

Estonia-Tallinn: Software support services
OJ S 92/2023 12/05/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Riigi Infosüsteemi Amet
National registration number: 70006317
Postal address: Pärnu mnt 139a
Town: Tallinn
NUTS code: EE Eesti
Postal code: 15169
Country: Estonia
Contact person: JANIKA JAKOVLEVA
E-mail: hanketiim@ria.ee
Telephone: +372 6630253
Internet address(es):
Main address: <http://www.ria.ee>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Kliendihaldussüsteemi (CRM) arendustööd
Reference number: 260387

II.1.2. Main CPV code

72261000 Software support services

II.1.3. Type of contract

Services

II.1.4. Short description

Eesmärgiks on hankida Odoo tarkvaral baseeruvale kliendihaldussüsteemile (CRM) arendustöid perioodiks 2023 -2025.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 300 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

72261000 Software support services

II.2.3. Place of performance

NUTS code: EE Eesti

II.2.4. Description of the procurement

Eesmärgiks on hankida Odoo tarkvaral baseeruvale kliendihaldussüsteemile (CRM) arendustöid perioodiks 2023 -2025.

II.2.5. Award criteria

Price

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 061-181132](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 4.2-3/23/123-1

Title:

Raamleping Impactic OÜ

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

08/05/2023

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Impactic OÜ

National registration number: 12402347

Postal address: Turu tn 2

Town: Tartu linn

NUTS code: EE Eesti

Postal code: 51004

Country: Estonia

E-mail: info@estpos.ee

Internet address: <http://www.estpos.ee>

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 300 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Hankija ei jaga riigihanget osadeks ja sõlmib teenuse osutamiseks raamlepingu kuni 3 pakkujaga. Teenuse osutamine kuni 3 pakkuja poolt tagab hankija rahaliste vahendite otstarbeka ja säästliku kasutamise. Juhul kui, edukaks tunnistatakse vaid 1 pakkumus, siis hankija sõlmib raamlepingu ühe pakkujaga.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Riigihangete vaidlustuskomisjon

Postal address: Tartu mnt 85

Town: Tallinn

Postal code: 10115

Country: Estonia

E-mail: vako@fin.ee

Telephone: +372 6113713

Internet address: <https://fin.ee/riigihanked-riigiabi-osalused-kinnisvara/riigihanked/vaidlustusmenetlus>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Riigihangete vaidlustuskomisjon

Postal address: Tartu mnt 85

Town: Tallinn

Postal code: 10115

Country: Estonia

E-mail: vako@fin.ee

Telephone: +372 6113713

Internet address: <https://fin.ee/riigihanked-riigiabi-osalused-kinnisvara/riigihanked/vaidlustusmenetus>

VI.5. Date of dispatch of this notice

08/05/2023