

276497-2026 - Competition

Italy – Helpdesk services – servizio di erogazione gestione e monitoraggio di una piattaforma Welfare Aziendale in favore dei dipendenti dell'INMI

OJ S 78/2026 22/04/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: I.N.M.I. Lazzaro Spallanzani

Email: inmi@pec.inmi.it

Legal type of the buyer: Body governed by public law, controlled by a regional authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: servizio di erogazione gestione e monitoraggio di una piattaforma Welfare Aziendale in favore dei dipendenti dell'INMI

Description: servizio di erogazione gestione e monitoraggio di una piattaforma Welfare Aziendale in favore dei dipendenti dell'INMI

Procedure identifier: b4b3e3e5-cc01-4ffa-9a11-7f4f7ba3f028

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72253100 Helpdesk services

2.1.2. Place of performance

Country subdivision (NUTS): Roma (IT143)

Country: Italy

Additional information: Informazioni supplementari

2.1.3. Value

Estimated value excluding VAT: 397 800,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: servizio di erogazione gestione e monitoraggio di una piattaforma Welfare Aziendale in favore dei dipendenti dell'INMI

Description: servizio di erogazione gestione e monitoraggio di una piattaforma Welfare Aziendale in favore dei dipendenti dell'INMI

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72253100 Helpdesk services

5.1.2. Place of performance

Country subdivision (NUTS): Roma (IT143)

Country: Italy

5.1.3. Estimated duration

Duration: 1 095 Days

5.1.5. Value

Estimated value excluding VAT: 397 800,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Green Procurement Criteria: No Green Public Procurement criteria

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Enrolment in a relevant professional register

Description of selection criterion: Iscrizione ad un apposito albo professionale

Criterion: Enrolment in a trade register

Description of selection criterion: Iscrizione al registro di commercio

Criterion: Authorisation or membership of a particular organisation needed for service contracts

Description of selection criterion: Autorizzazione o appartenenza a una particolare organizzazione necessaria per gli appalti di servizi

Criterion: Authorisation or membership of a particular organisation needed for service contracts

Description of selection criterion: Autorizzazione o appartenenza a una particolare organizzazione necessaria per gli appalti di servizi

Criterion: General yearly turnover

Description of selection criterion: Fatturato generale annuo

Criterion: Average yearly turnover

Description of selection criterion: Fatturato medio annuo

Criterion: Specific average yearly turnover

Description of selection criterion: Fatturato medio annuo specifico

Criterion: Specific yearly turnover

Description of selection criterion: Fatturato specifico annuo

Criterion: Other economic or financial requirements

Description of selection criterion: Altri requisiti economici o finanziari

Criterion: Professional risk indemnity insurance

Description of selection criterion: Assicurazione professionale di indennizzo del rischio

Criterion: Other economic or financial requirements

Description of selection criterion: Altri requisiti economici o finanziari

Criterion: References on specified works

Description of selection criterion: Referenze su lavori specifici

Criterion: References on specified deliveries

Description of selection criterion: Referenze su forniture specifiche

Criterion: References on specified services

Description of selection criterion: Referenze su servizi specifici

Criterion: Technicians or technical bodies for quality control

Description of selection criterion: Tecnici o organismi tecnici per il controllo della qualità

Criterion: Technicians or technical bodies to carry out the work

Description of selection criterion: Tecnici o organismi tecnici per l'esecuzione del lavoro

Criterion: Measures for ensuring quality

Description of selection criterion: Misure per garantire la qualità

Criterion: Study, technical and research facilities

Description of selection criterion: Strutture di studio, tecniche e di ricerca

Criterion: Supply chain management

Description of selection criterion: Gestione della catena di fornitura

Criterion: Technicians or technical bodies for quality control

Description of selection criterion: Tecnici o organismi tecnici per il controllo della qualità

Criterion: Environmental management measures

Description of selection criterion: Misure di gestione ambientale

Criterion: Average yearly manpower

Description of selection criterion: Media annuale della forza lavoro

Criterion: Number of managerial staff

Description of selection criterion: Numero di personale dirigenziale

Criterion: Relevant educational and professional qualifications

Description of selection criterion: Titoli di studio e professionali pertinenti

Criterion: Tools, plant, or technical equipment

Description of selection criterion: Strumenti, impianti o attrezzature tecniche

Criterion: Samples, descriptions, or photographs without certification of authenticity

Description of selection criterion: Campioni, descrizioni o fotografie senza certificazione di autenticità

Criterion: Samples, descriptions, or photographs with certification of authenticity for supply contracts

Description of selection criterion: Campioni, descrizioni o fotografie con certificazione di autenticità per contratti di fornitura

Criterion: Certificates by quality control institutes

Description of selection criterion: Certificati rilasciati da istituti di controllo della qualità

Criterion: Certificates by independent bodies about quality assurance standards

Description of selection criterion: Certificati rilasciati da organi indipendenti riguardanti standard di assicurazione della qualità

Criterion: Certificates by independent bodies about environmental management systems or standards

Description of selection criterion: Certificati rilasciati da organi indipendenti riguardanti sistemi o standard di gestione ambientale

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Offerta economicamente più vantaggiosa

5.1.11. Procurement documents

Access to certain procurement documents is restricted

Deadline for requesting additional information: 18/05/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Information about restricted documents is available at: https://centraleacquisti.regione.lazio.it/bandi-e-strumenti-di-acquisto/dettaglio-bando?tipo_doc=BANDO_GARA_PORTALE&id_doc=6126361

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://stella.regione.lazio.it/portale>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Required

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of tenders: 03/06/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Conditions relating to the performance of the contract: Prestazioni
Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR Regione Lazio - Roma

Information about review deadlines: Vedi capitolato

Procurement service provider: ANAC AUTORITA NAZIONALE ANTICORRUZIONE

8. Organisations

8.1. ORG-0001

Official name: I.N.M.I. Lazzaro Spallanzani

Registration number: 05080991002

Town: Roma

Postcode: 00149

Country subdivision (NUTS): Roma (IT143)

Country: Italy

Contact point: Cinzia Fiori

Email: inmi@pec.inmi.it

Telephone: 06551701

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: TAR Regione Lazio - Roma

Registration number: 80195990587

Town: Roma

Postcode: 00118

Country subdivision (NUTS): Roma (IT143)

Country: Italy

Contact point: TAR Regione Lazio - Roma

Email: urp.rm@giustizia-amministrativa.it

Telephone: 0632872517

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: ANAC AUTORITA NAZIONALE ANTICORRUZIONE

Registration number: 97584460584

Town: Roma

Postcode: 00187

Country subdivision (NUTS): Roma (ITI43)
Country: Italy
Contact point: ANAC AUTORITA NAZIONALE ANTICORRUZIONE
Email: protocollo@pec.anticorruzione.it
Telephone: 06367231
Roles of this organisation:
Procurement service provider

Notice information

Notice identifier/version: a5efebd5-ca95-4144-a226-b1a95b75ed6d - 02
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