

**UK-Newcastle upon Tyne: cleaning and sanitation services in urban or rural areas, and related services**

OJ S 168/2012 01/09/2012

Contract award notice

Services

Directive 2004/18/EC

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Home Group Limited

Postal address: 2 Gosforth Park Way, Gosforth Park Way

Town: Newcastle upon Tyne

Postal code: NE12 8ET

Country: United Kingdom

For the attention of: Johanna Dolan

Telephone: +44 8451551234

**Internet address(es):**General address of the contracting authority: <http://www.homegroup.org.uk>Address of the buyer profile: [http://www.mytenders.org/search/Search\\_AuthProfile.aspx?ID=AA0605](http://www.mytenders.org/search/Search_AuthProfile.aspx?ID=AA0605)**I.2. Type of the contracting authority**

Body governed by public law

**I.3. Main activity**

Housing and community amenities

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: Other Housing Associations

**Section II: Object of the contract**

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**II.1. Description****II.1.1. Title**

Home- North East Grounds Maintenance and Neighbourhood Services.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 14: Building-cleaning services and property management services

Main site or place of performance: UK-North East.

NUTS code UKC North East (England)

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)****II.1.4. Short description of the contract or purchase(s)**

Interested parties are required to make their PQQ submission electronically via Homes' procurement opportunities portal. All responses should be written directly into this document electronically and saved and uploaded onto the opportunities portal found at the following address: [www.housingprocurement.com](http://www.housingprocurement.com)

The Services required:

Home is looking to outsource its Grounds Maintenance and Neighbourhood Services in the North East area only for its general needs customers, Leaseholders and Home Prime customers (older persons).

On many of our estates in the North East, Home is responsible for the upkeep and maintenance of a wide variety of open spaces and communal living areas, through a mixture of employment of direct workforce (DWF) and external contract arrangements.

Where tenancy agreements and leases allow, the cost of doing this work is recovered from the residents in the form of service charges.

In the North East, there is currently a DWF Gardening Team that manages the majority of the landscaping requirements (including Home Prime sheltered housing schemes). The DWF Neighbourhood Services team carries out additional estate services (communal internal cleaning and litter picking, void garden maintenance). Routine health and safety Inspections /fire risk assessments of all the communal living areas are undertaken by the DWF Neighbourhood Services team.

Neighbourhood Services and Grounds Maintenance Functions:

The service in the North East is managed by a Customer Services Manager, supported by three Neighbourhood Team Leaders and one Landscape Supervisor.

The Neighbourhood Team Leaders manage a compliment of fourteen Neighbourhood Assistants, whose duties include the cleaning of the communal stairwells and landings on a weekly basis (internal), a weekly litter picking and estate tidy up service (external), minor repairs where necessary and void garden tidy ups. The Neighbourhood Assistants are either estate based or work sub-regionally on a daily rota.

It is envisaged that the North East area will be split into 4 sub-regions:

- 1) Teesside - inc Darlington, Hartlepool, Stockton-on-Tees, Redcar & Cleveland
- 2) County Durham and Sunderland inc Barnard Castle
- 3) Gateshead, North and South Tyneside
- 4) Northumberland

TUPE:

It is envisaged that there will be a transfer of labour from Home and incumbent contractors under Transfer of Undertakings and Protection of Employment Act 1981 (TUPE). Although at this stage exact employee numbers to which TUPE applies are not known.

TUPE can be complex and Home recommends that Bidders seek professional advice to ensure they fully understand the responsibilities of each party.

#### **II.1.5. CPV code(s)**

90600000 Cleaning and sanitation services in urban or rural areas, and related services, 90000000 Sewage, refuse, cleaning and environmental services, 77314000 Grounds maintenance services, 71421000 Landscape gardening services, 90511300 Litter collection services, 77211300 Tree-clearing services, 77211400 Tree-cutting services, 77211500 Tree-maintenance services, 77340000 Tree pruning and hedge trimming

#### **II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **II.2. Total value of the contract/lot**

## II.2.1. Total value of the contract/lot

### Section IV: Procedure

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#### IV.1. Type of procedure

##### IV.1.1. Type of procedure

Restricted

#### IV.2. Award criteria

##### IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Commercial. Weighting 50
2. Quality. Weighting 50

##### IV.2.2. Information about electronic auction

#### IV.3. Administrative information

##### IV.3.1. File reference number attributed by the contracting authority

##### IV.3.2. Previous publication concerning this procedure

###### Contract notice

Notice number in the OJ S: [2012/S 65-106320](#) of 3.4.2012

### Section V: Award of contract

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Lot title: Home North East Grounds Maintenance and Neighbourhood Services.

#### V.1. Date of conclusion of the contract

29.8.2012

#### V.2. Information about tenders

Number of tenders received: 6

#### V.3. Name and address of the contractor

Official name: Glendale Grounds Management Ltd

Postal address: The coach House, Duxbury hall Road, Duxbury Park

Town: Chorley

Postal code: PR7 4AT

Country: United Kingdom

#### V.4. Information on value of the contract/lot

#### V.5. Information about subcontracting

### Section VI: Complementary information

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#### VI.1. Information about European Union funds

#### VI.2. Additional information

(MT Ref:92379).

#### VI.3. Procedures for review

**VI.3.1. Review body**

**VI.3.2. Review procedure**

**VI.3.3. Service from which information about the review procedure may be obtained**

**VI.4. Date of dispatch of this notice**

30.8.2012