

## 280217-2026 - Competition

Norway – Cleaning and sanitation services – 111-BYM-2025 - Procurement of an agreement for the operation and maintenance of public toilets.

OJ S 79/2026 23/04/2026

Contract or concession notice – standard regime - Change notice  
Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Oslo kommune v/ Bymiljøetaten

Email: [postmottak@bym.oslo.kommune.no](mailto:postmottak@bym.oslo.kommune.no)

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

### 2. Procedure

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#### 2.1. Procedure

Title: 111-BYM-2025 - Procurement of an agreement for the operation and maintenance of public toilets.

Description: The Agency for Urban Environment's current operational contract for public toilets expires in April 2026. As of December 2025, the operational agreement comprises 14 toilets and two summer open pissoars (see annex 1.1). The tenderer must take into account that the number can increase during the contract period, but also that it can be reduced. We anticipate that the likelihood is greater that the number will be increased than that it decreases. The 14 public toilets included in this agreement are distributed over large parts of the city and are of different models. Seven Heyerdahl toilets are located at the following places: Myraløkka, St. Hanshaugen, Sofienbergparken, Slottsparken, Youngstorget, Stortorvet and Rådhusbrygga. Three Liberté toilets are located at Eidsvoll's plass/Spikersuppa. This is an art installation where normal toiletry is included as a part of the work, whilst the actual art installations are administered by a third party. The Agency for Urban Environment has established toilets at the following places: Christian Klosters plass (Momek), Klosterenga (Danfo), Jordal (Raw Concrete), Vekta Nedre Foss (in existing buildings that were previously grain weight). Two summer open pissoars on the Fight: one at Kampen park and one at Kampen Church. See annex 1.1 - overview of toilets and annex 1.2 - map of toilets. See Annex 2 - Assignment Description for further information and details on the extent of the operation and maintenance.

Procedure identifier: 70f4ae1f-0bae-4226-a914-37d21a6506ca

Internal identifier: 4550

Type of procedure: Open

The procedure is accelerated: no

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90900000 Cleaning and sanitation services

Additional classification (cpv): 90000000 Sewage, refuse, cleaning and environmental services , 39000000 Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products, 98000000 Other community, social and personal services, 90910000 Cleaning services, 90911000 Accommodation, building and window cleaning services

## 2.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

## 2.1.4. General information

### Legal basis:

Directive 2014/24/EU

## 2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Bankruptcy: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Arrangement with creditors: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Participation in a criminal organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).

Agreements with other economic operators aimed at distorting competition: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Breaching of obligations in the fields of environmental law: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Money laundering or terrorist financing: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraud: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Child labour and including other forms of trafficking in human beings: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvency: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Breaching of obligations in the fields of labour law: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Assets being administered by liquidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict of interest due to its participation in the procurement procedure: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direct or indirect involvement in the preparation of this procurement procedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Grave professional misconduct: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Early termination, damages, or other comparable sanctions: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Breaching of obligations in the fields of social law: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching obligation relating to payment of social security contributions: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Business activities are suspended: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Breaching obligation relating to payment of taxes: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Terrorist offences or offences linked to terrorist activities: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Offence concerning its professional conduct in the domain of defence procurement: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Lack of reliability to exclude risks to the security of the country: Is the tenderer assessed to lack reliability that is necessary to exclude the risk of national security?

Breaching of obligations set under purely national exclusion grounds: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

## 5. Lot

## 5.1. Lot: LOT-0001

Title: 111-BYM-2025 - Procurement of an agreement for the operation and maintenance of public toilets.

Description: The Agency for Urban Environment's current operational contract for public toilets expires in April 2026. As of December 2025, the operational agreement comprises 14 toilets and two summer open pissoars (see annex 1.1). The tenderer must take into account that the number can increase during the contract period, but also that it can be reduced. We anticipate that the likelihood is greater that the number will be increased than that it decreases. The 14 public toilets included in this agreement are distributed over large parts of the city and are of different models. Seven Heyerdahl toilets are located at the following places: Myraløkka, St. Hanshaugen, Sofienbergparken, Slottsparken, Youngstorget, Stortorvet and Rådhusbrygga. Three Liberté toilets are located at Eidsvoll's plass/Spikersuppa. This is an art installation where normal toiletry is included as a part of the work, whilst the actual art installations are administered by a third party. The Agency for Urban Environment has established toilets at the following places: Christian Klosters plass (Momek), Klosterenga (Danfo), Jordal (Raw Concrete), Vekta Nedre Foss (in existing buildings that were previously grain weight). Two summer open pissoars on the Fight: one at Kampen park and one at Kampen Church. See annex 1.1 - overview of toilets and annex 1.2 - map of toilets. See Annex 2 - Assignment Description for further information and details on the extent of the operation and maintenance. Internal identifier: 6674

### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90900000 Cleaning and sanitation services

Additional classification (cpv): 90000000 Sewage, refuse, cleaning and environmental services , 39000000 Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products, 98000000 Other community, social and personal services, 90910000 Cleaning services, 90911000 Accommodation, building and window cleaning services

### 5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

### 5.1.3. Estimated duration

Duration: 48 Months

### 5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: 1 + 1 year. The contract will run for 2 years, with an option for an extension for 1 year + 1 year. The contract will continue unless BYM reports that the contract will not continue to run.

### 5.1.6. General information

#### Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

### 5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Reduction of environmental impact

### 5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

### 5.1.10. Award criteria

#### Criterion:

Type: Quality

Description: Assignment comprehension and CVs for key personnel.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

#### Criterion:

Type: Price

Description: Extendedprice

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

#### Criterion:

Type: Quality

Description: The contracting authority has a duty in accordance with the Public Procurement Act § 5 to adapt its procurement practice so that it contributes to reducing harmful environmental impact and to promote climate-friendly systems when relevant. It follows from the Public Procurement Regulations §7-9 that the contracting authority as a starting point should weight climate and environment considerations with a minimum of 30 percent where the criteria are given with relative weighting. In this contract the Contracting Authority has instead set climate and environmental requirements that, according to the contracting authority's assessment, give a significantly better climate and environmental effect, and have therefore failed to weight climate or environmental considerations by thirty percent.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 0

### 5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://app.artifik.no/procurements/4550>

#### Ad hoc communication channel:

Name: e-Tendering

### 5.1.12. Terms of procurement

#### Terms of submission:

Electronic submission: Required

Address for submission: <https://app.artifik.no/procurements/4550>

Languages in which tenders or requests to participate may be submitted: English, Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 27/04/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 83 Days

#### Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: N/A

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: N/A

#### 5.1.15. Techniques

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Organisation providing additional information about the procurement procedure: Oslo kommune v/ Bymiljøetaten

Organisation providing more information on the review procedures: Oslo kommune v/ Bymiljøetaten

Organisation receiving requests to participate: Artifikk AS

## 8. Organisations

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### 8.1. ORG-0001

Official name: Oslo kommune v/ Bymiljøetaten

Registration number: 996922766

Postal address: Karvesvingen 3

Town: Oslo

Postcode: 0579

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Magnus Sander

Email: [postmottak@bym.oslo.kommune.no](mailto:postmottak@bym.oslo.kommune.no)

Telephone: +47 21802180

Internet address: <https://www.oslo.kommune.no/etater-foretak-og-ombud/bymiljoetaten/>

Buyer profile: <https://www.oslo.kommune.no/etater-foretak-og-ombud/bymiljoetaten/>

**Roles of this organisation:**

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

### 8.1. ORG-0002

Official name: Oslo tingrett

Registration number: 926725939

Postal address: Postboks 2106 Vika

Town: Oslo

Postcode: 0125

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: [oslo.tingrett@domstol.no](mailto:oslo.tingrett@domstol.no)

Telephone: +47 22035200

Internet address: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

**Roles of this organisation:**

Review organisation

### 8.1. ORG-0003

Official name: Artifik AS  
Registration number: 925364967  
Postal address: Stortingsgata 12  
Town: Oslo  
Postcode: 0161  
Country subdivision (NUTS): Oslo (NO081)  
Country: Norway  
Email: [support@artifik.no](mailto:support@artifik.no)  
Internet address: <https://artifik.no>  
**Roles of this organisation:**  
Procurement service provider  
Organisation receiving requests to participate

## 10. Change

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Version of the previous notice to be changed

:

2c9f48f5-6f55-4fd4-993e-9ff0e0a58433-01

Main reason for change

:

Information updated

Description

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The tender deadline is postponed until Monday 27 April, 12:00, so that we can answer questions that have come in.

### 10.1. Change

Section identifier: LOT-0001

## Notice information

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Notice identifier/version: 9ffb9c62-f529-4b0d-926b-bfa967c7f6a3 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 21/04/2026 21:03:59 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 280217-2026

OJ S issue number: 79/2026

Publication date: 23/04/2026