

277552-2026 - Competition

Norway – Health and social work services – Procurement of a 24 hour residential and welfare service for persons with mental disorders and drugs and alcohol challenges

OJ S 79/2026 23/04/2026

Contract notice – light regime

Services

1. Buyer

1.1. Buyer

Official name: Hammerfest Kommune

Email: postmottak@hammerfest.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Procurement of a 24 hour residential and welfare service for persons with mental disorders and drugs and alcohol challenges

Description: The procurement concerns the purchase of 24 hour residential and welfare services for persons with mental disorders and drugs and alcohol challenges. The objective of the procurement is to ensure suitable and reliable housing offers with the necessary follow-up, systematic mapping, measures and evaluation of the service offer. The services shall contribute to implementing measures that safeguard the user's environmental therapeutic needs in a professionally responsible manner. The aim of the services is to facilitate a predictable and facilitated everyday life that promotes mastering, increased independence, social functioning and participation in meaningful activities.

Procedure identifier: ff5aa44d-07c8-43b1-88f1-c521f48ebfd9

Internal identifier: 5086

Type of procedure: Open

Main features of the procedure: The procurement concerns the purchase of 24 hour residential and welfare services for persons with mental disorders and drugs and alcohol challenges. The objective of the procurement is to ensure suitable and reliable housing offers with the necessary follow-up, systematic mapping, measures and evaluation of the service offer. The services shall contribute to implementing measures that safeguard the user's environmental therapeutic needs in a professionally responsible manner. The aim of the services is to facilitate a predictable and facilitated everyday life that promotes mastering, increased independence, social functioning and participation in meaningful activities.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85000000 Health and social work services

Additional classification (cpv): 85100000 Health services, 85120000 Medical practice and related services, 85121270 Psychiatrist or psychologist services, 85121271 Home for the psychologically disturbed services, 85144000 Residential health facilities services, 85312500 Rehabilitation services, 85311000 Social work services with accommodation, 85323000 Community health services

2.1.2. Place of performance

Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)

Country: Norway

2.1.3. Value

Estimated value excluding VAT: 39 600 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Bankruptcy: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Arrangement with creditors: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Participation in a criminal organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).

Agreements with other economic operators aimed at distorting competition: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Breaching of obligations in the fields of environmental law: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Money laundering or terrorist financing: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraud: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Child labour and including other forms of trafficking in human beings: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvency: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Breaching of obligations in the fields of labour law: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Assets being administered by liquidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision

process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict of interest due to its participation in the procurement procedure: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direct or indirect involvement in the preparation of this procurement procedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Grave professional misconduct: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Early termination, damages, or other comparable sanctions: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Breaching of obligations in the fields of social law: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching obligation relating to payment of social security contributions: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Business activities are suspended: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Breaching obligation relating to payment of taxes: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Terrorist offences or offences linked to terrorist activities: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Offence concerning its professional conduct in the domain of defence procurement: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Lack of reliability to exclude risks to the security of the country: Is the tenderer assessed to lack reliability that is necessary to exclude the risk of national security?

5. Lot

5.1. Lot: LOT-0001

Title: Procurement of a 24 hour residential and welfare service for persons with mental disorders and drugs and alcohol challenges

Description: The procurement concerns the purchase of 24 hour residential and welfare services for persons with mental disorders and drugs and alcohol challenges. The objective of the procurement is to ensure suitable and reliable housing offers with the necessary follow-up, systematic mapping, measures and evaluation of the service offer. The services shall contribute to implementing measures that safeguard the user's environmental therapeutic needs in a professionally responsible manner. The aim of the services is to facilitate a predictable and facilitated everyday life that promotes mastering, increased independence, social functioning and participation in meaningful activities.

Internal identifier: 6639

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85000000 Health and social work services

Additional classification (cpv): 85100000 Health services, 85120000 Medical practice and related services, 85121270 Psychiatrist or psychologist services, 85121271 Home for the psychologically disturbed services, 85144000 Residential health facilities services, 85312500 Rehabilitation services, 85311000 Social work services with accommodation, 85323000 Community health services

5.1.2. Place of performance

Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)

Country: Norway

5.1.3. Estimated duration

Start date: 01/07/2026

Duration end date: 30/06/2032

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Financial ratio

Description of selection criterion: Tenderers shall have their tax and duty payments in order (tax, VAT etc.). Documentation requirements: Tax certificate issued by the tax authorities (maximum 6 months old). Foreign tenderers shall submit equivalent certificates from their home country.

Criterion: Enrolment in a relevant professional register

Description of selection criterion: Tenderers shall be a legally established company registered in a company register, trade register or trade register in their country of establishment.

Documentation requirements: Company Registration Certificate from the Brønnøysund Register Centre or other valid register statement confirming that the tenderer is registered and legally established. Foreign tenderers submit equivalent certificates from their jurisdiction.

Criterion: References on specified services

Description of selection criterion: Tenderers shall have experience from comparable contracts. Tenderers shall have certified health personnel with a bachelor's degree in health and social sciences. Health workers and assistants shall have experience with the target group. Good Norwegian capabilities are required, both oral and written by employees who shall work with users. Documentation requirements:

5.1.10. Award criteria

Criterion:

Type: Price

Description: Price

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

Criterion:

Type: Quality

Description: Solution Description

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://app.artifik.no/procurements/5086>

Ad hoc communication channel:

Name: e-Tendering

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://app.artifik.no/procurements/5086>

Languages in which tenders or requests to participate may be submitted: English, Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 21/05/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 3 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: N/A

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: N/A

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Vestre Finnmark tingrett

Organisation providing additional information about the procurement procedure: Hammerfest Kommune

8. Organisations

8.1. ORG-0001

Official name: Hammerfest Kommune
Registration number: 921770669
Postal address: Rådhusplassen 1
Town: Hammerfest
Postcode: 9600
Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)
Country: Norway
Contact point: Tom Christian Robertsen
Email: postmottak@hammerfest.kommune.no
Telephone: +47 78402000
Internet address: <https://hammerfest.kommune.no/>
Buyer profile: <https://hammerfest.kommune.no/>

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure
Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Vestre Finnmark tingrett
Registration number: 926722956
Postal address: Postboks 1134
Town: Alta
Postcode: 9504
Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)
Country: Norway
Email: vestre.finnmark.tingrett@domstol.no
Telephone: +47 78783100
Internet address: <https://www.domstol.no/no/domstoler/tingrett/vestre-finnmark-tingrett/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Artifik AS
Registration number: 925364967
Postal address: Stortingsgata 12
Town: Oslo
Postcode: 0161
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Email: support@artifik.no
Internet address: <https://artifik.no>

Roles of this organisation:

Procurement service provider
Organisation receiving requests to participate

Notice information

Notice identifier/version: b7c118d9-6007-4c1d-ae90-5999e6403eef - 01

Form type: Competition

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