

283361-2026 - Result

Norway – License management software development services – Framework agreement for Microsoft/Adobe licenses, license management and cloud services

OJ S 80/2026 24/04/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Direktoratet for byggkvalitet

Email: dma@dibk.no

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Framework agreement for Microsoft/Adobe licenses, license management and cloud services

Description: Background The Agency for Building Quality (DiBK) shall procure a new framework agreement for the purpose of establishing a more centralised and standardised licence management, as well as strengthened compliance reporting for Microsoft and Adobe licences, including accompanying cloud services. The need is driven by the desire for better control throughout the entire licence life cycle, reduced risk of licence deviations and increased compliance with the current licence terms. Furthermore, the procurement shall contribute to a better overview of actual use, licence coverage and cost development, as well as strengthened documentation and traceability with internal and external audits. DiBK needs licence management and reporting to be based on relevant and updated source systems and that the system supports automated processes connected to onboarding and offboarding, ordering, changes and completions. This shall ensure that the basis for awarding and recalling licences is at all times as correct and updated as possible, and that deviations can be uncovered and handled in an efficient and verifiable manner. Description of the assignment

The assignment is for the establishment of a framework agreement for the delivery of Microsoft and Adobe licences, accompanying cloud services, as well as an overall service for licence management and Software Asset Management (SAM). The framework agreement shall cover the administration and operative management of the licence portfolio, including orders, changes, terminations and ongoing follow-up of licence use. The contract shall also include standardised compliance reporting, consumption and costs, so that DiBK has a good decision basis to optimise the licence portfolio. The delivery shall support license management in relevant administration areas and services, including M365, Azure and Adobe Admin Console. Automated processes shall be facilitated for awarding and removing licences based on identity and life cycle data, as well as mechanisms that support control, certification and traceability when required. The service shall be able to collaborate with DiBK's central systems for identity, personnel and onboarding, ordering as well as configuration and device data (i.a. Entra ID, HR system, ITSM and relevant unit and fixture sources), so that the licence documentation and reporting are consistent, assembled and verifiable across sources.

Tenderers can submit a solution proposal themselves and state which systems are supported. Tenderers shall have full delivery and operational responsibility in the contract period, including user support, error handling and escalation with the software suppliers as needed. The framework agreement shall also ensure security and management requirements for access management, logging and audit tracks, as well as principles for data storage and protection of information in the delivery. André Stjernen is responsible for the contract in the Directorate of Building Quality.

Procedure identifier: 57295c59-23e1-46e3-9b44-3b1f202d870d

Internal identifier: cmm4ncdi1000304jykdvu6n5f

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212218 License management software development services

Additional classification (cpv): 72260000 Software-related services, 72266000 Software consultancy services, 72227000 Software integration consultancy services, 72250000 System and support services, 72253000 Helpdesk and support services, 72267100 Maintenance of information technology software, 72267000 Software maintenance and repair services, 72600000 Computer support and consultancy services, 79994000 Contract administration services

2.1.2. Place of performance

Postal address: Mariboegate 13

Town: Oslo

Postcode: 0183

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Additional information: Norway

2.1.3. Value

Estimated value excluding VAT: 4 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

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Internal identifier: cmm4ncdjf000604jydnme0op5

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212218 License management software development services

Additional classification (cpv): 72260000 Software-related services, 72266000 Software consultancy services, 72227000 Software integration consultancy services, 72250000 System and support services, 72253000 Helpdesk and support services, 72267100 Maintenance of information technology software, 72267000 Software maintenance and repair services, 72600000 Computer support and consultancy services, 79994000 Contract administration services

5.1.2. Place of performance

Postal address: Mariboegate 13

Town: Oslo

Postcode: 0183

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Additional information: Norway

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 4 000 000,00 NOK

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Climate and environment

Description: Under this criteria, associated requirements will be assessed.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: Quality

Description: Under this criteria, associated requirements will be assessed.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Price

Name: Price

Description: The price form will be assessed under this criteria.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: OSLO TINGRETT

Organisation providing additional information about the procurement procedure: Direktoratet for byggkvalitet

Organisation providing more information on the review procedures: OSLO TINGRETT

6. Results

6.1. Result lot identifier: LOT-0001

Winner selection status: No winner was chosen and the competition is closed.

The reason why a winner was not chosen: Other

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 0

8. Organisations

8.1. ORG-0001

Official name: OSLO TINGRETT

Registration number: 926725939

Postal address: Postboks 2106 Vika
Town: OSLO
Postcode: 0125
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Contact point: OSLO TINGRETT

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: Direktoratet for byggkvalitet
Registration number: 974760223
Postal address: Mariboegs gate 13
Town: Oslo
Postcode: 0183
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Contact point: Direktoratet for byggkvalitet

Email: dma@dibk.no

Telephone: +4741624336

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure

Notice information

Notice identifier/version: 9def0484-0750-425d-ad0f-66ca3860027f - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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