

United Kingdom-London: Health and social work services
OJ S 135/2017 18/07/2017
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: The London Borough of Hammersmith and Fulham

Postal address: Town Hall, King Street

Town: London

NUTS code: UKI11 Inner London - West

Postal code: W6 9JU

Country: United Kingdom

E-mail: procurement@lbhf.gov.uk

Internet address(es):

Main address: www.lbhf.gov.uk

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: www.capitalesourcing.com

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: www.capitalesourcing.com

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Family Support Services.

II.1.2. Main CPV code

85000000 Health and social work services

II.1.3. Type of contract

Services

II.1.4. Short description

The provision of Family Support Services (the Framework) for services to children, young people, and their families, as part of the 0-18 years (or 0-25 years where there are identified

Special Education Needs and/or Disabilities (SEND) integrated service offer. The Framework will be comprised of 10 lots. The Council is undertaking the procurement in accordance with the Open Procedure of the Public Contracts Regulations (2015).

To integrate services and enhance service user outcomes, LBHF intends to also establish a special purpose vehicle which will be a company limited by shares (SPV) which will launch on January 2018, and subsequently procure a partner to take a shareholding in the SPV in autumn 2018. The SPV may also include other public sector shareholders.

All framework call-off contracts will novate from the LBHF to the SPV and will therefore be contract managed by the SPV. Future services required will be called off by the SPV.

II.1.5. Estimated total value

Value excluding VAT: 11 375 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 10

II.2. Description

II.2.1. Title

0-18 (0-25 if SEND) Central Locality service and the delivery of Borough wide evidence based parenting programmes

Lot No: 1

II.2.2. Additional CPV code(s)

98000000 Other community, social and personal services, 80000000 Education and training services, 85310000 Social work services, 85312310 Guidance services, 85312330 Family-planning services, 85000000 Health and social work services, 85311300 Welfare services for children and young people, 85312300 Guidance and counselling services, 85311200 Welfare services for the handicapped

II.2.3. Place of performance

NUTS code: UKI11 Inner London - West

II.2.4. Description of the procurement

This service will deliver children's centres, parenting programmes and youth services improving outcomes and life chances for the residents of Hammersmith and Fulham. Most notably this will be done through delivering a service offer that spans across the whole 0-18 year age range (0-25 if SEND), further embeds a whole family approach, increasing the delivery of evidence based parenting programmes, and strengthens the support offered at Level 2 need.

The successful Lot 1 Contractor will be required to source appropriate premises to deliver the service from as defined in the service specification.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 3 675 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Children's Centre delivery (delivered in College Park and Old Oak, and Wormholt and White City wards)

Lot No: 2

II.2.2. Additional CPV code(s)

98000000 Other community, social and personal services, 80000000 Education and training services, 85310000 Social work services, 85320000 Social services, 85312310 Guidance services, 85312330 Family-planning services, 85000000 Health and social work services, 85311300 Welfare services for children and young people, 85312300 Guidance and counselling services, 85311200 Welfare services for the handicapped

II.2.3. Place of performance

NUTS code: UKI11 Inner London - West

II.2.4. Description of the procurement

This service will deliver a children's centre service offer to children aged 0-5 and their parents, in the Old Oak reach area, offering universal (Level 1) and targeted (Level 2) levels of service and support. The service will meet local needs and deliver positive outcomes for children and families accessing its provision.

The successful Lot 2 Contractor will be required to source an appropriate building to deliver the service from as outlined in the service specification.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 1 425 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Youth provision for young people with disabilities
Lot No: 3

II.2.2. Additional CPV code(s)

80000000 Education and training services, 85312310 Guidance services, 85312330 Family-planning services, 85000000 Health and social work services, 85312300 Guidance and counselling services

II.2.3. Place of performance

NUTS code: UKI11 Inner London - West

II.2.4. Description of the procurement

This service will deliver universal (Level 1) year-round youth services, across the Borough, for young people aged 11-25 with disabilities. The service will be inclusive and accessible, offering young people the chance to achieve positive tailored outcomes, including supporting them to move into adulthood.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 600 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Evidence based parenting and family support programmes
Lot No: 4

II.2.2.

Additional CPV code(s)

80000000 Education and training services, 85312310 Guidance services, 85312330 Family-planning services, 85000000 Health and social work services, 85322000 Community action programme, 85312300 Guidance and counselling services

II.2.3. Place of performance

NUTS code: UKI11 Inner London - West

II.2.4. Description of the procurement

The delivery of age appropriate evidence based parenting and family support programmes, to build strength, reliance and capacity within families, enhancing the parenting ability of parents or carers, to improve outcomes for children and young people. These programmes will be provided on a group basis with the aim of strengthening families, to increase positive and nurturing parenting.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 750 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information**II.2. Description****II.2.1. Title**

Mentoring for young people with targeted needs

Lot No: 5

II.2.2. Additional CPV code(s)

80000000 Education and training services, 85312310 Guidance services, 85000000 Health and social work services, 85312300 Guidance and counselling services

II.2.3. Place of performance

NUTS code: UKI11 Inner London - West

II.2.4. Description of the procurement

The delivery of a mentoring service for young people with targeted needs, that will support the development of emotional resilience, build self-esteem, support peer relationships and build confidence in young people. This service will be provided on a 1:1 basis with young people,

and will be targeted to support their specific needs, and meet their identified outcomes, ensuring they can maintain positive relationships and thrive at home, in school and in their community.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 750 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Group based provision focused on specific local young people's targeted needs

Lot No: 6

II.2.2. Additional CPV code(s)

