

United Kingdom-Hull: Computer support and consultancy services

OJ S 114/2019 17/06/2019

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Hull Clinical Commissioning Group
Postal address: 2nd Floor, Wilberforce Court, Alfred Gelder Street
Town: Hull
NUTS code: UKE1 East Yorkshire and Northern Lincolnshire
Postal code: S9 4EU
Country: United Kingdom
E-mail: lee.pepper@nhs.net
Telephone: +44 1482344700

Internet address(es):

Main address: <https://www.hullccg.nhs.uk>
Address of the buyer profile: <https://www.nhssourcing.co.uk>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.nhssourcing.co.uk>
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted electronically via: <https://www.nhssourcing.co.uk>
Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

NHS Hull CCG/NHS East Riding of Yorkshire CCG — Primary Care IT Support Service
Reference number: HCCG/2019/02/LP

II.1.2. Main CPV code

72600000 Computer support and consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

NHS Hull Clinical Commissioning Group, NHS East Riding of Yorkshire Clinical Commissioning Group and NHS England ('the Commissioners') are seeking an IT Delivery Partner who will provide a proactive, responsive and customer focussed GP IT support service to member GP practices.

II.1.5. Estimated total value

Value excluding VAT: 7 205 142,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

85100000 Health services

II.2.3. Place of performance

NUTS code: UKE1 East Yorkshire and Northern Lincolnshire

II.2.4. Description of the procurement

NHS Hull Clinical Commissioning Group, NHS East Riding of Yorkshire Clinical Commissioning Group and NHS England ('the Commissioners') are seeking an IT Delivery Partner who will provide a proactive, responsive and customer focussed GP IT support service to member GP practices.

The IT Delivery Partner is expected to provide and deliver a quality focussed and resilient service model which operates in a sustainable, innovative and flexible way, ensuring service user satisfaction throughout. The service forms a fundamental and integral element of providing responsive front line clinical services. The service provided needs to be reliable, responsive, of high quality and deliver efficient IT systems in supporting the provision of patient care.

The key principles of service delivery are to:

- ensure that any transfer and transition of services is effectively managed to ensure a continuation of the existing level of service provision and to prevent destabilising the delivery of clinical services,
- ensuring that services are supported on a 24/7 basis as appropriate to requirement,
- ensuring that all systems, and associated infrastructure are securely operated and maintained,
- ensure a proactive support service is available, supporting a clinically essential service, with robust incident management processes,
- propose innovative and cost effective strategies to address service improvement and sustainability and /or create financial efficiencies,
- fully understand all local and national requirements and work closely with the CCGs to help them plan better; to discharge their statutory duties; and exploit technology and systems in support of the challenging NHS transformation agenda.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 7 205 142,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

Contract period is 60 months, with the option to extend by 24 months. The value excluding VAT is based on a total period of 84 months, should the option to extend be exercised.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 09/08/2019 Local time: 13:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 09/08/2019 Local time: 13:15

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: NHS Improvement

Postal address: Wellington House, 133-155 Waterloo Road

Town: London

Country: United Kingdom

VI.5. Date of dispatch of this notice

13/06/2019