

## 281838-2026 - Result

### Ireland – IP telephone services – Request for Tenders for the Provision of Ribbon Licenses and Ribbon Upgrade and Support Services

OJ S 80/2026 24/04/2026

Contract or concession award notice – standard regime  
Services

## 1. Buyer

---

### 1.1. Buyer

Official name: Office of the Government Chief Information Officer

Email: [gn@gov.ie](mailto:gn@gov.ie)

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

## 2. Procedure

---

### 2.1. Procedure

Title: Request for Tenders for the Provision of Ribbon Licenses and Ribbon Upgrade and Support Services

Description: The Contracting Authority requests Tenders for the provision of licences, technical services and support for the following: • to migrate from EMS to the new virtualised Ribbon Application Management Platform (RAMP); • to virtualise and upgrade its PSX Policy Servers to the latest stable version; • to upgrading its Session Border Controllers to the latest stable version; • to provide 5 years support for the above and • to align its current SBC SWE support due to expire on 31/3/25 with the above (see table 3)

Procedure identifier: 8a62602a-a8d2-4d74-be97-9c4fe26a098d

Previous notice: 2f703366-b020-4a9e-a6ee-b2a7e76ee533-01

Type of procedure: Open

The procedure is accelerated: no

#### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64215000 IP telephone services

#### 2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

#### 2.1.3. Value

Estimated value excluding VAT: 458 560,00 EUR

#### 2.1.4. General information

**Legal basis:**

Directive 2014/24/EU

## 5. Lot

---

### 5.1. Lot: LOT-0001

Title: Request for Tenders for the Provision of Ribbon Licenses and Ribbon Upgrade and Support Services

Description: The Contracting Authority requests Tenders for the provision of licences, technical services and support for the following: • to migrate from EMS to the new virtualised Ribbon Application Management Platform (RAMP); • to virtualise and upgrade its PSX Policy Servers to the latest stable version; • to upgrading its Session Border Controllers to the latest stable version; • to provide 5 years support for the above and • to align its current SBC SWE support due to expire on 31/3/25 with the above (see table 3)

Internal identifier: 0

#### **5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 64215000 IP telephone services

#### **5.1.2. Place of performance**

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

#### **5.1.3. Estimated duration**

Duration: 60 Months

#### **5.1.5. Value**

Estimated value excluding VAT: 458 560,00 EUR

#### **5.1.6. General information**

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### **5.1.7. Strategic procurement**

Aim of strategic procurement: No strategic procurement

#### **5.1.10. Award criteria**

##### **Criterion:**

Type: Cost

Description: Cost

Category of award fixed criterion: Fixed value (total)

Award criterion number: 1

#### **5.1.15. Techniques**

##### **Framework agreement:**

No framework agreement

##### **Information about the dynamic purchasing system:**

No dynamic purchase system

#### **5.1.16. Further information, mediation and review**

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Office of the Government Chief Information Officer

Organisation providing more information on the review procedures: The High Court of Ireland

## **6. Results**

---

Value of all contracts awarded in this notice: 458 560,00 EUR

### 6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

#### 6.1.2. Information about winners

**Winner:**

Official name: eircom Limited (t/a eir business)\_18711

**Tender:**

Tender identifier: 000105130

Identifier of lot or group of lots: LOT-0001

Value of the tender: 458 560,00 EUR

Subcontracting: No

**Contract information:**

Identifier of the contract: 432164

Date on which the winner was chosen: 14/05/2025

Date of the conclusion of the contract: 27/05/2025

#### 6.1.4. Statistical information

**Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

## 8. Organisations

---

### 8.1. ORG-0001

Official name: Office of the Government Chief Information Officer

Registration number: IE3229842HH

Postal address: 3A Mayor Street Upper

Town: Dublin

Postcode: D01PF72

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: [gn@gov.ie](mailto:gn@gov.ie)

Telephone: +3531 6045412

Buyer profile: [www.per.gov.ie](http://www.per.gov.ie)

**Roles of this organisation:**

Buyer

Organisation providing offline access to the procurement documents

### 8.1. ORG-0002

Official name: eircom Limited (t/a eir business)\_18711

Size of the economic operator: Large

Registration number: 907674

Postal address: 2 Heuston South Quarter, St. Johns Road, Dublin 8.

Town: Dublin

Postcode: D08 Y42N

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: [noeline.hogg@eirbusiness.ie](mailto:noeline.hogg@eirbusiness.ie)

Telephone: 0851744917

Fax: 016007715

Internet address: [www.eir.ie](http://www.eir.ie)

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0001**

**8.1. ORG-0003**

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

Telephone: +353 1 8886000

**Roles of this organisation:**

Review organisation

Organisation providing more information on the review procedures

**8.1. ORG-0004**

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)

Telephone: +30 2108094500

**Roles of this organisation:**

TED eSender

## Notice information

---

Notice identifier/version: 01182d34-c4c3-47a5-9b6c-9b888628fdb - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 22/04/2026 15:28:45 (UTC+01:00) Central European Time, Western European Summer Time

Languages in which this notice is officially available: English

Notice publication number: 281838-2026

OJ S issue number: 80/2026

Publication date: 24/04/2026