

United Kingdom-Birmingham: Building-cleaning services
OJ S 122/2018 28/06/2018
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: University College Birmingham

Postal address: Summer Row

Town: Birmingham

NUTS code: UKG31 Birmingham

Postal code: B3 1JB

Country: United Kingdom

E-mail: pqq@litmuspartnership.co.uk

Telephone: +44 1276-673880

Internet address(es):

Main address: www.ucb.ac.uk/

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Education

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

University College Birmingham — Tender for Cleaning Services

II.1.2. Main CPV code

90911200 Building-cleaning services

II.1.3. Type of contract

Services

II.1.4. Short description

The successful Supplier will be required to provide cleaning services for University College Birmingham (the Client).

Full details in relation to University College Birmingham may be obtained by visiting:

<http://www.ucb.ac.uk>

The latest Ofsted report finding may be viewed at

<http://www.ofsted.gov.uk/inspection-reports/find-inspection-report/provider/ELS/70159>

University College Birmingham is one of the premier Universities in the country with an international reputation for its achievements in its particular field. The College gained university status in 2008 and has gone from strength to strength with ongoing upgrading and expansion of the buildings and Estate.

It currently has circa 8,000 students on role and employs 650 staff.

The College's existing estate can be summarised as follows:

3 main teaching sites located at Summer Row, Richmond House and McIntyre House and 2 residential sites located in Granville Street (The Maltings and Brindley Drive (Cambrian Halls)).

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 3 000 000,00 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UKG31 Birmingham

Main site or place of performance: University College Birmingham, Birmingham, United Kingdom.

II.2.4. Description of the procurement

The current cleaning service provision has not been market tested for 5 years and to ensure best value and best practice principles are maintained the Client has decided to tender this provision. The current contract value is circa 600 000 GBP per annum.

As a result of this competitive tender the Client wishes to achieve certain objectives:

- inward investment from the successful Supplier regarding hi-tech cleaning equipment,
- commercially viable service,
- consistency of cleanliness throughout the University College campuses,
- high levels of supervision and contract support across all locations,
- ongoing support and training for staff as a minimum to BICSc Level 1.

The contract being tendered is for 3 years in duration with the possibility of extending for a further 2 years depending on service deliverability. The contract will commence on 1.4.2018.

The contract is fixed price with the Supplier invoicing the Client for 1-twelfth of the annual cost on a monthly basis. Any variations to the contract that are requested by the Client should be invoiced at the agreed rate and should be calculated on an hourly rate per employee needed to carry out the variation to the satisfaction of the contract supervising officer.

Whilst the monthly charge will represent 1-twelfth of the contract cost, a reconciliation will take place monthly to reconcile the actual hours worked within the contract. If the hours worked are less than those budgeted for a credit will be required by the Client. The Client expects that the tendered amount of hours are worked at all times and the successful Supplier is expected to have a system in place to cover for both planned and unplanned leave.

The basis and rationale of the Client requires the successful Supplier to operate at all times in providing a clean environment that is fit for purpose and that the Supplier is proactive in the management of the contract, thus ensuring that all specifications are achieved and that the frequency of cleans is as detailed within Appendix E and Appendix F of the tender specification.

Innovation and continued innovation of processes throughout the contract term will be pivotal to the success of the new contract. The Client is seeking a Supplier who will continue to evaluate processes and procedures to reflect the high levels of achievement the University delivers to its students.

II.2.5. Award criteria

Quality criterion - Name: Staffing / Weighting: 30

Quality criterion - Name: Customer care / Weighting: 10

Quality criterion - Name: Service delivery / Weighting: 20

Cost criterion - Name: Contract price / Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 139-285776](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

University College Birmingham — Tender for Cleaning Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

27/02/2018

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3.

Name and address of the contractor

Official name: Solo Service Group

Town: Swansea

NUTS code: UKL18 Swansea

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 3 000 000,00 GBP

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: University College Birmingham

Town: Birmingham

Country: United Kingdom

VI.5. Date of dispatch of this notice

26/06/2018