

## 277487-2026 - Result

Croatia – Software-related services – ODRŽAVANJE I NADOGRADNJA INFORMACIJSKIH  
SUSTAVA PARKIS I PAUKIS  
OJ S 79/2026 23/04/2026  
Contract or concession award notice – standard regime  
Services

### 1. Buyer

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#### 1.1. Buyer

Official name: GRAD ZAGREB  
Email: [javna.nabava@zagreb.hr](mailto:javna.nabava@zagreb.hr)  
Legal type of the buyer: Regional authority  
Activity of the contracting authority: General public services

#### 1.1. Buyer

Official name: ZAGREBAČKI HOLDING d.o.o.  
Email: [informacije.upiti@zgh.hr](mailto:informacije.upiti@zgh.hr)  
Legal type of the buyer: Body governed by public law, controlled by a local authority  
Activity of the contracting authority: General public services

### 2. Procedure

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#### 2.1. Procedure

Title: ODRŽAVANJE I NADOGRADNJA INFORMACIJSKIH SUSTAVA PARKIS I PAUKIS  
Description: Predmet nabave je ODRŽAVANJE I NADOGRADNJA INFORMACIJSKIH  
SUSTAVA PARKIS I PAUKIS CPV oznaka i naziv: 72260000-5  
Procedure identifier: bc02f4bf-7458-4ea0-b013-f23f66211ead  
Internal identifier: 2025-544  
Type of procedure: Negotiated without prior call for competition  
Main features of the procedure: Pregovarački postupak bez prethodne objave poziva na  
nadmetanje

##### 2.1.1. Purpose

Main nature of the contract: Services  
Main classification (cpv): 72260000 Software-related services

##### 2.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)  
Country: Croatia  
Additional information: Grad Zagreb

##### 2.1.3. Value

Estimated value excluding VAT: 1 201 100,00 EUR

##### 2.1.4. General information

**Legal basis:**  
Directive 2014/24/EU

### 5. Lot

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### 5.1. Lot: LOT-0000

Title: ODRŽAVANJE I NADOGRADNJA INFORMACIJSKIH SUSTAVA PARKIS I PAUKIS

Description: Predmet nabave je ODRŽAVANJE I NADOGRADNJA INFORMACIJSKIH SUSTAVA PARKIS I PAUKIS CPV oznaka i naziv: 72260000-5

Internal identifier: 2025-544

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

#### 5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Grad Zagreb

#### 5.1.4. Renewal

Maximum renewals: 0

#### 5.1.5. Value

Estimated value excluding VAT: 1 201 100,00 EUR

#### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### 5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included with the following justification

Justification: Pri izradi tehničkih specifikacija nisu uzeti u obzir kriteriji dostupnosti za osobe s invaliditetom, jer isto nije primjenjivo na predmet nabave.

#### 5.1.10. Award criteria

##### Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

#### 5.1.15. Techniques

##### Framework agreement:

Framework agreement, without reopening of competition

Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

##### Information about the dynamic purchasing system:

No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: GRAD ZAGREB

Organisation providing more information on the review procedures: GRAD ZAGREB

## 6. Results

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Value of all contracts awarded in this notice: 6 020,00 EUR

**Direct award**

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Justification for direct award: The contract can be provided only by a particular economic operator because of exclusive rights, including intellectual property rights

Other justification: : Temeljem čl. 131. St. 1 toč. 2. c) Zakona u posebnim slučajevima i okolnostima navedenima u odredbama čl. 131. St. 1 toč. 2. c) Zakona naručitelj smije koristiti pregovarački postupak bez prethodne objave te sklapati ugovor o javnim uslugama: - zbog zaštite isključivih prava, uključujući prava intelektualnog vlasništva. Informacijski sustav „PARKIS I PAUKIS“ originalno i vlasništvo ponuditelja Rao d.o.o., Bužanova 3, 10000 Zagreb, te ne postoje nikakva prava trećih osoba na navedenom informacijskom sustavu koji su stekli pravo u programski “kod“ za potrebe održavanja i proširene informacijske podrške u informacijskom sustavu „PARKIS I PAUKIS“. Nijedan drugi gospodarski subjekt ne može vršiti održavanje postojećeg „koda“ bez da stvore štetu po cjelokupni sustav i stvore pravne prepreke koje bi u konačnici mogle dovesti do materijalne štete. Sukladno navedenom, potrebno je provesti pregovarački postupak nabave bez prethodne objave te poziv uputiti ponuditelju Rao d.o.o., Ulica Hermana Bužana 3, 10000 Zagreb, OIB: 94111301877, e-mail: rao.rao@hr.