98000000 Other community, social and personal services, 80000000 Education and training services, 85312310 Guidance services, 85000000 Health and social work services, 85311300 Welfare services for children and young people, 85312300 Guidance and counselling services

II.2.3. Place of performance

NUTS code: UKI11 Inner London - West

II.2.4. Description of the procurement

The delivery of group based provision for young people with specific needs, with sessions tailored to the requirements of each group, supporting young people with issues such as anti-social behaviour or low-level youth offending, or poor attainment and achievement in school. This service will be provided through group work with young people, and will be targeted to support their specific needs, and meet their identified outcomes, ensuring they can maintain positive relationships and thrive at home, in school and in their community.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 750 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Support for young people at risk of worklessness and adults out of work or at risk of financial exclusion

Lot No: 7

II.2.2. Additional CPV code(s)

79611000 Job search services, 98000000 Other community, social and personal services, 79634000 Career guidance services, 80000000 Education and training services, 85312310 Guidance services, 85000000 Health and social work services, 85312300 Guidance and counselling services

II.2.3. Place of performance

NUTS code: UKI11 Inner London - West

II.2.4. Description of the procurement

The delivery of an employment support service to support adults out of work or at risk of financial exclusion and young people at risk of worklessness in order to progress service users towards agreed outcomes, building skills, moving them closer to the labour market and/or into employment. This service will be provided through 1:1 sessions as required, and will be targeted to support specific needs of service users to enable them to progress towards specific outcomes and to overcome barriers to employment.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 750 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11.

Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Universal group based 0-18 provision
Lot No: 8

II.2.2. Additional CPV code(s)

80000000 Education and training services, 85312310 Guidance services, 85312330 Family-planning services, 85000000 Health and social work services, 85312300 Guidance and counselling services

II.2.3. Place of performance

NUTS code: UKI11 Inner London - West

II.2.4. Description of the procurement

This service will deliver universal (Level 1) 0-18 support to groups of children and their parents, and young people. The service will meet local needs and deliver positive outcomes for children, young people, and families accessing it.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 1 750 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48
This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Database management information
Lot No: 9

II.2.2. Additional CPV code(s)

79634000 Career guidance services, 80000000 Education and training services, 85312310 Guidance services, 85000000 Health and social work services, 85312300 Guidance and counselling services

II.2.3. Place of performance

NUTS code: UKI11 Inner London - West

II.2.4. Description of the procurement

This Lot sets out the Management Information Requirement that must be reported to the Department for Education's (DfE) National Client Caseload Information System (NCCIS). It is designed primarily for data managers who have responsibility for the Local Client Caseload Information System (CCIS) and reporting information to the DfE.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 125 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Tracking and Survey Activities Relating to Young People's Participation in Employment, Education or Training
Lot No: 10

II.2.2. Additional CPV code(s)

79634000 Career guidance services, 80000000 Education and training services, 85312310 Guidance services, 85000000 Health and social work services, 85312300 Guidance and counselling services

II.2.3. Place of performance

NUTS code: UKI11 Inner London - West

II.2.4. Description of the procurement

This Lot supports the delivery of Local Council Statutory Requirements by undertaking and maintaining an accurate and up to date tracking system for young people aged 16-18 (0-25 if

SEND) which records the participation activity for the young person. Key activities within this Lot include the annual intended destinations and activity surveys, reporting on the September Guarantee, maintaining and delivering the initial engagement and signposting of young people as necessary.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 800 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

All requirements are set out in the Invitation to Tender, Framework Agreement and Call Off Contract.

Lots 1, 2, 3, 9 & 10 will be directly awarded to the highest achieving ranked tenderer at the same time suppliers are appointed to the framework.

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

Please refer to Invitation and Instructions to Tender document, Framework Agreement and Call off contract.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators In the case of framework agreements, provide justification for any duration exceeding 4 years: Not applicable.

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 013-019626](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 21/08/2017 Local time: 05:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 21/08/2017 Local time: 10:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

The services on this Framework will form a crucial part of the overall Family Support Service offer, providing high quality support to children and young people, and their families, as part of the 0-18 (0-25 where there are identified Special Educational Needs and/or Disabilities (SEND)) integrated service offer.

The Council believes that the requirements of Transfer of Undertakings (Protection of Employment) Regulations 2006 may apply.

The successful tenderer who wins the call off contract for Lot 1 will be required to obtain LGPS admission status, or offering an alternative pension scheme that is broadly comparable to, or better than, the LGPS. This may require a Pensions Bond as prescribed by the Council for some ex-Council staff who are members of the Local Government Pension Scheme (LGPS). The Council reserves the right to terminate the process at any time prior to award of contract. The Council does not guarantee any work to Framework Suppliers. The Council does not bind itself to accept the lowest tender, or any tender received and reserves the right to call for new

tenders should they consider this necessary. The Council shall not be liable for any costs or expenses incurred by any tenderer in connection with the completion and return of the information requested in this contract notice, or the completion or submission of any tender.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Royal Courts of Justice
Postal address: Strand
Town: London
Postal code: WC1A 2LL
Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: Royal Courts of Justice
Postal address: Strand
Town: London
Postal code: WC1A 2LL
Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

In accordance with the Public Contract Regulations 2015 the Council will incorporate a minimum 10 calendar day standstill period at the point information on the framework agreement award decision is communicated to tenderers. Any action must be brought within the applicable limitation period. The purpose of the standstill period referred to above is allow an economic operator to apply to the Court to set aside the award decision before the framework agreement is entered into.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Cabinet Office
Postal address: 70 Whitehall
Town: London
Postal code: SW1A 2AS
Country: United Kingdom

VI.5. Date of dispatch of this notice

14/07/2017