

**Norway-Tønsberg: Information technology services**

OJ S 116/2020 17/06/2020

**Contract notice****Services****Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Barne-, Ungdoms-og Familiedirektoratet

National registration number: 986 128 433

Postal address: Postboks 2233

Town: Tønsberg

NUTS code: NO Norge

Postal code: 3103

Country: Norway

Contact person: Vidar Haarberg

E-mail: [vidar.haarberg@bufetat.no](mailto:vidar.haarberg@bufetat.no)

Telephone: +47 46615037

**Internet address(es):**Main address: <http://www.bufdir.no>Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/300923>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: [http://eu.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=271308&B=BUFDIR](http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=271308&B=BUFDIR)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [http://eu.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=271308&B=BUFDIR](http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=271308&B=BUFDIR)

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

National or federal agency/office

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Framework Agreement for ICT Service and Maintenance Consultants (1)(1)

Reference number: 2020/52932

**II.1.2. Main CPV code**

72222300 Information technology services

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

BSA must deliver secure and stable ICT services to Bufetat and the directorate. The services comprise a computer centre and infrastructure, application and database operations, as well as processes connected to client, user support and maintenance. BSA's operations responsibility is partly carried out through internal services and partly through procurements. The assignment requires that BSA has systems that ensure good access control that is traceable in its establishment and during changes and that the organisation data is correct in the department's IT systems, including consultants and guests. BSA's assessments and assignments must support the general ICT strategy for the entity and contribute to a simplification of and reduced complexity in the range of ICT assignments. BSA must manage all required software licences and security certificates for the department and the directorate and ensure that licences and certificates are correct in legal and contractual terms, updated and at the optimum cost. All the systems must have the necessary security and must be seen as secure by users.

### **II.1.5. Estimated total value**

Value excluding VAT: 20 000 000,00 NOK

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

72228000 Hardware integration consultancy services, 72250000 System and support services , 72253200 Systems support services, 72267100 Maintenance of information technology software, 72300000 Data services

### **II.2.3. Place of performance**

NUTS code: NO Norge

### **II.2.4. Description of the procurement**

BSA must deliver secure and stable ICT services to Bufetat and the directorate. The services comprise a computer centre and infrastructure, application and database operations, as well as processes connected to client, user support and maintenance. BSA's operations responsibility is partly carried out through internal services and partly through procurements.

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

Value excluding VAT: 20 000 000,00 NOK

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 12

This contract is subject to renewal: yes

Description of renewals:

The contract can be extended for 1 year + 1 year + 1 year.

A total contract period of 4 years.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information****Section IV: Procedure**

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**IV.1. Description****IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement  
Framework agreement with a single operator

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information****IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 14/08/2020 Local time: 10:00

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates****IV.2.4. Languages in which tenders or requests to participate may be submitted**

Norwegian

**IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 15/10/2020

**IV.2.7. Conditions for opening of tenders**

Date: 14/08/2020 Local time: 10:00

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.2. Information about electronic workflows**

Electronic payment will be used

**VI.3. Additional information****VI.4. Procedures for review****VI.4.1.**

**Review body**

Official name: Oslo Tingrett  
Postal address: Postboks 2106 Vika  
Town: Oslo  
Postal code: 0125  
Country: Norway

**VI.4.2. Body responsible for mediation procedures**

Official name: Vestfold Tingrett — Tønsberg Tinghus  
Postal address: Pb 2030  
Town: Tønsberg  
Postal code: 3203  
Country: Norway  
Telephone: +47 33206700

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Vestfold Tingrett — Tønsberg Tinghus  
Postal address: Pb 2030  
Town: Tønsberg  
Postal code: 3203  
Country: Norway

**VI.5. Date of dispatch of this notice**

16/06/2020