

Portugal-Lisbon: Consultancy Services for EMSA ICT Service Desk
OJ S 92/2024 13/05/2024
Contract award notice
Services

Legal Basis:

Regulation (EU, Euratom) No 2018/1046

Section I: Contracting authority

I.1. Name and addresses

Official name: European Maritime Safety Agency (EMSA)

Postal address: Praça Europa 4

Town: Lisbon

NUTS code: PT170 Área Metropolitana de Lisboa

Postal code: 1249-206

Country: Portugal

E-mail: OPEN162023@emsa.europa.eu

Internet address(es):

Main address: <https://www.emsa.europa.eu/>

I.4. Type of the contracting authority

European institution/agency or international organisation

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Consultancy Services for EMSA ICT Service Desk

Reference number: EMSA/OP/16/2023

II.1.2. Main CPV code

72253000 Helpdesk and support services

II.1.3. Type of contract

Services

II.1.4. Short description

The objective of this procurement is to establish a framework service contract for consultancy services for EMSA ICT Service Desk.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 200 000,00 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: PT1 Continente

Main site or place of performance: EMSA HQ.

II.2.4. Description of the procurement

Considering the overall ceiling, the open procedure was chosen as the most appropriate type. For detailed information on the procurement process kindly consult the published procurement documents.

II.2.5. Award criteria

Quality criterion - Name: Quality of the plan for the project and human resources management / Weighting: 25

Quality criterion - Name: Quality of the plan for continual training of staff / Weighting: 25

Quality criterion - Name: Quality of the plan for the quality assurance and reporting / Weighting : 20

Price - Weighting: 30

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 210-662267](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 2024/EMSA/OP/16/2023

Title:

Consultancy Services for EMSA ICT Service Desk

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

30/04/2024

V.2.2. Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: CGITI Portugal S.A.

Town: Lisbon

NUTS code: PT Portugal

Country: Portugal

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 200 000,00 EUR

Total value of the contract/lot: 200 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

In case of unavailability or disruptions in the functioning of the electronic means of communication provided in Section I.3) in the last 5 calendar days before the time limit for receipt indicated in Section IV.2.2), the contracting authority reserves the right to extend this time limit and publish the extension at the Internet address provided in Section I.3), without a preceding publication of a corrigendum to this notice. Economic operators interested in this procurement are invited to subscribe to the call for tenders at the address in Section I.3) in order to get notified when new information or documents are published.

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court of the European Union

Postal address: Rue du Fort Niedergrünewald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

E-mail: GC.Registry@curia.europa.eu

Fax: +352 433031

Internet address: www.curia.europa.eu

VI.4.2. Body responsible for mediation procedures

Official name: General Court of the European Union

Town: Luxembourg

Country: Luxembourg

Internet address: www.curia.europa.eu

VI.5. Date of dispatch of this notice

06/05/2024