**6.1. Result lot identifier: LOT-0000**

Winner selection status: At least one winner was chosen.

**6.1.2. Information about winners**

**Winner:**

Official name: RAO d.o.o.

**Tender:**

Tender identifier: TEN-0001

Identifier of lot or group of lots: LOT-0000

Value of the tender: 6 020,00 EUR

The tender was ranked: yes

Rank in the list of winners: 1

The tender is a variant: no

Subcontracting: No

**Contract information:**

Identifier of the contract: 2-26/NOS-42/25 CON-0001

Title: ODRŽAVANJE I NADOGRADNJA INFORMACIJSKIH SUSTAVA PARKIS I PAUKIS

Date of the conclusion of the contract: 05/03/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 67039d9c-5529-4d9e-9459-f9311a91c5cb-01

**6.1.4. Statistical information**

**Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0  
Type of received submissions: Tenders from micro, small or medium tenderers  
Number of tenders or requests to participate received: 1

## 8. Organisations

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### 8.1. ORG-0001

Official name: GRAD ZAGREB  
Registration number: 61817894937  
Postal address: Trg Stjepana Radića 1  
Town: Grad Zagreb  
Postcode: 10000  
Country subdivision (NUTS): Grad Zagreb (HR050)  
Country: Croatia  
Contact point: Javna nabava  
Email: [javna.nabava@zagreb.hr](mailto:javna.nabava@zagreb.hr)  
Telephone: +385 16506578  
Internet address: <https://www.zagreb.hr>  
Buyer profile: <https://www.zagreb.hr>

#### **Roles of this organisation:**

Buyer

Central purchasing body awarding public contracts or concluding framework agreements for works, supplies or services intended for other buyers

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

### 8.1. ORG-0002

Official name: ZAGREBAČKI HOLDING d.o.o.  
Registration number: 85584865987  
Postal address: Ulica grada Vukovara 41  
Town: Grad Zagreb  
Postcode: 10000  
Country subdivision (NUTS): Grad Zagreb (HR050)  
Country: Croatia  
Contact point: /  
Email: [informacije.upiti@zgh.hr](mailto:informacije.upiti@zgh.hr)  
Telephone: 016420001  
Internet address: <https://www.zgh.hr/>

#### **Roles of this organisation:**

Buyer

### 8.1. ORG-0003

Official name: Državna komisija za kontrolu postupaka javne nabave  
Registration number: 95857869241  
Postal address: Ulica grada Vukovara 23/V  
Town: Zagreb  
Postcode: 10000  
Country subdivision (NUTS): Grad Zagreb (HR050)  
Country: Croatia  
Contact point: Kontakt

Email: [dkom@dkom.hr](mailto:dkom@dkom.hr)  
Telephone: +385 14559 930  
Internet address: <https://www.dkom.hr/>

**Roles of this organisation:**

Review organisation

**8.1. ORG-0004**

Official name: Narodne novine d.d.  
Registration number: TED94  
Registration number: HR64546066176  
Postal address: Savski gaj XIII. 6  
Town: Zagreb  
Postcode: 10020  
Country subdivision (NUTS): Grad Zagreb (HR050)  
Country: Croatia  
Contact point: EOJN Helpdesk  
Email: [ejjn@nn.hr](mailto:ejjn@nn.hr)  
Telephone: +385 16652889  
Internet address: <https://www.nn.hr/>

**Roles of this organisation:**

TED eSender

**8.1. ORG-0005**

Official name: RAO d.o.o.  
Size of the economic operator: Small  
Registration number: 94111301877  
Postal address: Ulica Hermana Bužana 3  
Town: Grad Zagreb  
Postcode: 10000  
Country subdivision (NUTS): Grad Zagreb (HR050)  
Country: Croatia  
Contact point: Siniša Lukač  
Email: [slukac@rao.hr](mailto:slukac@rao.hr)  
Telephone: +38591 2353784

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0000**

## Notice information

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Notice identifier/version: d715ed78-7b58-43cd-ad1e-139291bbd523 - 01  
Form type: Result  
Notice type: Contract or concession award notice – standard regime  
Notice subtype: 29  
Notice dispatch date: 21/04/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time  
Languages in which this notice is officially available: Croatian  
Notice publication number: 277487-2026  
OJ S issue number: 79/2026  
Publication date: 23/04/2026