

United Kingdom-Belfast: Vehicle towing-away services
OJ S 155/2016 12/08/2016
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Police Service of Northern Ireland (PSNI)

Postal address: Ireland c/o Central Procurement Directorate, Clare House, 303 Airport Road West

Town: Belfast

Postal code: BT3 9ED

Country: United Kingdom

E-mail: justice.cpd@finance-ni.gov.uk

Internet address(es):

General address of the contracting authority: <http://www.cpdni.gov.uk>

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Public order and safety

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

PSNI Managed Vehicle Recovery Service.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 1: Maintenance and repair services

Main site or place of performance: Across Northern Ireland.

NUTS code UKN Northern Ireland

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

The public, through the Police, are entitled to a fast and effective vehicle recovery service. To provide this service the PSNI intends to appoint a Managing Agent (Contractor) to manage a vehicle recovery service throughout all of Northern Ireland, in accordance with the requirements in the specification schedule and the associated Conditions of Contract. Analysis of statistical data relating to the numbers of vehicle removals across Northern Ireland has indicated that there are approximately 8 500 vehicle removals per annum, with approximately 95 percent of these removals being of vehicles falling into the Light Vehicle category. This data

is being provided solely for information purposes and the PSNI cannot guarantee the quantity of recoveries or volume of business that will arise from this contract. The specification sets out the Contractor requirements in relation to the management of this service on behalf of the PSNI. The Contractor will be directly responsible for the appointment and management of all Vehicle Recovery Operators (VROs) appointed to provide services under this scheme. The VRO requirements that the Contractor will be required to manage are provided within this specification. The Contractor must ensure that all relevant Road Traffic Orders, Regulations and other Statutory Provisions, are adhered to by all parties engaged in the delivery of any services under this Contract. The PSNI's business relationship will be with the 'Contractor' who will be required to appoint Recovery Operators, inspect, and manage the vehicle recovery service provision on behalf of police.

II.1.5. CPV code(s)

50118110 Vehicle towing-away services, 50118000 Automobile emergency road services, 63121100 Storage services, 79994000 Contract administration services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Lowest offer 1 500 000 and Highest offer 2 500 000 GBP
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Price (5 sub-criteria). Weighting 40
2. Experience — Contract manager. Weighting 7
3. Service Delivery (6 sub-criteria). Weighting 30
4. Service Management IT System (5 sub-criteria). Weighting 23

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

CFT 311471

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2016/S 109-195179](#) of 8.6.2016

Section V: Award of contract

V.1. Date of conclusion of the contract

8.8.2016

V.2. Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

V.3. Name and address of the contractor

Official name: Information withheld for security reasons

Postal address: Information withheld for security reasons

Town: Information withheld for security reasons

Postal code: Information withheld for security reasons

Country: United Kingdom

V.4. Information on value of the contract/lot**V.5. Information about subcontracting**

The contract is likely to be subcontracted: yes

Value or proportion likely to be subcontracted to third parties:

Not known

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

VI.2. Additional information

Contract Monitoring:

The successful contractor's performance on the contract will be regularly monitored.

Contractors not delivering on contract requirements is a serious matter. It means the public purse is not getting what it is paying for. If a contractor fails to reach satisfactory levels of contract performance they will be given a specified time to improve. If, after the specified time, they still fail to reach satisfactory levels of contract performance, the matter will be escalated to senior management in CPD for further action. If this occurs and their performance still does not improve to satisfactory levels within the specified period, it may be regarded as an act of grave professional misconduct and they may be issued with a Certificate of Unsatisfactory Performance and the contract may be terminated. The issue of a Certificate of Unsatisfactory Performance will result in the contractor being excluded from all procurement competitions being undertaken by Centres of Procurement Expertise on behalf of bodies covered by the Northern Ireland Procurement Policy for a period of 12 months from the date of issue of the certificate.

VI.3. Procedures for review**VI.3.1. Review body**

Official name: The UK does not have any such bodies with responsibility for appeal/mediation procedures

Body responsible for mediation procedures

Official name: The UK does not have any such bodies with responsibility for appeal/mediation procedures

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

11.8.2016