

United Kingdom-London: Facilities management services
OJ S 105/2021 02/06/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Post Office Ltd
Postal address: Finsbury Dials
Town: London
NUTS code: UKI London
Postal code: EC2Y9AQ
Country: United Kingdom
E-mail: procurement@postoffice.co.uk
Internet address(es):
Main address: www.postoffice.co.uk

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Other activity: Postal Services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Property Hard and Soft Facilities Management and Security, Grapevine and Business Support Services
Reference number: 2020/S 155-380447

II.1.2. Main CPV code

79993100 Facilities management services

II.1.3. Type of contract

Services

II.1.4. Short description

Facilities Management and Security Services for Post Office Limited's portfolio of properties.
Lot 1: Hard Facilities Management Services including HVAC, MEP and Fabric;
Lot 2: Soft Facilities Management Services including cleaning and Office Managed Services;
Lot 3: Security, Grapevine and Business Support Services.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 87 544 054,00 GBP

II.2. Description

II.2.1. Title

Hard FM Services

Lot No: 1

II.2.2. Additional CPV code(s)

31100000 Electric motors, generators and transformers, 39170000 Shop furniture, 42923210 Shop scales, 45210000 Building construction work, 45213100 Construction work for commercial buildings, 45213110 Shop buildings construction work, 45213112 Shop units construction work, 45213120 Post office construction work, 45259300 Heating-plant repair and maintenance work, 45330000 Plumbing and sanitary works, 50324200 Preventive maintenance services, 79993000 Building and facilities management services, 79993100 Facilities management services, 45314320 Installation of computer cabling

II.2.3. Place of performance

NUTS code: UK United Kingdom

Main site or place of performance: Services shall be provided on a Nationwide basis — throughout the UK.

II.2.4. Description of the procurement

The Post Office Ltd shall enter into a contract for Lot 1 with a single supplier to provide Hard Facilities Management Services.

The services shall be required at Post Office Limited portfolio of Secure Warehouses, Admin Centres and retail operations.

The Hard FM Supplier shall work closely with the Post Offices Property Team to develop robust, transparent and auditable processes that deliver management information that supports the Post Office's principles and legal obligations in terms of compliance, cost control and work flow management.

Post Office are likely to continue to franchise branches to independent Postmasters, moving services from standalone Post Offices into retailers premises. Should this take place, there will be a likely significant reduction in the level of spend against the contract.

II.2.5. Award criteria

Quality criterion - Name: Technical criteria / Weighting: 60

Cost criterion - Name: Commercial criteria / Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The award has been split into 3 lots

Lot 1 — Hard FM;

Lot 2 — Soft FM;

Lot 3 — Security, Grapevine and Business Support Services.

II.2. Description

II.2.1. Title

Soft Services FM
Lot No: 2

II.2.2. Additional CPV code(s)

42933000 Vending machines, 45112700 Landscaping work, 55500000 Canteen and catering services, 79992000 Reception services, 90500000 Refuse and waste related services, 90910000 Cleaning services, 90911000 Accommodation, building and window cleaning services, 90922000 Pest-control services, 79500000 Office-support services

II.2.3. Place of performance

NUTS code: UK United Kingdom

Main site or place of performance: Services shall be required Nationwide — Throughout the UK.

II.2.4. Description of the procurement

The Post Office Ltd shall enter into a contract for Lot 2 with a single supplier to provide Soft Facilities Management Services. The services shall be required at Post Office Ltd portfolio of Secure Warehouses, Admin Centres and retail operations.

The Supplier shall provide to Post Office the following Services from the Services Commencement Date:

- (i) Helpdesk services, including contact handling, routing and recording;
- (ii) provision and maintenance of the Supplier's Portal;
- (iii) cleaning services including consumables;
- (iv) window cleaning services;
- (v) feminine hygiene Services;
- (vi) pest control Services;
- (vii) horticulture services;
- (viii) waste services;
- (ix) location support services;
- (x) vending and refreshment services;
- (xi) catering services;
- (xii) removal services;
- (xiii) advisory services;
- (xiv) The Post Office via their internal portal will provide details of the supplier and their supply chain to Agency branches for them to liaise and directly engage with; and
- (xv) Office managed services (OMS).

II.2.5. Award criteria

Quality criterion - Name: Technical criteria / Weighting: 60

Cost criterion - Name: Commercial criteria / Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Security, Grapevine and Business Support Services
Lot No: 3

II.2.2. Additional CPV code(s)

31625000 Burglar and fire alarms, 35121000 Security equipment, 35121300 Security fittings, 35121700 Alarm systems, 35721000 Electronic intelligence system, 42923210 Shop scales, 50610000 Repair and maintenance services of security equipment, 64212200 Enhanced Messaging Service (EMS) services, 79711000 Alarm-monitoring services, 79713000 Guard services, 30130000 Post-office equipment

II.2.3. Place of performance

NUTS code: UK United Kingdom

Main site or place of performance: The service shall be provided on a UK wide basis (England, Wales, Scotland and Northern Ireland).

II.2.4. Description of the procurement

The Post Office Ltd shall contract for Lot 3 with a single supplier to provide Security, Grapevine and Business Support Services. The services shall be required at Post Office Ltd portfolio of Secure Warehouses, Admin Centres and retail operations.

Post Office is a core part of the critical protection of the national infrastructure and as such it is essential that the Post Office network has the appropriate security controls in place to ensure that it is not affected by security issues that could impact the service it provides to its customers, clients and the community.

II.2.5. Award criteria

Quality criterion - Name: Technical criteria / Weighting: 60

Cost criterion - Name: Commercial criteria / Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1.

Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 155-380447](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Lot No: 1

Title:

Hard FM Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

28/05/2021

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Atalian Servest AMK Ltd

National registration number: SC033489

Postal address: 42 Dryden Road, Bilston Ind Estate, Loanhead

Town: Midlothian

NUTS code: UK United Kingdom

Postal code: EH20 9LZ

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 31 000 000,00 GBP

Total value of the contract/lot: 20 146 075,00 GBP

V.2.5. Information about subcontracting

The contract is likely to be subcontracted

Section V: Award of contract

Lot No: 2

Title:

Soft FM Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

28/05/2021

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Atalian Servest Ltd

National registration number: 06355228

Postal address: Atalian Servest House, Heath Farm Business Centre, Fornham All Saints

Town: Bury St Edmunds

NUTS code: UK United Kingdom

Postal code: IP28 6LG

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 16 500 000,00 GBP

Total value of the contract/lot: 19 214 947,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Lot No: 3

Title:

Security, Grapevine and Business Support Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

28/05/2021

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3.

Name and address of the contractor

Official name: Kings Security Systems Ltd

National registration number: 07706703

Postal address: 4 St Dunstons Technology Park, Off Ripley Street

Town: Bradford

NUTS code: UK United Kingdom

Postal code: BD4 7HH

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 58 000 000,00 GBP

Total value of the contract/lot: 48 183 032,00 GBP

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information

Lot 1 and Lot 2 have been awarded on the basis of a 5 year term with no options to extend.

Lot 3 has been awarded on the basis of a 5-year initial term with option to extend by a further 3 years.

VI.4. Procedures for review**VI.4.1. Review body**

Official name: UK High Court

Town: London

Postal code: SW1P3BD

Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Following conclusion of the tender and award decision, letters were issued to the successful and unsuccessful tenderers and a 10 day stand still period concluded at the end of Monday 10 May 2021.

VI.5. Date of dispatch of this notice

28/05/2021