

**UK-Sevenoaks: software-related services**  
**OJ S 168/2012 01/09/2012**  
**Contract award notice**  
**Supplies**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: West Kent Housing Association

Postal address: West Kent Housing Association, 101 London Road

Town: Sevenoaks

Postal code: TN13 1AX

Country: United Kingdom

For the attention of: Jacqueline Stoggall

E-mail: [jstoggall@sovereign-plc.co.uk](mailto:jstoggall@sovereign-plc.co.uk)

Telephone: +44 1732749400

**Internet address(es):**

General address of the contracting authority: [www.westkent.org](http://www.westkent.org)

Address of the buyer profile: [http://www.mytenders.org/search/Search\\_AuthProfile.aspx?ID=AA15681](http://www.mytenders.org/search/Search_AuthProfile.aspx?ID=AA15681)

**I.2. Type of the contracting authority**

Body governed by public law

**I.3. Main activity**

Housing and community amenities

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title**

Integrated EDM, CRM & workflow IT system.

**II.1.2. Type of contract and place of performance or delivery**

Supplies

Purchase

Main site or place of performance: Sevenoaks, Kent.

NUTS code UK United Kingdom

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4. Short description of the contract or purchase(s)**

The supply of an integrated CRM, EDM and Workflow IT system and associated implementation and support services for West Kent Housing Association.

Suppliers must be able to demonstrate that they have a working system which has been implemented and is currently supporting social housing organisations within the UK.

Experience of proven integration with the Capita OPENSsystems housing management IT system will be advantageous.

#### **II.1.5. CPV code(s)**

72260000 Software-related services, 72227000 Software integration consultancy services, 72261000 Software support services, 72262000 Software development services, 72263000 Software implementation services, 72265000 Software configuration services, 72266000 Software consultancy services, 72267100 Maintenance of information technology software, 72268000 Software supply services, 72210000 Programming services of packaged software products, 72211000 Programming services of systems and user software, 72212000 Programming services of application software, 72212311 Document management software development services, 72212311 Document management software development services, 72212445 Customer Relation Management software development services, 72212517 IT software development services, 48311000 Document management software package, 48445000 Customer Relation Management software package

#### **II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **II.2. Total value of the contract/lot**

##### **II.2.1. Total value of the contract/lot**

### **Section IV: Procedure**

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#### **IV.1. Type of procedure**

##### **IV.1.1. Type of procedure**

Restricted

#### **IV.2. Award criteria**

##### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Functionality. Weighting 30
2. Integration. Weighting 20
3. Cost. Weighting 30
4. Implementation. Weighting 5
5. Technical Solution. Weighting 10
6. Support. Weighting 5

##### **IV.2.2. Information about electronic auction**

#### **IV.3. Administrative information**

##### **IV.3.1. File reference number attributed by the contracting authority**

##### **IV.3.2. Previous publication concerning this procedure**

###### **Contract notice**

Notice number in the OJ S: [2011/S 226-366793](#) of 24.11.2011

### **Section V: Award of contract**

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Lot title: Integrated EDM, CRM & workflow IT system.

**V.1. Date of conclusion of the contract**

13.8.2012

**V.2. Information about tenders**

Number of tenders received: 4

**V.3. Name and address of the contractor**

Official name: Documotive Ltd

Postal address: Douglas House, Emmanuel Court, Reddicroft

Town: Sutton Coldfield

Postal code: B73 6BN

Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.1. Information about European Union funds**

**VI.2. Additional information**

(MT Ref:92380).

**VI.3. Procedures for review**

**VI.3.1. Review body**

**VI.3.2. Review procedure**

**VI.3.3. Service from which information about the review procedure may be obtained**

**VI.4. Date of dispatch of this notice**

30.8.2012