

Spain-Murcia: General public services
OJ S 124/2018 30/06/2018
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Excelentísimo Ayuntamiento de Murcia

National registration number: P3003000A

Postal address: Glorieta de España, 1

Town: Murcia

Postal code: 30004

Country: Spain

Contact person: Ayuntamiento de Murcia, Servicio de Contratación, Suministros y Responsabilidad Patrimonial

E-mail: contratacion@ayto-murcia.es

Telephone: +34 3558600-340

Fax: +34 968358368

Internet address(es):

General address of the contracting authority: www.murcia.es

I.2. Type of the contracting authority

Regional or local agency/office

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Servicio de información, atención y gestión telefónica y telemática en el Ayuntamiento de Murcia

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 27: Other services

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Servicio de información, atención y gestión telefónica y telemática en el Ayuntamiento de Murcia.

II.1.5. CPV code(s)

75110000 General public services, 72222300 Information technology services

II.1.6. Information about the Government Procurement Agreement (GPA)**II.2. Total value of the contract/lot****II.2.1. Total value of the contract/lot****Section IV: Procedure**

IV.1. Type of procedure**IV.1.1. Type of procedure**

Open

IV.2. Award criteria**IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Criterios objetivos cuya cuantificación depende de un juicio de valor. Weighting 34
2. Criterios objetivos cuantificables mediante fórmula. Weighting 66

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information**IV.3.1. File reference number attributed by the contracting authority****IV.3.2. Previous publication concerning this procedure****Contract notice**

Notice number in the OJ S: [2018/S 050-111838](#) of 13.3.2018

Section V: Award of contract

Contract No: 2016/2018

V.1. Date of conclusion of the contract

26.6.2018

V.2. Information about tenders

Number of tenders received: 4

V.3. Name and address of the contractor

Official name: Informática El Corte Inglés, S. A.

Country: Spain

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 1 685 950,51 EUR

excluding VAT

Total value of the procurement:

Value: 1 469 500,00 EUR

excluding VAT

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: Avenida General Perón, 38, 8ª planta

Town: Madrid

Postal code: 28020

Country: Spain

E-mail: tribunal_recursos.contratos@minhafp.es

Telephone: +34 913491319

Fax: +34 914391441

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

Official name: Ayuntamiento de Murcia, Servicio de Contratación, Suministros y

Responsabilidad Patrimonial

Postal address: C/ Frenería, 1

Town: Murcia

Postal code: 30004

Country: Spain

E-mail: contratacion@ayto-murcia.es

Telephone: +34 968358600

Internet address: <http://www.murcia.es/web/portal/inicio>

VI.4. Date of dispatch of this notice

28.6.2018