016