

Ireland-Dublin: Computer-related services
OJ S 90/2023 10/05/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Citizens Information Board

National registration number: N/A

Postal address: George's Quay House

Town: Dublin 2

NUTS code: IE Éire / Ireland

Postal code: 43 Townsend Street

Country: Ireland

Contact person: John O Donovan

E-mail: John.ODonovan@ciboard.ie

Telephone: +353 872893211

Internet address(es):

Main address: <http://www.citizensinformationboard.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/332>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

The provision of ICT Helpdesk Services and supporting services to the Citizens Information Board

Reference number: RFT225904

II.1.2. Main CPV code

72500000 Computer-related services

II.1.3. Type of contract

Services

II.1.4. Short description

The provision of ICT Helpdesk Services and supporting services, including onsite deskside services to the Citizens Information Board HQ Office and professional services.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 2 000 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

72253000 Helpdesk and support services, 72253100 Helpdesk services, 72510000 Computer-related management services, 72540000 Computer upgrade services, 72590000 Computer-related professional services, 72600000 Computer support and consultancy services, 72610000 Computer support services, 72611000 Technical computer support services, 72700000 Computer network services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: Locations as per RFT

II.2.4. Description of the procurement

The provision of ICT Helpdesk Services and supporting services, including onsite deskside services to the Citizens Information Board HQ Office and professional services.

II.2.5. Award criteria

Quality criterion - Name: Service Delivery / Weighting: 450

Quality criterion - Name: Contract Management / Weighting: 250

Cost criterion - Name: Cost / Weighting: 300

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 202-575481](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

The provision of ICT Helpdesk Services and supporting services to the Citizens Information Board

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

05/05/2023

V.2.2. Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: PFH Technology Group

National registration number: IE6435827J

Postal address: 1 Eastgate Avenue, Little Island

Town: Cork

NUTS code: IE Éire / Ireland

Postal code: T45HK71

Country: Ireland

E-mail: info@pfh.ie

Telephone: +353 212303000

Internet address: <https://www.pfh.ie/>

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 1 500 000,00 EUR

Total value of the contract/lot: 2 000 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: The High Court

Postal address: Four Courts, Inns Quay
Town: Dublin 7
Country: Ireland
E-mail: OfficeoftheCEO@courts.ie
Telephone: +353 18886000
Internet address: <https://www.courts.ie/>

VI.5. Date of dispatch of this notice

05/05/2023